GUKEMURA IBIBAZO MURI NCBA BANKI

Ubwitange bwacu ku gukemura ibibazo

NCBA Bank Rwanda PLC ni banki itanga serivisi z'imari, igamije gutanga serivisi zijyanye n'imibereho ya buri munsi y'abakiriya bayo. Intego yacu ni uko wishimira serivisi zacu igihe cyose uhuye na buziness yacu.

Isezerano ryacu ni ukugezaho serivisi zinoze, kuva ku gutanga serivisi zinoze mu by'imari kugeza ku bakozi bakira neza kandi bakora vuba, kuko tuzi neza ko tutagira abakiriya bishimye, ubucuruzi bwacu butakura.

Ariko igihe cyose bishobora kutagenda neza nk'uko tubyifuza. Niba utishimiye serivisi zacu, twishimira ko watanga igitekerezo cyangwa igitekerezo cy'ingirakamaro kugira ngo twiyubake mu mikorere yacu.

Uburyo bwo gutanga ikibazo cyangwa igitekerezo

Wadusanga ukoresheje inzira zitandukanye nk'uko bikurikira ngo ubashe kuduha ibitekerezo byawe:

- **Guhura n'umukozi:** Sura ishami ryacu iryariryo ryose uganire n'umukozi wa banki
- **Telefone:** Hamagara +250 788 149 555 cyangwa 788 149 500
- **Imeli:** contact.rw@ncbagroup.com
- **Imbuga nkoranyambaga:** @ncbarw
- **Urubuga rwacu rwa internet:** https://www.rw.ncbagroup.com

rw.ncbagroup.com Go for it.

Ni mu gihe kingana iki cya vuba ushobora kuba wahawe igisubizo?

Tuzagerageza gukemura ikibazo cyawe ako kanya cyangwa mu buryo butakubangamiye. Niba bitashoboka ku munsi ukurikiraho, tuzaguha igisubizo cyanditse kigaragaza ko twakiriye ikibazo cyawe.

Ibibazo bimwe bikomeye bishobora gufata igihe kirekire kubikemura. Ariko, mu gihe cy'iminsi 7 y'akazi, tuzaba twakumenyesheje aho ikibazo cyawe kigeze, kandi tuzakomeza kukugezaho amakuru nibura buri minsi 7 kugeza kibonewe igisubizo.

Uburyo bwo gutanga ikibazo cyisumbuye

Niba kubw'impamvu izarizo zose, utekereza ko igisubizo wahawe kitakunejeje cyangwa utishimiye uburyo ikibazo cyawe cyakiriwe, ushobora kukigeza ku muyobozi ushinzwe abakiriya:

Umuyobozi Mukuru Ushinzwe Serivisi z'Abakiriya

- **Binyuze mu buryo bwa Imeli:** Christine.Teta@ncbagroup.com

- **Binyuze kuri iyi aderese ikurikira:**

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