

GROUP PLC

ANNUAL REPORT AND FINANCIAL STATEMEMTS

FOR THE YEAR ENDED 31 DECEMBER 2023

ANNUAL REPORT AND FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 DECEMBER 2023

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ANNUAL REPORT AND FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 DECEMBER 2023

CORPORATE INFORMATION

BOARD DIRECTORS

BOARD AUDIT & RISK COMMITTEE

J P M Ndegwa – Group Chairman D A Oyatsi – Group Deputy Chairman J Gachora - Group Managing Director D Abwoga - Executive Director

Hon. A H H Abdi J S Armitage I O Awuondo P R Lopokoiyit A S M Ndegwa E N Ngaine

M K R Shah

M K R Shah - Chairman P R Lopokoiyit Hon. A H Abdi

BOARD GOVERNANCE AND NOMINATIONS COMMITTEE

AND TECHNOLOGY (ICT) COMMITTEE

D A Oyatsi - Chairman P R Lopokoiyit E N Ngaine

BOARD EXECUTIVE / STRATEGY COMMITTEE BOARD INFORMATION, COMMUNICATIONS

I O Awuondo - Chairman J S Armitage A S M Ndegwa J Gachora

J Somen - Chairman1 I O Awuondo J Gachora

REGISTRARS AND TRANSFERS OFFICE

Custody & Registrars Services Limited 1st Floor, Tower B, IKM Place 5th Ngong Avenue P. O. Box 8484 - 00100 Nairobi, Kenya

REGISTERED OFFICE

NCBA Centre Mara and Ragati Roads, Upper Hill P. O. Box 44599 – 00100 Nairobi, Kenya

AUDITOR

Deloitte & Touche LLP Certified Public Accountants (Kenya) Deloitte Place, Waiyaki Way P. O. Box 40092 - 00100 Nairobi, Kenya

LEGAL ADVISORS

Various. A list is available at the Company premises.

¹ J Somen is a non-executive director of NCBA Bank Kenya PLC who was co-opted to the ICT Committee.

ANNUAL REPORT AND FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 DECEMBER 2023

CORPORATE INFORMATION (Continued)

PRINCIPAL CORRESPONDENT BANKS

Name of Bank Country

Citibank United Kingdom, United States of America
JP Morgan Chase Bank United Kingdom, United States of America

Standard Chartered Bank PLC Hong Kong, United Kingdom, United States of America, Germany

Emirates NBD United Arab Emirates

ABSA Bank South Africa Credit Suisse AG Switzerland Bank of China China Commerzbank AG Germany Oddo-BHF Germany Natixis Bank France **HDFC** Bank India Bank of Tokyo MUFG Japan Bangkok Bank Thailand

ANNUAL REPORT AND FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 DECEMBER 2023

REPORT OF THE DIRECTORS

The directors submit their report together with the audited financial statements for the year ended 31 December 2023.

INCORPORATION

The Group is domiciled in Kenya and is incorporated as a company limited by shares under the Kenya Companies Act, 2015. The address of registered office is set out in note 1.

DIRECTORATE

The directors who held office during the year and to the date of this report are shown on page 2.

PRINCIPAL ACTIVITIES

NCBA Group PLC (the "Company/Parent") and its subsidiaries (together, the "Group") provide retail, corporate and digital banking, brokerage, bancassurance and investment banking services.

RESULTS

	2023 Shs' 000	2022 Shs' 000
Profit before tax Income tax expense	25,481,906 (4,025,273)	22,491,526 (8,713,501)
Profit for the Year	21,456,633	13,778,025

BUSINESS REVIEW

Financial Statements

The consolidated financial statements include the results of the entities owned by NCBA Group PLC (the "Company"). NCBA Group PLC and its subsidiaries / affiliates (together, the "Group") operate in Kenya, Tanzania, Uganda, Rwanda, Cote d'Ivoire and Ghana. The Group provides retail, corporate and digital banking, asset finance, securities brokerage, bancassurance, and investment banking services.

Performance for 2023

During the financial year 2023, the business exhibited ongoing resilience despite facing a challenging landscape marked by inflationary pressures driven by rising energy costs, elevated food prices resulting from disruptions in the supply chain due to the conflict in the Middle East and heightened domestic taxes, elevated Kenya Shilling depreciation against major global currencies and the implementation of tighter monetary policy aimed at curbing escalating inflation also impacted the financial landscape. Nevertheless, leading economic indicators signaled improving business conditions in the private sector toward the end of 2023 – as easing inputs costs supported business output and softer prices increased consumer purchasing power.

Profit before income tax rose by Shs 3.0 billion to reach Shs 25.5 billion, up from Shs 22.5 billion in 2022. This increase was primarily driven by a 2.8% growth in operating income, amounting to Shs 1.7 billion, stemming from heightened loan disbursements throughout the year. Additionally, a Shs 5 billion reduction in impairment losses contributed to this growth, reflecting our commitment to maintaining high standards in credit onboarding and proactive management of our loan portfolio.

ANNUAL REPORT AND FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 DECEMBER 2023

REPORT OF THE DIRECTORS (CONTINUED)

BUSINESS REVIEW (Continued)

Performance for 2023 (continued)

Operating expenses surged by 14.2% (Shs 3.6 billion), primarily propelled by escalations in staff costs, information technology expenditures, and premises costs due to the expansion of our branch network. Furthermore, the 27% depreciation of the shilling against the dollar played a significant role in elevating our operating expenses, particularly in information technology expenditure.

On the balance sheet, total assets increased by Shs 115 billion, reflecting a year-on-year growth of 18.6%, reaching a closing figure of Shs 734.6 billion. Loans and advances to customers expanded by Shs 54.2 billion, closing at Shs 330.2 billion in 2023. Additionally, customer deposits experienced a year-on-year growth of Shs 76.7 billion, reaching Shs 579.4 billion by December 2023. The surplus liquidity was directed towards Government securities, which saw a year-on-year growth of Shs 6.4 billion.

Proposed Dividend

The Board has resolved to recommend to the Shareholders for their approval at the forthcoming Annual General Meeting, scheduled for 29 May 2024, the payment of a final dividend for the year of Shs 3.00 per share which, together with the interim dividend of Shs 1.75 per share paid on 28 September 2023, brings the total dividend for the year 2023 to Shs 4.75 per share (2022: total dividend of Shs 4.25 per share). The dividend will be payable to Shareholders registered on the Company's register at close of business on 30 April 2024 (closing date for determination of entitlement to dividend) and will be paid on or after 29 May 2024.

Outlook for 2024

Kenya's economy is expected to continue to expand toward its long-term growth rate. With real GDP growth in 2023 estimated at 5.6% and projected at 5.7% in 2024, it seems that overall sectoral performance could mirror the 2023 numbers, with the exception of agriculture which could print lower- at about 5% compared to 6.6% last year-following favourable weather in 2023.

More recent macro data- the Global S&P PMI for February illustrates this. Notably, the headline PMI touched 51.3 from 49.8 in the prior month at the back of a higher level of quantity purchased- at 51.4 in February, relative to 48.4 in January.

Similarly, this fairly optimistic outlook for Kenya's economy is further affirmed by the February 2024 MPC surveys which recorded an increase in the respondents' business prospects across all sectors, with the exception of manufacturing. Of concern into the near-term, is the idle or spare capacity in most of the manufacturing sub-sectors as well as the construction sector.

The Board however, remains optimistic that the NCBA Group will achieve its strategic objectives and goals, including projected organic growth and regional expansion in the coming years supported by its strong asset and capital base, leadership and a robust strategy and operating model.

STATEMENT AS TO DISCLOSURE TO THE COMPANY'S AUDITOR

With respect to each director at the time this report was approved:

- a) there is, so far as the person is aware, no relevant audit information of which the Group's auditor is unaware; and.
- b) the person has taken all the steps that the person ought to have taken as a director so as to be aware of any relevant audit information and to establish that the Group's auditor is aware of that information.

ANNUAL REPORT AND FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 DECEMBER 2023

REPORT OF THE DIRECTORS (CONTINUED)

TERMS OF APPOINTMENT OF AUDITOR

Deloitte & Touche LLP, continues in office in accordance with the Company's Articles of Association and Section 719 of the Kenyan Companies Act, 2015.

The directors monitor the effectiveness, objectivity and independence of the auditor. The directors also approve the annual audit engagement contract which sets out the terms of the auditor's appointment and the related fees.

By order of the Board

J Gachora

Group Managing Director

27 March 2024

ANNUAL REPORT AND FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 DECEMBER 2023

DIRECTORS' REMUNERATION REPORT

INFORMATION NOT SUBJECT TO AUDIT

This report describes the Group's remuneration policy and the remuneration paid to Directors in 2023. The remuneration policy, including all structures and policies related to remuneration, is in line with the Companies Act, No. 17 of 2015, the CMA Code of Corporate Governance Practices for issuers of Securities to the Public, 2015 and the Companies General Amendment Regulations No. 2 of 2017.

The first part of this report describes the remuneration policy, while the second part describes the implementation of the policy in 2023.

The Directors undertook a review of Non-Executive Director (NED) remuneration during the course of the year in line with the provisions of the Board Remuneration Policy resulting in increased fees and allowances being proposed and subsequently adopted. The total fees and allowances paid to NEDs during the course of the year inclusive of increased fees and allowances have been disclosed as part of the consolidated remuneration outlined in this report. There were no changes proposed to the structure of the Directors' remuneration in the year ended 31 December 2023.

The Board's composition during the course of the year is as detailed in the below table:

NCBA GROUP PLC BOARD OF DIRECTORS					
DIRECTOR	DESIGNATION				
J P M Ndegwa	Group Chairman				
D A Oyatsi	Deputy Group Chairman, Independent				
J Gachora	Group Managing Director				
D Abwoga	Executive Director				
A H Abdi	Independent Non-Executive Director				
J S Armitage	Non-Executive Director				
I O Awuondo	Non-Executive Director				
P R Lopokoiyit	Independent Non-Executive Director				
A S M Ndegwa	Non-Executive Director				
E N Ngaine	Non-Executive Director				
M K R Shah	Independent Non-Executive Director				

Notes:

- All the Directors of the Company were resident in the Republic of Kenya during the year 2023.
- I O Awuondo is the current Non-Executive Chairman of NCBA Bank Kenya PLC and Executive Chairman of LOOP DFS Limited, a wholly owned financial technology subsidiary of NCBA Group PLC.

Background:

The members of the Board Governance and Nominations Committee for the period 1 January 2023 to 31 December 2023 were:

D A Oyatsi – Chairman E N Ngaine P R Lopokoiyit

ANNUAL REPORT AND FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 DECEMBER 2023

DIRECTORS' REMUNERATION REPORT (CONTINUED)

PART 1

Remuneration Policy

The remuneration policy establishes guidelines on the remuneration criteria applicable for services rendered by directors to ensure transparency and equitability in implementation. The policy objective is to provide a framework that enables market competitive remuneration that will attract, retain and engage high calibre directors whilst ensuring that the remuneration structure protects, promotes and supports the Group's immediate and long-term strategy and objectives.

Remuneration of Executive Directors

Performance parameters for Executive Directors are drawn from the Group's Strategy. The Directors' targets and performance indicators are closely linked with the performance targets for the business, and are anchored on the short-term (annual) and long-term (5-year) strategic objectives of the Group. The targets are set by the Board and measured quarterly, half yearly and annually in line with the release of the business performance reports.

The remuneration of the Executive Directors consists of:

- Salary;
- Performance-based remuneration;
- Deferred remuneration contingent on performance-based remuneration, where applicable; and
- Other Benefits including company car, housing and utilities, support staff, service subscriptions, medical and life cover, retirement benefits and loan benefits subject to contractual terms as determined by the Board.

Remuneration of Non-Executive Directors

The performance of Non-Executive Directors (NEDs) is assessed annually through a Board Evaluation process, which considers individual contribution to the activities of the Board and Board Committees. An Evaluation Report is generated with clear recommendations on the performance of the Directors, not only as a team but also as individuals. Non-Executive Directors are not entitled to a salary, performance-based remuneration or other cash or non-cash benefits. Their remuneration is based on proposals by the Board Governance and Nominations Committee (BGNC) and approved by the Board and the Shareholders.

The remuneration for NEDs consists of:

- Monthly retainer fee;
- Sitting allowance for Board and Board Committee meetings; and
- Other allowances as may be prescribed by the Board for services rendered as a Director during NCBA Group meetings in regional affiliates.

Expenses incurred in respect of travel, accommodation or other services whilst carrying out duties as a Director are reimbursed at cost.

Share Option Scheme

During the year 2023, the Group did not have an implemented share option scheme for Directors.

Directors' Contracts of Service

The Group Managing Director and the Executive Director have been appointed on open-ended contracts. Their continued service is subject to an annual performance review by the Board.

ANNUAL REPORT AND FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 DECEMBER 2023

DIRECTORS' REMUNERATION REPORT (CONTINUED)

Directors' Contracts of Service (Continued)

Non-Executive Directors are appointed in accordance with the procedure laid out in the Articles of Association and the Board Charter. NEDs are appointed for a 3-year term and retire by rotation, but are eligible for reappointment taking into consideration their performance and the Shareholders' views. The Board Governance and Nominations Committee makes recommendations to the Board on the Board's appropriate composition based on professional skills and experience, independence and ethical standards. New appointments by the Board are subject to approval by the Central Bank of Kenya, the Group's Shareholders and, where applicable, the Capital Markets Authority.

The Notice period for departure from the Board for the Group Managing Director is six (6) months while that of the other Executive Director is three (3) months or payment in lieu of notice in all cases. For NEDs, the notice period where applicable will vary depending on the circumstances of the departure.

On termination of contract, an Executive Director is entitled to any amounts due as per contract terms up to the date of such termination. If such contract is terminated prior to maturity of the notice period, the maximum amount payable will be the salary and applicable benefits payable in lieu of notice.

Non-Executive Directors are entitled to any outstanding dues on the monthly retainer fees and sitting allowances up to the date of termination. No additional amounts are payable to Directors unless these are expressly approved under special circumstances by the Board of Directors.

Statement of the Previous General Meeting

A Resolution to approve the Directors' remuneration policy and report for the year ended 31 December 2022 was passed through a poll vote by shareholders at the Annual General Meeting held on 31 May 2023.

INFORMATION SUBJECT TO AUDIT

PART 2: IMPLEMENTATION REPORT

The Board is responsible for ensuring that the remuneration policy, and its implementation, are aligned with the Group's strategies and objectives. The policy is designed to avoid instances where the Directors act in their own interests, or take risks that are not in line with the Group's strategy and risk appetite. Where other benefits are granted, the Board ensures that these are in line with market norms.

In interpreting the disclosures made in this report:

- a) The remuneration details for the year 2023 outline payments relating to qualifying services rendered as Directors for the period served on the Board.
- b) The Directors' remuneration is consolidated for services rendered as a Director on the Company's and related subsidiary company Boards.
- c) In the year ended 31 December 2023, there were no other allowances paid apart from sitting allowances and no expenses incurred by directors whilst carrying out duties in respect of qualifying services.

The following table shows the remuneration for the Chairman, other Non-Executive Directors (NEDs) and Executive Directors in respect of qualifying services for the year ended 31 December 2023. The aggregate Directors' emoluments are shown on note 43 of this report.

ANNUAL REPORT AND FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 DECEMBER 2023

DIRECTORS' REMUNERATION REPORT (CONTINUED)

INFORMATION SUBJECT TO AUDIT (CONTINUED)

PART 2: IMPLEMENTATION REPORT (CONTINUED)

Directors			Cash Incentive Remuneration		Other Cash	Non-		
Remuneration for the year ended 31 December 2023	Fees ¹ Shs 000	Salary Shs 000	Non- Deferred Shs 000	Deferred Shs 000	Benefit Shs 000	cash benefits Shs 000	Retirement Benefits Shs 000	Total ² Shs 000
J P M Ndegwa – Group Chairman ³	5,720	-	-	-	-	-	-	5,720
D A Oyatsi – Deputy Group Chairman	4,070	-	-	-	-	-	-	4,070
J Gachora – Group Managing Director	-	93,480	60,000	11,000	111	10,975	10,197	185,763
D Abwoga – Executive Director	-	33,918	11,129	-	351	2,292	3,721	51,411
A H Abdi	16,856	-	-	Ī	-	-	1	16,856
J S Armitage	6,740	-	-	-	-	-	1	6,740
I O Awuondo ⁴	-	66,600	30,000	-	=	20,854	13	117,467
P R Lopokoiyit	7,787	-	-	-	=	-	-	7,787
A S M Ndegwa	8,280	-	-	-	=	-	-	8,280
E N Ngaine	14,018	-	_	-	-	_	-	14,018
M K R Shah	9,420	-	-	-	-	-	-	9,420
	72,891	193,998	101,129	11,000	462	34,121	13,931	427,532

Notes

- Where applicable, fees earned by Directors serving on the Boards of regional subsidiaries have been converted to Kenya Shillings using the annual mean rate obtained from the Central Bank of Kenya.
- 2 Directors' total remuneration is consolidated for services rendered as a Director on the NCBA Group PLC Board and related subsidiary company Boards.
- 3 The total Director's fees for J P M Ndegwa was paid to Asset Managers Limited in respect of Director's services for the year ended 31 December 2023.
- 4 I O Awuondo earned a salary for services rendered towards the digital banking business of the Group.

ANNUAL REPORT AND FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 DECEMBER 2023

DIRECTORS' REMUNERATION REPORT (CONTINUED)

PART 2: IMPLEMENTATION REPORT (CONTINUED)

The following table shows the remuneration for the Chairman, other Non-Executive Directors (NEDs) and Executive Directors in respect of qualifying services for the year ended 31 December 2022.

Directors Remuneration for the year ended 31 December 2022	Fees ¹ Shs 000	Salary Shs 000	Cash incentive remuneration Shs 000	Other Cash Benefit Shs 000	Non-cash benefits Shs 000	Retirement Benefits Shs 000	Total ² Shs 000
J P M Ndegwa – Group Chairman ³	3,550	1	1	1	-	-	3,550
D A Oyatsi – Deputy Group Chairman	2,860	-	-	1	-	-	2,860
J Gachora – Group Managing Director	-	89,639	40,000	85	8,145	9,857	147,726
D Abwoga – Executive Director	-	28,548	8,504	335	2,744	3,182	43,313
A H Abdi	13,578	-	-	ı	-	-	13,578
J S Armitage	6,780	-	-	-	-	-	6,780
I O Awuondo ⁴	-	62,400	20,000	ı	28,553	2	110,955
P R Lopokoiyit	10,142	-	-	-	-	-	10,142
A S M Ndegwa	6,780	-	-	-	-	-	6,780
E N Ngaine	11,726	-	-	-	-	-	11,726
M K R Shah	7,080	-	-	-	-	-	7,080
	62,496	180,587	68,504	420	39,442	13,041	364,490

Notes:

- Where applicable, fees earned by Directors serving on the Boards of regional subsidiaries have been converted to Kenya Shillings using the annual mean rate obtained from the Central Bank of Kenya.
- 2 Directors' total remuneration is consolidated for services rendered as a Director on the NCBA Group PLC Board and related subsidiary company Boards.
- 3 The total Director's fees for J P M Ndegwa was paid to Asset Managers Limited in respect of Director's services for the year ended 31 December 2022.
- 4 I O Awuondo earned a salary for services rendered towards the digital banking business of the Group.
- 5 As at 31 December 2022, no cash incentive remuneration amounts were deferred.

Long Term incentives

There were no long-term incentives granted to NEDs in the year ended 31 December 2023.

Pension related benefits

Pension for Executive Directors is provided for under the Group Defined Contribution Pension Scheme, which is registered with the Retirement Benefits Authority and whose members are all employed staff of the Group up to the age of 60 years. Contribution to the scheme is made up of a minimum five percent (5%) contribution of basic salary by the employee and fifteen percent (15%) contribution from the employer. This does not include the statutory contribution to the National Social Security Fund (NSSF). As at 31 December 2023, all the Executive Directors were members of the scheme.

Non-Executive Directors are not entitled to a pension benefit.

ANNUAL REPORT AND FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 DECEMBER 2023

DIRECTORS' REMUNERATION REPORT (CONTINUED)

PART 2: IMPLEMENTATION REPORT (CONTINUED)

Compensation for past directors

The Group did not make any payments to past Directors during the year ended 31 December 2023. (2022: Nil) There was no change in the Group's policy on payments to former directors in the year ended 31 December 2023.

On behalf of the Board

D A Oyatsi

Chairman, Governance and Nominations Committee

(signature)

27 March 2024

ANNUAL REPORT AND FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 DECEMBER 2022

STATEMENT OF DIRECTORS' RESPONSIBILITIES

The Kenyan Companies Act, 2015 requires the directors to prepare financial statements for each financial year that give a true and fair view of the financial position of the Group and Company as at the end of the financial year and of its profit or loss for that year. The directors are responsible for ensuring that the Group and Company keep proper accounting records that are sufficient to show and explain the transactions of the Group and Company; disclose with reasonable accuracy at any time the financial position of the Group and Company; and that enables them to prepare financial statements of the Group and Company that comply with prescribed financial reporting standards and the requirements of the Kenyan Companies Act, 2015. They are also responsible for safeguarding the assets of the Group and Company and for taking reasonable steps for the prevention and detection of fraud and other irregularities.

The directors accept responsibility for the preparation and presentation of these financial statements in accordance with International Financial Reporting Standards and in the manner required by the Kenyan Companies Act, 2015. They also accept responsibility for:

- Designing, implementing and maintaining internal control as they determine necessary to enable the preparation of financial statements that are free from material misstatements, whether due to fraud or error;
- ii) Selecting suitable accounting policies and then applying them consistently; and
- iii) Making judgements and accounting estimates that are reasonable in the circumstances.

Having made an assessment of the Group and Company's ability to continue as a going concern, the directors are not aware of any material uncertainties related to events or conditions that may cast doubt upon the Group and Company's ability to continue as a going concern.

The directors acknowledge that the independent audit of the financial statements does not relieve them of their responsibility.

J GACHORA

Group Managing Director

Approved by the Board of directors on 27 March 2024 and signed on its behalf by:

J P M NDEGWA

Group Chairman



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REPORT OF THE INDEPENDENT AUDITOR TO THE SHAREHOLDERS OF NCBA GROUP PLC

Report on the audit of the financial statements

Opinion

We have audited the accompanying financial statements of NCBA Group PLC (the "Company") and its subsidiaries (together, the "Group") set out on pages 19 to 112, which comprise the consolidated statement of financial position at 31 December 2023 and the consolidated statements of profit or loss, comprehensive income, consolidated statement of changes in equity and consolidated statement of cash flows for the year then ended, together with the Company statement of financial position at 31 December 2023, and the Company statements of profit or loss, comprehensive income, Company statement of changes in equity, and cash flows for the year then ended, and the notes to the financial statements, including material accounting policy information.

In our opinion the accompanying financial statements of NCBA Group PLC give a true and fair view of the financial position of the Group and the Company at 31 December 2023 and of their financial performance and cash flows for the year then ended in accordance with International Financial Reporting Standards and the requirements of the Kenyan Companies Act, 2015.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (ISAs). Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the financial statements section of our report.

We are independent of the Group in accordance with the International Ethics Standards Board for Accountants (IESBA) International Code of Ethics for Professional Accountants (including International Independence Standards) (the IESBA Code) together with the ethical requirements that are relevant to our audit of the financial statements in Kenya. We have fulfilled our other ethical responsibilities in accordance with the IESBA Code.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.



ANNUAL REPORT AND FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 DECEMBER 2022

REPORT OF THE INDEPENDENT AUDITOR TO THE SHAREHOLDERS OF NCBA GROUP PLC (CONTINUED)

Report on the audit of the financial statements (Continued)

Key audit matters

Key audit matters are those matters that, in our professional judgment, were of most significance in our audit of the financial statements of the current period. These matters were addressed in the context of our audit of the Group financial statements as a whole, and in forming our opinion thereon, and we do not provide a separate opinion on these matters.

Key audit matter

Estimation of expected credit losses on loans and advances

Loans and advances to customers constitute a significant portion of the total assets of NCBA Group Plc. As disclosed in notes 2.7, 3.2, and 5 (a), management exercise significant judgment when determining both when and how much to record as loan impairment. This is because a number of significant assumptions and inputs go into the determination of expected credit loss (ECL) impairment amounts on loans and advances to customers as required by IFRS 9 Financial Instruments.

The key areas where we identified greater levels of management judgment and therefore increased levels of audit focus in the Group's implementation of IFRS 9 include:

- The judgments made to determine the categorisation (staging) of individual loans and advances accounts in line with IFRS 9. In particular, the identification of a Significant Increase in Credit Risk ("SICR") and Default require consideration of quantitative and qualitative criteria. This is a key area of judgement as this determines whether a 12-month or lifetime PD is used;
- Where there is uncertainty in respect of the respective models' ability to address specific trends or conditions due to inherent limitations of modelling based on past performance, the timing of model updates, and macroeconomic events, additional provisions are made via management overlays. Significant judgement was made in determining the management overlays;
- Identification and measurement of economic scenarios to measure ECLs on a forward-looking basis reflecting a range of future economic conditions; and
- Modelling for estimation of ECL parameters:
 - Probabilities of Default (PDs)
 - · Loss Given Default (LGD); and
 - · Exposure at Default (EAD).

Because of the significance of these estimates, judgments and the size of loans and advances portfolio, the audit of loan impairment provisions is considered a key audit matter.

How our audit addressed the matter

Our audit of the impairment of advances included, amongst others, the following audit procedures performed together with the assistance of our internal credit risk specialists:

- Obtained an understanding of the Group's methodology for determining expected credit losses, including enhancements in the year, and evaluated this against the requirements of IFRS 9, Financial Instruments;
- Tested the design and implementation of critical controls across all ECL-related processes, particularly the allocation of assets into stages and management overlays;
- On a sample of contracts, we assessed the identification of loans and advances that had experienced a significant increase in credit risk or met the Group's default definition criteria for classification purposes. This was completed by reviewing documentation and credit performance to determine whether the staging of such facilities was in accordance with Group policy and IFRS 9 standards;
- Assessed the reasonableness of management overlays, taking into client credit-specific risk. We recalculated the management overlays and assessed their completeness in light of our understanding of the model and data limitations;
- Tested the assumptions, inputs and formulae used in the ECL models with the support of our internal credit risk specialists (including assessing the appropriateness of model design and formulae used, considering alternative modelling techniques and recalculating the Probability of Default, Loss Given Default and Exposure at Default;
- We corroborated the assumptions used for the determination of forward-looking information (FLI) in the models using publicly available information;
- Tested the data used in the ECL calculation by reconciling to source systems; and
- Assessed the adequacy and appropriateness of disclosures for compliance with the accounting standards.

REPORT OF THE INDEPENDENT AUDITOR TO THE SHAREHOLDERS OF NCBA GROUP PLC (CONTINUED)

Report on the audit of the financial statements (Continued)

Key audit matters (Continued)

Key audit matter

The Group's IT environment is inherently complex as it supports a broad range of banking products and facilitates the processing of a significant volume of transactions. The IT systems within the Group form a critical component of the Group's financial reporting activities and impact all account balances with a reliance on automated and IT dependent manual controls. Due to the significant reliance on IT systems, effective General IT Controls (GITCs) are critical to allow reliance to be placed on the completeness and accuracy of financial data and the integrity of automated system functionality (e.g. system calculations). We identified the IT systems that impact financial reporting as a key audit matter because of the:

- Pervasive reliance on complex technology that is integral to the operation of key business processes and financial reporting;
- Reliance on technology which continues to develop in line with the business strategy, such as the increase in the use of automation across the Group and increasing reliance on third parties; and
- Importance of the IT controls in maintaining an effective control environment. A key interdependency exists between the ability to rely on IT controls and the ability to rely on financial data, system configured automated controls and system reports.

IT controls, in the context of our audit scope, primarily relate to privileged access at the infrastructure level, user access security at the application level and change control.

How our audit addressed the matter

Our IT audit scope involved testing the Group's IT controls over information systems deemed relevant to the audit based on the financial data, system configured automated controls and/or key financial reports that reside within it.

We used IT specialists to support our evaluation of the risks associated with IT in the following areas:

- General IT Controls, including user access and change management controls; and
- Key financial reports and system configured automated controls.

Where deficiencies in the IT control environment were identified, our risk assessment procedures included an assessment of those deficiencies to determine the impact on our audit plan.

Where we were able to identify and test appropriate mitigating controls over affected financial statement line items, our testing approach remained unchanged. We used a non-controls reliance approach in a limited number of areas, and as a result, we conducted additional substantive procedures to increase audit comfort.

Other information

The other information comprises the Corporate information, Directors report, Directors' remuneration report and Statement of directors' responsibilities which we obtained prior to the date of this auditor's report, and the rest of the other information in the Annual Report which are expected to be made available to us after that date, but does not include the financial statements and our auditor's report thereon. The directors are responsible for the other information. Our opinion on the financial statements does not cover the other information and except to the extent otherwise explicitly stated in this report, we do not and will not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information identified above and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit, or otherwise appears to be materially misstated.

If, based on the work we have performed on the other information we have received prior to the date of this auditor's report we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

When we read the rest of the other information in the Annual Report and we conclude that there is a material misstatement therein, we are required to communicate the matter to those charged with governance.

REPORT OF THE INDEPENDENT AUDITOR TO THE SHAREHOLDERS OF NCBA GROUP PLC (CONTINUED)

Report on the audit of the financial statements (Continued)

Responsibilities of the directors for the financial statements

The directors are responsible for the preparation of financial statements that give a true and fair view in accordance with International Financial Reporting Standards and the requirements of the Kenyan Companies Act, 2015, and for such internal control as the directors determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the directors are responsible for assessing the Group's and Company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the directors either intend to liquidate the Group or Company or to cease operations, or have no realistic alternative but to do so.

Auditor's responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

As part of an audit in accordance with ISAs, we exercise professional judgement and maintain professional scepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are
 appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the
 Group's or Company's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the directors.
- Conclude on the appropriateness of the directors' use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Group's or Company's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the Group or Company to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial statements, including the disclosures, and
 whether the financial statements represent the underlying transactions and events in a manner that achieves fair
 presentation.
- Obtain sufficient appropriate audit evidence regarding the financial information of the entities or business
 activities within the Group to express an opinion on the Group's financial statements. We are responsible for the
 direction, supervision and performance of the Group audit. We remain solely responsible for our audit opinion.

We communicate with the directors regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

REPORT OF THE INDEPENDENT AUDITOR TO THE SHAREHOLDERS OF NCBA GROUP PLC (CONTINUED)

Report on the audit of the financial statements (Continued)

Auditor's responsibilities for the audit of the financial statements

We also provide the directors with a statement that we have complied with relevant ethical requirements regarding independence, and to communicate with them all relationships and other matters that may reasonably be thought to bear on our independence, and where applicable, related safeguards.

From the matters communicated with the directors, we determine those matters that were of most significance in the audit of the financial statements of the current period and are therefore the key audit matters. We describe these matters in our auditor's report unless law or regulation precludes public disclosure about the matter or when, in extremely rare circumstances, we determine that a matter should not be communicated in our report because the adverse consequences of doing so would reasonably be expected to outweigh the public interest benefits of such communication.

Report on other matters prescribed by the Kenyan Companies Act, 2015

Report of the directors

In our opinion the information given in the report of directors' report on pages 4 to 6 is consistent with the financial statements.

Directors' remuneration report

In our opinion, the auditable part of the directors' remuneration report on pages 6 to 11 has been properly prepared in accordance with the Kenyan Companies Act, 2015.

The engagement partner responsible for the audit resulting in this independent auditor's report is CPA Charles Munkonge Luo, Practising certificate No. 2294.

Charles Luo

For and on behalf of Deloitte & Touche LLP Certified Public Accountants (Kenya) Nairobi

27 March 2024

NCBA GROUP PLC ANNUAL REPORT AND FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 DECEMBER 2023

STATEMENT OF PROFIT OR LOSS

		Gr	oup	Company		
	Notes	2023 Shs '000	2022 Shs '000	2023 Shs '000	2022 Shs '000	
Interest income Interest expense	6 7	77,926,028 (30,637,973)	64,112,324 (21,725,694)	85,228	33,214	
Net interest income		47,288,055	42,386,630	85,228	33,214	
Fees and commission income Fees and commission expense	9 9	5,680,176 (599,072)	4,398,231 (464,214)	-	-	
Net fees and commission income		5,081,104	3,934,017			
Foreign exchange income Gain on disposal of financial instruments Fair value loss on financial assets Other income	10 11 12 (a) 12 (b)	8,376,941 78,176 (1,730,879) 2,483,758	12,495,587 134,295 (554,651) 1,478,288	- - - 7,575,646	- - 12,132,054	
Non-interest income		14,289,100	17,487,536	7,575,646	12,132,054	
Net operating income		61,577,155	59,874,166	7,660,874	12,165,268	
Operating expenses	13	(28,695,723)	(25,120,097)	(728,460)	(450,934)	
Operating profit before impairment losses		32,881,432	34,754,069	6,932,414	11,714,334	
Impairment losses	8	(7,441,230)	(12,465,743)			
Profit before share of associate's profit Share of associates profit	26	25,440,202 41,704	22,288,326 203,200	6,932,414	11,714,334	
Profit before income tax Income tax expense	15	25,481,906 (4,025,273)	22,491,526 (8,713,501)	6,932,414 (92,531)	11,714,334 (47,744)	
Profit for the year		21,456,633	13,778,025	6,839,883	11,666,590	
Profit for the year attributable to: Equity holders of the Group Non-controlling interests		21,456,633	13,864,788 (86,763)	6,839,883	11,666,590	
		21,456,633	13,778,025	6,839,883	11,666,590	
Earnings per share – basic and diluted (Shs)	17	13.02	8.36	4.15	7.08	

NCBA GROUP PLC ANNUAL REPORT AND FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 DECEMBER 2023

STATEMENT OF COMPREHENSIVE INCOME

		Gı	roup	Cor	npany
	Notes	2023 Shs'000	2022 Shs'000	2023 Shs'000	2022 Shs'000
Profit for the year		21,456,633	13,778,025	6,839,883	11,666,590
Other comprehensive income net of income tax: Items that may be subsequently reclassified to profit or loss Fair value gains on financial assets measured at FVOCI, net of tax Exchange differences on translation of foreign	41	(2,660,095)	(2,491,457)	-	-
operations		2,035,026	305,230		
Other comprehensive income for the year, net of income tax		(625,069)	(2,186,227)	<u>-</u>	<u>-</u>
Total comprehensive income for the year		20,831,564	11,591,798	6,839,883	11,666,590
Attributable to: Equity holders of the Group Non-controlling interests		20,831,564	11,678,561 (86,763)	6,839,883	11,666,590
		20,831,564 ======	11,591,798 ======	6,839,883 ======	11,666,590 ======

ANNUAL REPORT AND FINANCIAL STATEMENTS **AS AT 31 DECEMBER 2023**

STATEMENT OF FINANCIAL POSITION

	Group			Company		
		2023	2022	2023	2022	
	Notes	Shs '000	Shs '000	Shs '000	Shs '000	
ASSETS						
Cash and balances with Central Banks	18	43,327,884	38,626,109	-	-	
Item in the course of collection	19	381,443	401,661	-	-	
Due from banking institutions	20	66,749,065	25,692,842	-	-	
Derivative assets	21	8,438	17,363	-	-	
Government securities	22	228,860,973	222,450,660	-	-	
Investment securities	23	17,685,448	10,168,484	-	-	
Customer loans and advances	24	330,214,425	276,033,184	-	-	
Current income tax recoverable	15	59,291	2,231,441	2,786	11,093	
Other assets	25	16,988,474	18,005,531	241,319	-	
Due from Group companies	43	-	-	528,000	94,703	
Investment in associates	26	4,223,674	4,069,660	332,593	332,593	
Investment in subsidiaries	27	-	-	74,081,089	74,081,089	
Intangible assets	28	7,779,007	5,810,137	-	-	
Property and equipment	29	2,484,121	2,357,377	-	-	
Deferred income tax	30	12,274,664	10,300,722	92,453	59,220	
Lease prepayments – leasehold land	31	522,000	522,125	-	-	
Right of use asset	32	3,028,501	2,940,348	-	-	
Goodwill	33	34,000	34,000	-	-	
			<u></u>			
m		=2.1 < 2.1 100	<10 <<1 < 14		-4 0 <00	
Total assets		734,621,408 ======	619,661,644 ======	75,278,240 =======	74,578,698	
		=======	=======	=======	======	
LIABILITIES						
Customer deposits	34	579,401,918	502,675,954	_	_	
Due to banking institutions	35	26,680,557	5,914,127	_	_	
Due to group companies	43	20,000,557	5,511,127	9,079,786	8,959,800	
Other liabilities	36	21,470,755	20,201,833	699,935	370,185	
Borrowings	37	6,411,971	4,206,965	0,7,733	370,103	
Current income tax payable	15	207,735	626,510			
Lease liability	38	3,785,294	3,614,564	_	_	
Lease hability	36	3,763,294	3,014,304	-	-	
Total liabilities		637,958,230	537,239,953	9,779,721	9,329,985	
		=======	=======	=======	=======	
SHAREHOLDERS' EQUITY						
Share capital	39	8,237,598	8,237,598	8,237,598	8,237,598	
Share premium	40	21,424,322	21,424,322	21,424,322	21,424,322	
Revaluation reserve	41	(4,781,589)	(2,121,494)	21,121,322	21,121,322	
Retained earnings	71	64,900,509	51,269,592	30,894,042	31,879,875	
Foreign currency translation reserve		1,939,781	(95,245)	30,074,042	31,077,073	
Proposed dividend		4,942,557	3,706,918	4,942,557	3,706,918	
Proposed dividend		4,942,337	3,700,916	4,942,337	3,700,916	
Total capital and reserves attributable to						
equity holders of the Group		96,663,178	82,421,691	65,498,519	65,248,713	
Total shareholders' equity		96,663,178	82,421,691	65,498,519	65,248,713	
Total liabilities and shareholders' equity		734,621,408	619,661,644	75,278,240	74,578,698	
		=======	=======	=======	=======	

The financial statements on pages 19 to 112 were approved for issue by the Board of directors on 27 March 2024 and were signed on its behalf by:

J Gachora Group Managing Director

J P M Ndegwa Group Chairman

M K R Shah Group Non - Execu

Group Non - Executive Director

ANNUAL REPORT AND FINANCIAL STATEMENTS AS AT 31 DECEMBER 2023

CONSOLIDATED STATEMENT OF CHANGES IN EQUITY

Year ended 31 December 2023	Notes	Share capital Shs '000	Share premium Shs '000	Revaluation reserve Shs '000	Retained earnings Shs '000	Foreign currency translation reserve Shs '000	Statutory loan loss reserve Shs '000	Proposed dividend Shs '000	Capital and reserves attributable to equity holders of the Group Shs '000	Total equity Shs '000
At start of year		8,237,598	21,424,322	(2,121,494)	51,269,592	(95,245)	-	3,706,918	82,421,691	82,421,691
Total comprehensive income for the year, net of tax Profit for the year Loss on revaluation of financial assets at FVOCI Currency translation differences	41	- - -	- - -	(2,660,095)	21,456,633	2,035,026	- - -	- - -	21,456,633 (2,660,095) 2,035,026	21,456,633 (2,660,095) 2,035,026
Total comprehensive income		8,237,598	21,424,322	(4,781,589)	72,726,225	1,939,781	-	3,706,918	103,253,255	103,253,255
Transaction with Equity Holders Dividends: - 2022 Final dividend paid - 2023 Interim dividend paid - 2023 Proposed final dividend -			- - - -	- - - -	(2,883,159) (4,942,557)	- - - -	- - - -	(3,706,918) - 4,942,557	(3,706,918) (2,883,159)	(3,706,918) (2,883,159)
Total transactions with owners		-	-	-	(7,825,716)	-	-	1,235,639	(6,590,077)	(6,590,077)
At end of year		8,237,598 ======	21,424,322	(4,781,589)	64,900,509	1,939,781	-	4,942,557	96,663,178	96,663,178

NCBA GROUP PLC ANNUAL REPORT AND FINANCIAL STATEMENTS AS AT 31 DECEMBER 2023

CONSOLIDATED STATEMENT OF CHANGES IN EQUITY (Continued)

Year ended 31 December 2022	Notes	Share capital Shs '000	Share premium Shs '000	Revaluation reserve Shs '000	Retained earnings Shs '000	Foreign currency translation reserve Shs '000	Statutory loan loss reserve Shs '000	Proposed dividend Shs '000	Capital and reserves attributable to equity holders of the Group Shs '000	Non- controlling interests Shs '000	Total equity Shs '000
At start of year		8,237,598	21,424,322	369,963	44,201,725	(400,475)	323,044	3,706,918	77,863,095	123,934	77,987,029
Total comprehensive income for the year, net of tax Profit for the year Loss on revaluation of financial assets at FVOCI Currency translation differences Minority Interest buyout	41	- - - -	- - - -	(2,491,457)	13,864,788	305,230	- - - -	- - - -	13,864,788 (2,491,457) 305,230 (118,003)	(86,763)	13,778,025 (2,491,457) 305,230 (155,174)
Total comprehensive income		8,237,598	21,424,322	(2,121,494)	57,948,510	(95,245)	323,044	3,706,918	89,423,653	-	89,423,653
Appropriation from statutory loan reserve	42	-	-	-	323,044	-	(323,044)	-	-	-	-
Transaction with Equity Holders Dividends: - 2021 Final dividend paid - 2022 Interim dividend paid - 2022 Proposed final dividend		- - -	- - -	- - -	(3,295,044) (3,706,918)	- - -	- - -	(3,706,918)	(3,706,918) (3,295,044)	- - -	(3,706,918) (3,295,044)
Total transactions with owners		-	-	-	(7,001,962)	-	-	-	(7,001,962)	-	(7,001,962)
At end of year		8,237,598	21,424,322	(2,121,494)	51,269,592	(95,245)	-	3,706,918	82,421,691	-	82,421,691

ANNUAL REPORT AND FINANCIAL STATEMENTS AS AT 31 DECEMBER 2023

COMPANY STATEMENT OF CHANGES IN EQUITY FOR THE YEAR ENDED 31 DECEMBER 2023

	Share capital Shs'000	Share premium Shs'000	Retained earnings Shs'000	Proposed dividend Shs'000	Total equity Shs'000
At 1 January 2023	8,237,598	21,424,322	31,879,875	3,706,918	65,248,713
Profit and total comprehensive income for the year	-	-	6,839,883	-	6,839,883
Transactions with owners, recorded directly through equity					
Dividends:					
- 2022 Final dividend paid	-	-	-	(3,706,918)	(3,706,918)
- 2023 Interim dividend paid	-	-	(2,883,159)	-	(2,883,159)
- 2023 Proposed final dividend	-	-	(4,942,557)	4,942,557	-
- Total Transaction with Equity Holders		-	(7,825,716)	1,235,639	(6,590,077)
At 31 December 2023	8,237,598 ======	21,424,322	30,894,042	4,942,557 ======	65,498,519 ======
At 1 January 2022	8,237,598	21,424,322	27,215,242	3,706,918	60,584,080
Profit and total comprehensive income for the year	· · · -	-	11,666,590	-	11,666,590
Transactions with owners, recorded directly through equity					
Dividends:				(2.50 < 0.10)	(2 = 0 < 0.40)
- 2021 Final dividend paid	-	-	(2.205.020)	(3,706,918)	(3,706,918)
- 2022 Interim dividend paid	-	-	(3,295,039)	2.706.010	(3,295,039)
- 2022 Proposed final dividend	=	-	(3,706,918)	3,706,918	(= 004 0==)
- Total Transaction with Equity Holders		-	(7,001,957)	-	(7,001,957)
At 31 December 2022	8,237,598 =======	21,424,322	31,879,875	3,706,918	65,248,713

NOTES TO THE FINANCIAL STATEMENTS (Continued)

STATEMENT OF CASH FLOWS FOR THE YEAR ENDED 31 DECEMBER 2023

	Group		Company		
	2023	2022	2023	2022	
Notes	Shs'000	Shs'000	Shs'000	Shs'000	
4.7			6,932,414	11,714,334	
			-	- (1.140.401)	
				(1,140,491)	
15				(57,354)	
			63,226	33,214	
		(21,373,374)			
	45,769,418	8,479,836	6,923,825	10,549,703	
27	-	-	-	(3,472,521)	
26		-	-	-	
26			-	-	
			-	-	
			-	-	
			-	-	
20			-	-	
			-	-	
29	, , ,		-	-	
	(14,273,602)	(25,298,784)	-	(3,472,521)	
	(6,590,077)	(7,001,962)	(6,590,078)	(7,001,957)	
37(b)	(1,619,445)	(2,360,521)	-	-	
	(896,016)	(1,118,868)	-	-	
	3,055,342	-	-	-	
	-	(155,174)		-	
	(6,050,196)	(10.636,525))	(6,590,078)	(7,001,957)	
	, , ,	` , , , ,	, , ,	, , , ,	
	25,445,620	(27,455,473)	333,747	75,225	
44	40,957,316	67,471,764	84,875	9,650	
			•	, -	
44	69,042,140 ======	40,957,316	418,622	84,875	
	45 45 45 15 27 26 26 26 28 29	Notes Shs'000 25,481,906 45 (37,904,723) 45 14,057,872 15 (2,850,491) 77,490,527 (30,505,673) 45,769,418 27 26 (228,976) 26 116,666 (69,212,890) 63,688,235 (5,002,756) 254,311 28 (3,092,421) 29 (806,487) 10,716 (14,273,602) (6,590,077) 37(b) (1,619,445) (896,016) 3,055,342 (6,050,196) 25,445,620 44 40,957,316 2,639,204 44 69,042,140	Notes Shs'000 Shs'000 45 (37,904,723) (25,974,999) 45 14,057,872 (20,152,095) 15 (2,850,491) (9,968,025) 77,490,527 63,676,823 (30,505,673) (21,593,394) — — 45,769,418 8,479,836 26 (228,976) — 26 (16,666 90,000 (69,212,890) (85,014,048) 63,688,235 58,730,866 (5,002,756) (612,453) 254,311 3,417,858 28 (3,092,421) (1,393,174) 29 (806,487) (534,445) 10,716 16,612 — (14,273,602) (25,298,784) 37(b) (1,619,445) (2,360,521) (896,016) (1,118,868) 3,055,342 — — (6,050,196) (10,636,525)) 25,445,620 (27,455,473) 44 40,957,316 67,471,764 2,639,204	Notes 2023 Shs'000 2022 Shs'000 2023 Shs'000 25,481,906 45 14,057,872 (28,50,491) (2,850,491) (28,50,491) (29,68,025) (30,505,673) (21,593,394) (21,593,394) 23,640 (117,457) 77,490,527 (36,676,823 (30,505,673) (21,593,394) 85,228 (30,505,673) (21,593,394) 27 26 (116,666 (69,212,890) (69,212,890) (69,212,890) (88,014,048) 8,479,836 (69,23,825) 6,923,825 28 (3,092,421) (1,393,174) 28 (3,092,421) (1,393,174) (6,590,077) (534,445) (1,393,174) 29 (806,487) (10,716 (16,612 (25,298,784) (14,273,602) (25,298,784) (6,590,077) (37(b) (16,19,445) (2,360,521) (896,016) (1,118,868) 3055,342 (155,174) (6,050,196) (10,636,525) (6,590,078) (6,590,078) 25,445,620 (27,455,473) (2,639,204 941,025 333,747 44 44 40,957,316 418,622	

NOTES TO THE FINANCIAL STATEMENTS (Continued)

1. General information

NCBA Group PLC (the "Company/Parent") and its subsidiaries (together, the "Group") provide retail, corporate and digital banking, brokerage, bancassurance and investment banking services. NCBA Group PLC is incorporated in Kenya under the Kenyan Companies Act, 2015 as a public limited liability company and is domiciled in Kenya. The Company's shares are listed on the Nairobi Securities Exchange (NSE). NCBA Group PLC operates in Kenya, Tanzania, Uganda, Rwanda, Cote d'Ivoire and Ghana through its associates and subsidiaries as captured in notes 26 and 27 respectively.

The address of its registered office is as follows:

NCBA Centre Mara and Ragati Roads, Upper Hill P.O. Box 44599 – 00100 Nairobi, Kenya

For the Kenyan Companies Act 2015 reporting purposes, the balance sheet is represented by the statement of financial position and profit and loss account by the statement of profit or loss in these financial statements.

2. Material accounting policies

2.1 Basis of preparation

The principal accounting policies applied in the preparation of these financial statements are set out below. These policies have been consistently applied to all the years presented, unless otherwise stated.

(i) Compliance with IFRS

The financial statements have been prepared in accordance with International Financial Reporting Standards (IFRS) and the interpretations issued by the IFRS Interpretations Committee of the IASB (IFRS IC) applicable to companies reporting under IFRS and the requirements of the Kenyan Companies Act, 2015. The financial statements are presented in thousands of Kenya shillings rounded to the nearest thousand (Shs '000) and are prepared under the historical cost convention except where otherwise stated in the accounting policies below. For those assets at fair value, fair value is the price that would be received to sell an asset or paid to transfer a liability in an orderly transaction between market participants at the measurement date.

Having made an assessment of the Group and Company's ability to continue as a going concern, the directors are not aware of any material uncertainties related to events or conditions that may cast doubt upon the Group and Company's ability to continue as a going concern.

(ii) Use of estimates

The preparation of financial statements in conformity with IFRS requires the use of certain critical accounting estimates and assumptions. It also requires the directors to exercise judgment in the process of applying the Group's accounting policies. The areas involving a higher degree of judgment or complexity, or where assumptions and estimates are significant to the financial statements, are disclosed in note 5.

(iii) Changes in accounting policies and disclosures

Standards, amendments and interpretations to existing standards that are not yet effective and have not been early adopted by the Group.

Standards, amendments and interpretations to existing standards that are effective in the year

Disclosure of Accounting Policies - Amendments to IAS 1 and IFRS Practice Statement 2

The amendment became effective for annual periods beginning on or after 1 January 2023.

In February 2021, the Board issued amendments to IAS 1 and IFRS Practice Statement 2 Making Materiality Judgements (the PS), in which it provides guidance and examples to help entities apply materiality judgements to accounting policy disclosures.

NOTES TO THE FINANCIAL STATEMENTS (Continued)

2. Material accounting policies (continued)

2.1. Basis of preparation (continued)

(iii) Changes in accounting policies and disclosures (continued)

Standards, amendments and interpretations to existing standards that are effective in the year (continued)

Disclosure of Accounting Policies - Amendments to IAS 1 and IFRS Practice Statement 2 (continued)

The amendments aim to help entities provide accounting policy disclosures that are more useful by:

- Replacing the requirement for entities to disclose their 'significant' accounting policies with a requirement to disclose their 'material' accounting policies, and,
- Adding guidance on how entities apply the concept of materiality in making decisions about accounting policy disclosures

The amendments to the PS also provide examples of situations when generic or standardised information summarising or duplicating the requirements of IFRS may be considered material accounting policy information. The directors do not expect that the adoption of the amendment will have a material impact on the financial statements of the Group.

Amendments to IAS 8 - Definition of Accounting Estimates

The amendment is effective for annual periods beginning on or after 1 January 2023.

The amendment seeks to clarify the distinction between changes in accounting estimates and changes in accounting policies and the correction of errors. In addition, the amendments clarify how entities use measurement techniques and inputs to develop accounting estimates.

The amendments are intended to provide preparers of financial statements with greater clarity as to the definition of accounting estimates, particularly in terms of the difference between accounting estimates and accounting policies. The directors do not expect that the adoption of the amendment will have a material impact on the financial statements of the Group.

Amendments to IAS 12 - Deferred Tax related to Assets and Liabilities arising from a Single Transaction

The amendment is effective for annual periods beginning on or after 1 January 2023.

The amendments clarify that where payments that settle a liability are deductible for tax purposes, it is a matter of judgement (having considered the applicable tax law) whether such deductions are attributable for tax purposes to the liability recognised in the financial statements (and interest expense) or to the related asset component (and interest expense). This judgement is important in determining whether any temporary differences exist on initial recognition of the asset and liability.

The changes did not have material impact on the financial statements of the Group.

IFRS 17 Insurance Contracts

IFRS 17 applies to all types of insurance contracts (i.e., life, non-life, direct insurance and re-insurance), regardless of the type of entities that issue them, as well as to certain guarantees and financial instruments with discretionary participation features. A few scope exceptions will apply. The overall objective of IFRS 17 is to provide an accounting model for insurance contracts that is more useful and consistent for insurers. In contrast to the requirements in IFRS 4, which are largely based on grandfathering previous local accounting policies, IFRS 17 provides a comprehensive model for insurance contracts, covering all relevant accounting aspects. The core of IFRS 17 is the general model, supplemented by:

- A specific adaptation for contracts with direct participation features (the variable fee approach)
- A simplified approach (the premium allocation approach) mainly for short-duration contracts

This standard is not applicable to the Group.

NOTES TO THE FINANCIAL STATEMENTS (Continued)

2. Material accounting policies (continued)

2.2. Basis of preparation (continued)

(iii) Changes in accounting policies and disclosures (continued)

Standards, amendments and interpretations to existing standards that are effective in the year (continued)

International Tax Reform – Pillar Two Model Rules - Amendments to IAS 12

The amendments clarify that IAS 12 applies to income taxes arising from tax law enacted or substantively enacted to implement the Pillar Two Model Rules published by the Organization for Economic Cooperation and Development (OECD), including tax law that implements qualified domestic minimum top-up taxes. Such tax legislation, and the income taxes arising from it, are referred to as 'Pillar Two legislation' and 'Pillar Two income taxes', respectively.

The amendments require an entity to disclose that it has applied the exception to recognising and disclosing information about deferred tax assets and liabilities related to Pillar Two income taxes. An entity is required to separately disclose its current tax expense (income) related to Pillar Two income taxes, in the periods when the legislation is effective.

The amendments require, for periods in which Pillar Two legislation is (substantively) enacted but not yet effective, disclosure of known or reasonably estimable information that helps users of financial statements understand the entity's exposure arising from Pillar Two income taxes. To comply with these requirements, an entity is required to disclose qualitative and quantitative information about its exposure to Pillar Two income taxes at the end of the reporting period.

The directors do not expect that the adoption of the amendment will have a material impact on the financial statements of the Group.

Standards, amendments and interpretations to existing standards that are not yet effective and have not been early adopted by the Group

Amendments to IAS 1-Classification of Liabilities as Current or Non current and Non-current Liabilities with Covenants

The amendment is effective for annual periods beginning on or after 1 January 2024.

The amendments to IAS 1 published in January 2020 affect only the presentation of liabilities as current or noncurrent in the statement of financial position and not the amount or timing of recognition of any asset, liability, income or expenses, or the information disclosed about those items.

The amendments clarify that the classification of liabilities as current or non-current is based on rights that are in existence at the end of the reporting period, specify that classification is unaffected by expectations about whether an entity will exercise its right to defer settlement of a liability, explain that rights are in existence if covenants are complied with at the end of the reporting period, and introduce a definition of 'settlement' to make clear that settlement refers to the transfer to the counterparty of cash, equity instruments, other assets or services.

The amendments are applied retrospectively for annual periods beginning on or after 1 January 2024, with early application permitted. The IASB has aligned the effective date with the 2022 amendments to IAS 1. If an entity applies the 2020 amendments for an earlier period, it is also required to apply the 2022 amendments early.

The directors do not expect that the adoption of the amendment will have an impact on the financial statements of the Group.

NOTES TO THE FINANCIAL STATEMENTS (Continued)

- 2 Material accounting policies (continued)
- 2.1 Basis of preparation (continued)
 - (iii) Changes in accounting policies and disclosures (continued)

Standards, amendments and interpretations to existing standards that are not yet effective and have not been early adopted by the Group (continued)

Amendments to IFRS 16-Lease Liability in a Sale and Leaseback

The amendment is effective for annual periods beginning on or after 1 January 2024.

The amendment to IFRS 16 specifies the requirements that a seller-lessee uses in measuring the lease liability arising in a sale and leaseback transaction, to ensure the seller-lessee does not recognise any amount of the gain or loss that relates to the right of use it retains.

After the commencement date in a sale and leaseback transaction, the seller-lessee applies paragraphs 29 to 35 of IFRS 16 to the right-of-use asset arising from the leaseback and paragraphs 36 to 46 of IFRS 16 to the lease liability arising from the leaseback. In applying paragraphs 36 to 46, the seller-lessee determines 'lease payments' or 'revised lease payments' in such a way that the seller-lessee would not recognise any amount of the gain or loss that relates to the right of use retained by the seller-lessee. Applying these requirements does not prevent the seller-lessee from recognising, in profit or loss, any gain or loss relating to the partial or full termination of a lease, as required by paragraph 46(a) of IFRS 16.

The amendment does not prescribe specific measurement requirements for lease liabilities arising from a leaseback. The initial measurement of the lease liability arising from a leaseback may result in a seller-lessee determining 'lease payments' that are different from the general definition of lease payments in Appendix A of IFRS 16. The seller-lessee will need to develop and apply an accounting policy that results in information that is relevant and reliable in accordance with IAS 8.

The directors do not expect that the adoption of the amendment will have an impact on the financial statements of the Group.

Amendments to IAS 7 Statement of Cash Flows and IFRS 7 Financial Instruments: Disclosures—Supplier Finance Arrangements

The amendment is effective for annual periods beginning on or after 1 January 2024.

The amendments add a disclosure objective to IAS 7 stating that an entity is required to disclose information about its supplier finance arrangements that enables users of financial statements to assess the effects of those arrangements on the entity's liabilities and cash flows. In addition, IFRS 7 was amended to add supplier finance arrangements as an example within the requirements to disclose information about an entity's exposure to concentration of liquidity risk.

The term 'supplier finance arrangements' is not defined. Instead, the amendments describe the characteristics of an arrangement for which an entity would be required to provide the information.

To meet the disclosure objective, an entity will be required to disclose in aggregate for its supplier finance arrangements:

- The terms and conditions of the arrangements
- The carrying amount, and associated line items presented in the entity's statement of financial position, of the liabilities that are part of the arrangements
- The carrying amount, and associated line items for which the suppliers have already received payment from the finance providers
- Ranges of payment due dates for both those financial liabilities that are part of a supplier finance arrangement and comparable trade payables that are not part of a supplier finance arrangement
- Liquidity risk information

The directors do not expect that the adoption of the amendment will have an impact on the financial statements of the Group.

NOTES TO THE FINANCIAL STATEMENTS (Continued)

- 2 Material accounting policies (continued)
- 2.1 Basis of preparation (continued)
 - (iii) Changes in accounting policies and disclosures (continued)

Standards, amendments and interpretations to existing standards that are not yet effective and have not been early adopted by the Group (continued)

Amendments to IAS 21 - Lack of Exchangeability

The amendment is effective for annual periods beginning on or after 1 January 2025.

An entity is impacted by the amendments when it has a transaction or an operation in a foreign currency that is not exchangeable into another currency at a measurement date for a specified purpose. A currency is exchangeable when there is an ability to obtain the other currency (with a normal administrative delay), and the transaction would take place through a market or exchange mechanism that creates enforceable rights and obligations.

The directors do not expect that the adoption of the amendment will have a material impact on the financial statements of the Group.

Amendments to IFRS 10 and IAS 28-Sale or Contribution of Assets between an Investor and its Associate or Joint Venture

The amendments to IFRS 10 and IAS 28 deal with situations where there is a sale or contribution of assets between an investor and its associate or joint venture. Specifically, the amendments state that gains or losses resulting from the loss of control of a subsidiary that does not contain a business in a transaction with an associate or a joint venture that is accounted for using the equity method, are recognised in the parent's profit or loss only to the extent of the unrelated investors' interests in that associate or joint venture. Similarly, gains and losses resulting from the remeasurement of investments retained in any former subsidiary (that has become an associate or a joint venture that is accounted for using the equity method) to fair value are recognised in the former parent's profit or loss only to the extent of the unrelated investors' interests in the new associate or joint venture.

The effective date of the amendments has yet to be set by the IASB; however, earlier application of the amendments is permitted.

In December 2015 the IASB decided to defer the application date of this amendment until such time as the IASB has finalised its research project on the equity method.

2.2 Consolidation

The consolidated financial statements comprise the financial statements of NCBA Group PLC (the "Company") and its subsidiaries (see note 27) and equity accounted stake in associates (see note 26) up to 31 December 2023 (together the "Group). All inter-company transactions, balances and gains or losses on transactions between Group companies are eliminated in full on consolidation.

i) Investment in subsidiaries

Subsidiary undertakings are those companies in which the Group has control. The Group controls an entity when the Group is exposed to, or has rights to variable returns from its involvement with the entity and has the ability to affect those returns through its power over the entity. The financial statements of the subsidiaries are included in the consolidated financial statements from the date that control commences until the date when it ceases. Investment in subsidiaries are carried in the Company's statement of financial position at cost less provision for impairment losses.

ii) Investment in associates

An associate is a company in which the Group has significant influence, but not control, as defined by *IFRS 10: Consolidated financial statements*. Significant influence is the power to participate in the financial and operating policy decisions of the investee but is not control or joint control over those policies. The consolidated financial statements include the Group's share of net assets of the associate on an equity accounting basis, from the date that significant influence commences until the date that significant influence ceases. At Company level, associates are recognised at cost less impairment.

NOTES TO THE FINANCIAL STATEMENTS (Continued)

2. Material accounting policies (continued)

2.2 Consolidation (Continued)

iii) Changes in ownership interest

Transactions with non-controlling interests that do not result in loss of control are accounted for as equity transactions; that is, as transactions with the owners in their capacity as owners. The difference between fair value of any consideration paid and the relevant share acquired of the carrying value of net assets of the subsidiary is recorded in equity. Gains or losses on disposals to non-controlling interests are also recorded in equity.

When the Group ceases to have control, any retained interest in the entity is measured to its fair value at the date when control is lost, with any resulting gain or loss recognised in profit or loss. The fair value is the initial carrying amount for the purposes of subsequently accounting for the retained interest as an associate, joint venture or financial asset. In addition, any amounts previously recognised in other comprehensive income in respect of that entity are accounted for as if the Group had directly disposed of the related assets or liabilities. This may mean that amounts previously recognised in other comprehensive income are reclassified to profit or loss.

iv) Non-controlling interest (NCI)

NCI are measured initially at their proportionate share of the acquiree's identifiable net assets at the date of acquisition. Changes in the Group's interest in a subsidiary that do not result in a loss of control are accounted for as equity transactions.

2.3 Interest income and expense recognition

Effective interest rate

Interest income and expense are recognised in profit or loss using the effective interest method. The 'effective interest rate' is the rate that exactly discounts estimated future cash payments or receipts through the expected life of the financial instrument to:

- the gross carrying amount of the financial asset; or
- the amortised cost of the financial liability.

When calculating the effective interest rate for financial instruments other than purchased or originated creditimpaired assets, the Group estimates future cash flows considering all contractual terms of the financial instrument, but not ECL.

For purchased or originated credit- impaired financial assets, a credit-adjusted effective interest rate is calculated using estimated future cash flows including ECL.

The calculation of the effective interest rate includes transaction costs and fees and points paid or received that are an integral part of the effective interest rate. Transaction costs include incremental costs that are directly attributable to the acquisition or issue of a financial asset or financial liability.

Amortised cost and gross carrying amount

The 'amortised cost' of a financial asset or financial liability is the amount at which the financial asset or financial liability is measured on initial recognition minus the principal repayments, plus or minus the cumulative amortisation using the effective interest method of any difference between that initial amount and the maturity amount and, for financial assets, adjusted for any expected credit loss allowance. The 'gross carrying amount of a financial asset' is the amortised cost of a financial asset before adjusting for any expected credit loss allowance.

2.4 Fee and commission income

Fee and commission income and expense that are integral to the effective interest rate on a financial assets or financial liability are included in the effective interest rate. If a loan commitment is not expected to result in the draw-down of a loan, then the related loan commitment fee is recognised on a straight-line basis over the commitment period.

NOTES TO THE FINANCIAL STATEMENTS (Continued)

2. Material accounting policies (continued)

2.4 Fee and commission income (Continued)

Other fee and commission revenue, including transactional fees, account servicing fees, investment management fees and sales commissions are recognised as the performance obligations under the related services' contracts are completed. Loan commitment fees for loans that are likely to be drawn down are deferred (together with related direct costs) and recognised as an adjustment to the effective interest rate on the loan. Loan syndication fees are recognised as revenue when the syndication has been completed and the Group has retained no part of the loan package for itself or has retained a part at the same effective interest rate as the other participants. Other fees and commissions revenue are in the scope of IFRS 15.

Commission and fees arising from negotiating, or participating in the negotiation of, a transaction for a third party – such as the arrangement of the acquisition of shares or other securities, or the purchase or sale of businesses – are recognised on completion of the underlying transaction. Portfolio and other management advisory and service fees are recognised based on the applicable service contracts, usually on a time-proportionate basis. Performance-linked fees or fee components are recognised when the performance criteria are fulfilled.

2.5 Other income

Other revenue includes dividends received from subsidiaries and associate investments, fair value gains and losses on investment securities at fair value through profit or loss, dividends relating to those financial instruments.

Dividends on equity instruments are recognised in the profit or loss when the Group's right to receive payment is established.

2.6 Foreign currency translation

i) Functional and presentation currency

The financial statements of the Group are measured using the currency of the primary economic environment in which the entity operates (the "Functional Currency"). The financial statements are presented in Kenya Shillings, which is the Group's Presentation Currency. Except as indicated, financial information presented in Kenya Shillings has been rounded to the nearest thousand. The functional currency of the company is Kenya Shillings.

ii) Transactions and balances

The results and financial position of the subsidiaries have been translated into the presentation currency as follows:

- (i) Assets and liabilities at each reporting period are translated at the closing rate at the reporting date;
- (ii) Income and expenses for each statement of comprehensive income are translated at average exchange rates

Foreign currency transactions that are transactions denominated, or that require settlement, in a foreign currency are translated into the respective functional currencies of the operations using the exchange rates prevailing at the dates of the transactions.

At the end of each reporting period, monetary items denominated in foreign currencies are retranslated at the rates prevailing at that date.

Foreign currency exchange gains and losses resulting from the settlement of such transactions and from the translation at year end exchange rates of monetary assets and liabilities denominated in foreign currencies are recognised in profit or loss.

Translation differences on non-monetary financial instruments, such as equities held at fair value through profit or loss, are reported as part of the fair value gain or loss. Translation differences on non-monetary financial instruments, such as equities classified as financial assets at fair value through other comprehensive income are included in other comprehensive income.

NOTES TO THE FINANCIAL STATEMENTS (Continued)

2. Material accounting policies (continued)

2.7 Financial assets

i) Recognition and subsequent measurement

All financial instruments are measured initially at fair value plus directly attributable transaction costs and fees, except for those financial instruments that are subsequently measured at fair value through profit or loss where such transaction costs and fees are immediately recognised in profit or loss.

The Group determines the appropriate classification of its financial assets at initial recognition. It recognises a financial asset in its statement of financial position when it becomes party to the contractual provisions of the instrument.

Financial assets (except those carried at fair value through profit or loss) are initially recognised in the financial statements at fair value plus transaction costs.

The Group classifies its financial assets into the following categories:

- Financial assets at fair value through profit or loss ("FVTPL");
- Financial assets measured at amortised cost; and
- Financial assets at fair value through other comprehensive income ("FVTOCI").

The Group's classification is based on the contractual cash flow characteristics of the asset and the business model for managing the financial assets.

Amortised cost: Assets that are held for collection of contractual cash flows where those cash flows represent solely payments of principal and interest ('SPPI'), and that are not designated at FVPL, are measured at amortised cost. The carrying amount of these assets is adjusted by any expected credit loss allowance. Interest income from these financial assets is included in 'Interest and similar income' using the effective interest rate method.

FVTOCI: Assets that are held for collection of contractual cash flows and for selling the financial assets, where the assets' cash flows represent solely payments of principal and interest, are measured at FVTOCI. Movements in the carrying amount are taken through OCI, except for the recognition of impairment gains or losses, interest income and foreign exchange gains and losses which are recognised in profit or loss. When the financial asset is derecognised, the cumulative gain or loss previously recognised in OCI is reclassified from equity to profit or loss and recognised in other gains/ (losses). Interest income from these financial assets is included in finance income using the effective interest rate method. Foreign exchange gains and losses are presented in other gains/ (losses) and impairment expenses are presented as separate line item in the statement of profit or loss.

FVTPL: Assets that do not meet the criteria for amortised cost or FVOCI are measured at fair value through profit or loss. A gain or loss on a debt investment that is subsequently measured at fair value through profit or loss and is not part of a hedging relationship is recognised in profit or loss in the period in which it arises. Interest income and credit related income from these financial assets is included in "interest income" using the effective interest rate method.

Contractual characteristics of a financial asset / SPPI: Where the business model is to hold assets to collect contractual cash flows or to collect contractual cash flows and sell, the Group assesses whether the financial instruments' cash flows represent solely payments of principal and interest (the "SPPI test"). In making this assessment, the Group considers whether the contractual cash flows are consistent with a basic lending arrangement i.e. interest includes only consideration for the time value of money, credit risk and a profit margin that is consistent with a basic lending arrangement. Where the contractual terms introduce exposure to risk or volatility that are inconsistent with a basic lending arrangement, the related financial asset is classified and measured at fair value through profit or loss.

NOTES TO THE FINANCIAL STATEMENTS (Continued)

2. Material accounting policies (continued)

2.7 Financial assets (Continued)

i) Recognition and subsequent measurement (Continued)

Group's business model: The business model reflects how the Group manages the assets in order to generate cash flows. That is, whether the Group's objective is solely to collect the contractual cash flows from the assets or is to collect both the contractual cash flows and cash flows arising from sale of assets. If neither of these is applicable (e.g. financial assets are held for trading purposes), then the financial assets are classified as part of "other" business model and measured at FVPL. Factors considered by the Group in determining the business model for a group of assets include past experience on how cash flows for these assets were collected, how the asset's performance is evaluated and reported by key management personnel, how risks are assessed and managed and how managers are compensated. For example, the liquidity portfolio of assets is held by the Group as part of liquidity management and is generally classified with the hold to collect and sell business model. Securities held for trading are held principally for the purpose of selling in the near term or are part of a portfolio of financial instruments that are managed together and for which there is evidence of a recent actual pattern of short-term profit-taking. These securities are classified in the "other" business model and measured at FVPL.

Financial assets with embedded derivatives are considered in their entirety when determining whether their cash flows are solely payment of principal and interest.

The Group reclassifies debt investments when and only when its business model for managing those assets changes. The reclassification takes place from the start of the first reporting period following the change. The changes are expected to be very infrequent and none occurred during the year.

ii) Modification of loans

The Group may sometimes renegotiate or otherwise modify the contractual cash flows of loans to customers. When this happens, the Group assesses whether or not the new terms are substantially different to the original terms. The Group does this by considering, among others, the following factors:

If the borrower is in financial difficulty, whether the modification merely reduces the contractual cash flows to amounts the borrower is expected to be able to pay.

- Whether any substantial new terms are introduced, such as a profit share/equity based return that substantially affects the risk profile of the loan;
- Significant extension of the loan term when the borrower is not in financial difficulty;
- Significant change is interest rate; and
- Change in the currency of the loan Insertion of collateral, other security or credit enhancement that significantly affect the credit risk associated with the loan.

If the terms are substantially different, the Group derecognises the original financial asset and recognises a "new" asset at fair value and recalculates a new effective interest rate for the asset. The date of renegotiation is consequently considered to be the date of initial recognition for impairment calculation purposes, including for the purpose of determining whether a significant increase in credit risk has occurred.

Before renegotiation, the Group assesses whether the new financial asset recognised is deemed to be creditimpaired at initial recognition, especially in circumstances where the renegotiation was driven by the debtor being unable to make the originally agreed payments. Differences in the carrying amount are also recognised in profit or loss as a gain or loss on de-recognition.

NOTES TO THE FINANCIAL STATEMENTS (Continued)

2. Material accounting policies (continued)

2.7 Financial assets (continued)

ii) Modification of loans

As a result of the Group's forbearance activities financial assets might be modified. The following tables refer to modified financial assets where modification does not result in derecognition.

	2023	2022
	Shs '000	Shs '000
Financial assets (with loss allowance based on lifetime ECL) modified during the period		
Carrying amount before modification	67,396,003	29,161,870
Loss allowance before modification	(3,558,419)	1,251,657
Net amortised cost before modification	63.837,584	30,413,527
Net modification loss	(310,731)	(19,530)
Net amortised cost after modification	63,526,853	30,393,997

If the terms are not substantially different, the renegotiation or modification does not result in derecognition, the Group recalculates the gross carrying amount based on the revised cash flows of the financial asset and recognises a modification gain or loss in profit or loss. The new gross carrying amount is recalculated by discounting the modified cash flows at the original effective interest rate of creditadjusted effective interest rate for POCI financial assets.

iii) Derecognition other than on a modification

Financial assets, or a portion thereof, are derecognised when the contractual rights to receive the cash flows from the assets have expired, or when they have been transferred and either (i) the Group transfers substantially all the risks and rewards of ownership, or (ii) the Group neither transfers nor retains substantially all the risks and rewards of ownership and the Group has not retained control.

The Group enters into transactions where it retains the contractual rights to receive cash flows from assets but assumes a contractual obligation to pay those cash flows to other entities and transfers substantially all of the risks and rewards. These transactions are accounted for as "pass through" transfers that result in derecognition if the Group:

- i) Has no obligation to make payments unless it collects equivalent amounts from the assets;
- ii) Is prohibited from selling or pledging the assets; and
- iii) Has an obligation to remit any cash it collects from assets without material delays.

Collateral (shares and bonds) furnished by the Group under standard repurchase agreements and securities lending and borrowings transactions are not derecognised because the Group retains substantially all the risks and rewards on the basis of predetermined repurchase price, and the criteria for de-recognition are therefore not met. This also applies to certain securitization transactions in which the Group retains a subordinated residual interest.

iv) Impairment of financial assets

The Group assesses on a forward-looking basis the expected credit loss ("ECL") associated with its debt instrument assets carried at amortised cost and FVOCI and with the exposure arising from loan commitments and financial guarantee contracts. The Group recognises a loss allowance for such losses at each reporting date. The measurement of ECL reflects:

- An unbiased and probability-weighted amount that is determined by evaluating a range of possible outcomes;
- The time value of money; and
- Reasonable and supportable information that is available without undue cost or effort at the reporting date about past events, current conditions and forecasts of future economic conditions.

Refer to Note 3.2 (b) for further details on how ECLs are determined, including some of the significant underpinning their computation.

NOTES TO THE FINANCIAL STATEMENTS (Continued)

2. Material accounting policies (continued)

2.7 Financial assets (continued)

Equity Instruments

Equity instruments are instruments that meet the definition of equity from the issuer's perspective; that is, instruments that do not contain a contractual obligation to pay and that evidence a residual interest in the issuer's net assets e.g. basic ordinary shares.

The Group measures all equity investments at fair value through profit or loss, except where the Group's management has elected, at initial recognition, to irrevocably designate an equity investment at fair value through other comprehensive income.

Dividends, when representing a return on such investments, continue to be recognised in profit or loss as other income when the Group's right to receive payment is established. Gains and losses on equity investments at FVPL are included in the "Other income" line in the statement of comprehensive income.

2.8 Financial Liabilities

Financial liabilities are classified and subsequently measured at amortised cost, except for:

- Financial liabilities at fair value through profit or loss such as derivatives, financial liabilities held for trading (e.g. short positions in the trading booking) and other financial liabilities designated as such at initial recognition. Gains or losses on financial liabilities designated at fair value through profit or loss are presented partially in other comprehensive income (the amount of change in the fair values of the financial liability that is attributable to changes in the credit risk of that liability) and partially profit or loss (the remaining amount of change in the fair value of the liability);
- Financial liabilities arising from the transfer of financial assets which did not qualify for de-recognition, whereby a financial liability is recognised for the consideration received for the transfer. In subsequent periods, the Group recognises any expense incurred on the financial liability; and
- Financial guarantee contracts and loan commitments

The Group's holding in financial liabilities comprises mainly of borrowings, deposits from Banks and customers, balances due to Group companies and other liabilities. Such financial liabilities are initially recognised at fair value, generally being their issue proceeds, net of directly attributable transaction costs incurred. They are subsequently measured at amortised cost and interest is recognised using the effective interest method.

Borrowing costs that relate to qualifying assets, that is, assets that necessarily take a substantial period of time to get ready for their intended use or sale and which are not measured at fair value, are capitalised. All other borrowing costs are recognised in profit or loss. Borrowing costs consist of interest and other costs that an entity incurred in connection with the borrowing of funds.

Derecognition of financial liabilities

Financial liabilities are derecognised when they are extinguished (i.e. when the obligation specified in the contract is discharged, cancelled or expires).

Financial guarantee contracts and loan commitments

Financial guarantee contracts are contracts that require the issuer to make specified payments to reimburse the holder for a loss it incurs because a specified debtor fails to make payments when due, in accordance with the terms of the debt instrument. Such financial guarantees are given to banks, financial institutions and others on behalf of customers to secure loans, overdrafts and other banking facilities. Financial guarantee contracts are initially measured at fair value and subsequently measured at the higher of:

- The amount of the loss allowance; and
- The premium received on initial recognition less income recognised in accordance with the principles of IFRS 15.

NOTES TO THE FINANCIAL STATEMENTS (Continued)

2. Material accounting policies (continued)

2.8 Financial Liabilities (Continued)

Derecognition of financial liabilities (Continued)

Financial guarantee contracts and loan commitments (Continued)

Loan commitments provided by the Group are measured as the amount of the loss allowance. The Group has not provided any commitment to provide loans at a below-market interest rate, or that can be settled net in cash or by delivering or issuing another financial instrument, other than for staff facilities. For loan commitments and financial guarantee contracts, the loss allowance is recognised as a provision. However, for contracts that include both a loan and an undrawn commitment and the Group cannot separately identify the expected credit losses on the undrawn commitment component from those on the loan component, the expected credit losses on the undrawn commitment are recognised together with the loss allowance for the loan to the extent that the combined expected credit losses exceed the gross carrying amount of the loan, the expected credit losses are recognised as provision.

2.9 Offsetting financial instruments

Financial assets and liabilities are offset and the net amount reported in the statement of financial position when there is a legally enforceable right to set-off the recognised amounts and there is an intention to settle the asset and the liability on a net basis, or to realize the asset and settle the liability simultaneously.

Income and expenses are presented on a net basis only when permitted by the accounting standards, or for gains and losses arising from a group of similar transactions.

2.10 Property and equipment

Property and equipment are initially recorded at cost, and subsequently stated at historical cost less accumulated depreciation and accumulated impairment losses, if any. Historical cost includes expenditure that is directly attributable to the acquisition of these assets.

Costs incurred in the process of acquiring or constructing an item of property and equipment are recognised as capital work in progress. Once acquisition or construction is complete and the item is ready for use, the carrying amount is transferred to the relevant property and equipment category. Depreciation commences when the item of property or equipment is ready for use in the manner intended by management.

Subsequent expenditure is capitalised only when it increases the future economic benefits embodied in the specific asset to which it relates. All other expenditure, including expenditure on internally generated intangible assets, is recognised in profit or loss as incurred.

The assets' residual values and useful lives are reviewed annually, and adjusted if appropriate. Assets are reviewed for impairment whenever events or changes in circumstances indicate that the carrying amount may not be recoverable.

Depreciation is calculated on a straight-line basis at annual rates estimated to write off the cost of each asset to its residual value over its expected useful life as follows:

Buildings and improvements on leasehold land — lesser of 40 years and the unexpired period of lease

Equipment, furniture and fittings - 3 to 8 years
Motor vehicles - 4 to 5 years

Property and equipment are reviewed for impairment on an annual basis. Where the carrying amount of an asset is greater than its estimated recoverable amount, it is immediately written down to its recoverable amount. An impairment loss is recognised for the amount by which the asset's carrying amount exceeds its recoverable amount. The recoverable amount is the higher of an asset's fair value less costs to sell and value in use. For the purposes of assessing impairment, assets are grouped at the lowest levels for which there are separately identifiable cash flows (cash-generating units)

Gains or losses on disposal of property and equipment are determined by comparing proceeds with carrying amount and are taken into account in determining operating profit.

NOTES TO THE FINANCIAL STATEMENTS (Continued)

2. Material accounting policies (continued)

2.11 Intangible assets

The Group's intangible assets include computer software license, goodwill and other intangible assets arising out of business combinations and goodwill.

i) Software

Intangible assets comprise acquired computer software license costs which are recognised on the basis of expenditure incurred to acquire and bring the specific software to use. These costs are amortised over estimated useful lives of three to ten years.

Costs that are directly associated with the production of identifiable and unique software products controlled by the Group, and that will probably generate economic benefits exceeding costs beyond one year, are recognised as intangible assets. During development of these software products, direct costs such as the software development employee costs and an appropriate portion of relevant overheads are recorded as work in progress and amortised from the point at which the asset is ready for use.

Computer software development costs recognised as assets are amortised over an estimated useful life of three to eight years. Costs associated with the maintenance of computer software are expensed as incurred. Development costs previously recognised as an expense are not recognised as an asset in a subsequent period.

Acquired computer software licenses are capitalised on the basis of the costs incurred to acquire and bring to use the specific software. These costs are amortised on the basis of the expected useful lives.

ii) Goodwill

Goodwill arising on the acquisition of subsidiaries is measured at cost less accumulated impairment losses.

At each reporting date, the Group reviews the carrying amounts of its non-financial assets (other than investment properties and deferred tax assets) to determine whether there is any indication of impairment. If any such indication exists, then the asset's recoverable amount is estimated. Goodwill is tested annually for impairment.

For impairment testing, assets are grouped together into the smallest group of assets that generates cash inflows from continuing use that is largely independent of the cash inflows of other assets or CGUs. Goodwill arising from a business combination is allocated to CGUs or groups of CGUs that are expected to benefit from the synergies of the combination.

The recoverable amount of an asset or CGU is the greater of its value in use and its fair value less costs to sell. Value in use is based on the estimated future cash flows, discounted to their present value using a pre-tax discount rate that reflects current market assessments of the time value of money and the risks specific to the asset or CGU.

An impairment loss is recognised if the carrying amount of an asset or CGU exceeds its recoverable amount.

iii) Other intangible assets

The Group's intangible assets other than goodwill include intangible assets arising out of business combinations. The cost of intangible assets in a business combination is their fair value at the date of transfer. Intangible assets transferred separately are measured on initial recognition at cost. Following initial recognition, intangible assets are carried at cost less any accumulated amortisation and accumulated impairment losses.

The useful lives of intangible assets are assessed as either finite or indefinite. Intangible assets with finite lives are amortised over the useful economic life and assessed for impairment whenever there is an indication that the intangible asset may be impaired. The amortisation period and the amortisation method for an intangible asset with a finite useful life are reviewed at least at the end of each reporting period. Changes in the expected useful life or the expected pattern of consumption of future economic benefits embodied in the asset are considered to modify the amortisation period or method, as appropriate, and are treated as changes in accounting estimates. The amortisation expense on intangible assets with finite lives is recognised in the consolidated income statement.

NOTES TO THE FINANCIAL STATEMENTS (Continued)

2. Material accounting policies (continued)

2.11 Intangible assets (continued)

iii) Other intangible assets (Continued)

The residual values and useful lives of all intangible assets are reviewed, and adjusted if appropriate, at the end of each reporting period. Assets are reviewed for impairment whenever events or changes in circumstances indicate that the carrying amount may not be recoverable.

2.12 Cash and cash equivalents

Cash and cash equivalents as referred to in the statement of cash flows comprise cash on hand, non-restricted balances with central banks, treasury bills and amounts due from or to banks on demand or with an original maturity of three months or less, net of amounts due to other banks on demand or with an original maturity of three months or less. These are subject to insignificant risk of changes in their fair value.

2.13 Provisions and contingent liabilities

Provisions for legal claims are recognised when the Group has a present legal or constructive obligation as a result of past events, it is probable that an outflow of resources will be required to settle the obligation and the amount has been reliably estimated. Provisions are not recognised for future operating losses. Provisions are measured at the present value of the expenditure expected to be required to settle the obligation using a pre-tax rate that reflects current market assessments of the time value of money and the risks specific to the obligation.

Contingent liabilities are possible obligations arising from past events, whose existence will be confirmed only by uncertain future events, or present obligations arising from past events that are not recognised because either an outflow of economic benefits is not probable or the amount of the obligation cannot be reliably measured. Contingent liabilities are not recognised but information about them is disclosed unless the possibility of any outflow of economic benefits in settlement is remote.

2.14 Employee benefits

i) Retirement benefit obligations

The Group operates defined contribution schemes, the assets of which are held in separate trustee-administered funds. The schemes are funded by contributions from both the Group and employees. The Group and all its employees also contribute to the National Social Security Fund, which is a defined contribution scheme. The Group's contributions to the defined contribution schemes are charged to profit or loss in the year to which they relate.

ii) Other entitlements

The estimated monetary liability for employees' accrued annual leave entitlement at the reporting date is recognised as an expense accrual.

2.15 Income tax

i) Income tax charge

The tax expense for the period comprises current and deferred income tax. Tax is recognised in profit or loss, except to the extent that it relates to items recognised in other comprehensive income or directly in equity. In which case, the tax is recognised in other comprehensive income or directly in equity respectively.

ii) Current income tax

The current income tax charge is calculated on the basis of tax laws applicable at the reporting date. The directors periodically evaluate positions taken in tax returns with respect to situations in which applicable tax regulation is subject to interpretation. They establish provisions where appropriate on the basis of amounts expected to be paid to the tax authorities.

NOTES TO THE FINANCIAL STATEMENTS (Continued)

2. Material accounting policies (continued)

2.15 Income tax (Continued)

iii) Deferred income tax

Deferred tax is recognised on all temporary differences between the carrying amounts of assets and liabilities for financial reporting purposes and the amounts used for taxation purposes, except differences relating to the initial recognition of assets or liabilities in a transaction that is not a business combination and which affects neither accounting nor taxable profit. It is also not recognised for temporary differences related to investments in subsidiaries and associates to the extent that it is probable that they will not reverse in the foreseeable future and the investor is able to control the timing of the reversal of the temporary difference.

Deferred tax is measured at the tax rates that are expected to be applied to the temporary differences when they reverse, based on the laws applicable at the reporting date. A deferred tax asset is recognised to the extent that it is probable that future taxable profits will be available against which the asset can be utilised. Deferred tax assets are reviewed at each reporting date and are reduced to the extent that it is no longer probable that the related tax benefit will be realised.

Deferred tax assets and liabilities are offset if there is a legally enforceable right to offset current tax liabilities against current tax assets and they relate to income taxes levied by the same tax authority on the same taxable entity or on different tax entities, but they intend to settle current tax assets and liabilities on a net basis or their tax assets and liabilities will be realised simultaneously.

In determining the amount of current and deferred tax, the Group considers the impact of tax exposures, including whether additional taxes and interest may be due. This assessment relies on estimates and assumptions and may involve a series of judgments about future events. New information may become available that causes the Group to change its judgment regarding the adequacy of existing tax liabilities; such changes to tax liabilities would impact tax expense in the period in which such a determination is made.

2.16 Derivative financial instruments

A derivative is a financial instrument whose fair value changes in response to an underlying variable, requires no initial net investment or an initial net investment that is smaller than would be required for other types of contracts that would be expected to have a similar response to changes in market factors and is settled at a future date. Derivatives are initially recognised at fair value on the date on which the derivatives are entered into and subsequently re-measured at fair value.

All derivative instruments are carried as financial assets when the fair value is positive and as financial liabilities when the fair value is negative, subject to offsetting principles as described under the heading offsetting financial instruments.

Embedded derivatives on financial liabilities include hybrid instruments and are treated and disclosed as separate derivatives when their economic characteristics and risks are not closely related to those of the host contract, the terms of the embedded derivative are the same as those of a stand-alone derivative and the combined contract is not measured at fair value through profit or loss. The financial host contracts are accounted for and measured applying the rules of the relevant financial instrument category.

All gains and losses from changes in the fair values of derivatives are recognised immediately in profit or loss as trading income.

2.17 Leases

Lease accounting depend on whether the Group is the lessee or the lessor

i) The Group is the lessee

On the commencement date of each lease (excluding leases with a term, on commencement, of 12 months or less and leases for which the underlying asset is of low value) the Group recognises a right-of-use asset and a lease liability.

NOTES TO THE FINANCIAL STATEMENTS (Continued)

2. Material accounting policies (continued)

2.17 Leases (continued)

i) The Group is the lessee (continued)

The lease liability is measured at the present value of the lease payments that are not paid on that date. The lease payments include fixed payments, variable payments that depend on an index or a rate, amounts expected to be payable under residual value guarantees, and the exercise price of a purchase option if the Group is reasonably certain to exercise that option. The lease payments are discounted at the interest rate implicit in the lease. If that rate cannot be readily determined, the Group's incremental borrowing rate is used. For leases that contain non-lease components, the company allocates the consideration payable to the lease and non-lease components based on their relative stand- alone components.

The right-of-use asset is initially measured at cost comprising the initial measurement of the lease liability, any lease payments made on or before the commencement date, any initial direct costs incurred, and an estimate of the costs of restoring the underlying asset to the condition required under the terms of the lease.

Subsequently the lease liability is measured at amortised cost, subject to re-measurement to reflect any reassessment, lease modifications, or revised fixed lease payments.

All right-of-use assets are subsequently measured at cost less accumulated depreciation and any accumulated impairment losses, adjusted for any re-measurement of the lease liabilities. Depreciation is calculated using the straight-line method to write-down the cost of each asset to its residual value over its estimated useful life. If the ownership of the underlying asset is expected to pass to the Group at the end of the lease term, the estimated useful life would not exceed the lease term.

For leases with a term, on commencement, of 12 months or less and leases for which the underlying asset if of low value, the total lease payments are recognised in profit or loss on a straight-line basis over the lease period.

ii) With the Group as lessor

When assets are leased out under a finance lease, the present value of the lease payments is recognised as a receivable. The difference between the gross receivable and the present value of the receivable is recognised as unearned finance income. Lease income is recognised over the term of the lease using the net investment method (before income tax expense), which reflects a constant periodic rate of return. Payments received under operating lease are charged to profit or loss on a straight line basis over the period of the lease.

2.18 Sale and repurchase agreements

Securities sold subject to repurchase agreements ('repos') are classified in the financial statements as pledged assets when the transferee has the right by contract or custom to sell or re-pledge the collateral; the counterparty liability is included in amounts due to other banks, other deposits or deposits due to customers, as appropriate. Securities purchased under agreements to resell ('reverse repos') are recorded as loans and advances to other banks or customers, as appropriate. The difference between sale and repurchase price is treated as interest and accrued over the life of the agreements using the effective interest method. Securities lent to counterparties are also retained in the financial statements.

2.19 Assets obtained by taking possession of collateral

The Group's policy is to realise collateral on a timely basis. The Group does not use non-cash collateral for its operations.

In its normal course of business, the Bank engages external agents to recover funds from the repossessed assets, generally at auction, to settle outstanding debt. Any surplus funds are returned to the customers/obligors.

2.20 Dividends

Dividends on ordinary shares are charged to equity in the period in which they are declared.

Proposed dividends are appropriated from retained earnings into a separate component of equity until they are declared.

NOTES TO THE FINANCIAL STATEMENTS (Continued)

2. Material accounting policies (continued)

2.21 Share capital

Ordinary shares are classified as 'share capital' in equity. Any premium received over and above the par value of the shares is classified as 'share premium' in equity.

2.22 Off balance sheet letters of credit, acceptances and guarantees

Letters of credit, acceptances and guarantees are accounted for as off-balance sheet transactions.

2.23 Fiduciary activities

The Group commonly acts as nominee and in other fiduciary capacities that result in the holding or placing of assets on behalf of individuals, trusts, retirement benefit plans and other institutions. The assets and income arising thereon are excluded from these financial statements as they do not belong to the Group.

2.24 Statutory loan loss reserve

Further to the credit loss allowances computed in line with international financial reporting standards, the Central Banks have, in their prudential guidelines, specified certain minimum loan loss provisions to be held against various categories of loans and advances. Where credit loss allowances computed in line with the Central Bank regulations exceed those computed on the same loan balances under International financial reporting standards, the excess is recognised as a regulatory loss reserve and is accounted for as an appropriation of retained earnings. The statutory loan loss reserve is non-distributable.

2.25 Segment reporting

A segment is a distinguishable component of the Group that is engaged in providing products or services within a particular economic environment which is subject to risks and rewards that are different from those of other segments. Operating segments are reported in a manner consistent with the internal reporting provided to the chief operating decision maker. The chief operating decision maker is the person or Group that allocates resources to and assesses the performance of the operating segments of an entity. The Group has determined the Board of Directors as its chief operating decision maker. All transactions between business segments are conducted on commercial terms basis with intra-segment revenue and costs being eliminated at Group level.

2.26 Earnings per share

Basic earnings per share are calculated by dividing the profit attributable to equity holders of the company by the weighted average number of ordinary shares in issue during the year. Diluted earnings per share is determined by adjusting the profit or loss attributable to ordinary share shareholders and the weighted average number of ordinary shared outstanding for the effects of all dilutive potential shareholders if any.

2.27 Impairment of non-financial assets

The carrying amounts of the Group's non-financial assets are reviewed at each reporting date to determine whether there is any indication that an asset may be impaired. If any such indication exists, then the asset's recoverable amount is estimated. An asset's recoverable amount is the higher of an asset's or cash generating unit's (CGU's) fair value less costs of disposal and its value in use. The recoverable amount is determined for an individual asset, unless the asset does not generate cash inflows that are largely independent of those from other assets or group of assets. Where the carrying amount of an asset or CGU exceeds its recoverable amount, the asset is considered impaired and is written down to its recoverable amount. Impairment losses are recognised in profit or loss in expense categories consistent with the function of the impaired asset.

2.28 Comparatives

Where necessary, comparative figures are restated to conform to changes in presentation in the reporting period.

NOTES TO THE FINANCIAL STATEMENTS (Continued)

3 Financial risk management

3.1 Risk management framework

The Group's activities expose it to a variety of financial risks, including credit risk and the risks of changes in debt and equity market prices, foreign currency exchange rates, liquidity risk and interest rates. The Group's overall risk management program focuses on the unpredictability of financial markets and seeks to minimise potential adverse effects on its financial performance. Risk management is carried out under policies approved by the Board of directors. The Board provides written principles for overall risk management as well as written policies covering specific areas such as foreign exchange risk, interest rate risk, credit risk, use of derivative financial instruments and the investment of surplus funds

By their nature, the Group's activities are principally related to the use of financial instruments, including derivatives. The Group accepts deposits from customers at both fixed and floating rates, and for various periods, and seeks to earn above-average interest margins by investing these funds in high-quality assets. The Group seeks to increase these margins by consolidating short-term funds and lending for longer periods at higher rates, while maintaining sufficient liquidity to meet all claims that might fall due.

The Group seeks to raise its interest margins by obtaining above-average margins, net of allowances, through lending to commercial and retail borrowers with a range of credit standing. Such exposures involve not just onbalance sheet loans and advances; the Group also enters into guarantees and other commitments such as letters of credit and performance, and other bonds.

The Group also trades in financial instruments where it takes positions in traded and over-the-counter instruments to take advantage of short-term market movements in bond prices and currency and interest rates. The Board places trading limits on the level of exposure that can be taken in relation to both overnight and intra-day market positions.

Foreign exchange and interest rate exposures associated with derivatives are normally offset by entering into counterbalancing positions, thereby controlling the variability in the net cash amounts required to liquidate market positions.

3.2 Credit risk

The Group takes on exposure to credit risk, which is the risk that a counterparty may be unable to pay amounts in full, when due. The Group structures the level of credit risk it undertakes by placing limits on the amount of risk accepted in respect of any borrower, or groups of borrowers, and to industry segments. Such risks are monitored on a continuous basis and subject to annual or more frequent review. Limits on the level of credit risk by product, industry sector and by country are approved by the Board of directors.

The exposure to any one borrower including banks is further restricted by sub-limits covering on and off-balance sheet exposures and daily delivery risk limits in relation to trading items such as foreign exchange forward contracts. Actual exposures against set limits are monitored on a daily basis.

Exposure to credit risk is managed through regular analysis of the ability of borrowers and potential borrowers to meet interest and capital repayment obligations and by changing lending limits where appropriate. Exposure to credit risk is also managed in part by obtaining collateral and corporate and personal guarantees.

Impairment provisions are made for losses that have been incurred at the reporting date. Significant changes in the economy, or in the health of a particular industry segment that represents a concentration of the Group's portfolio, could result in losses that are different from those provided for at the reporting date. Directors therefore carefully manage the exposure to credit risk.

a) Credit related commitments

The primary purpose of these instruments is to ensure that funds are available to a customer as required. Guarantees and standby letters of credit, which represent irrevocable assurances that the Group will make payments in the event that a customer cannot meet its obligations to third parties, carry the same credit risk as loans and advances.

NOTES TO THE FINANCIAL STATEMENTS (Continued)

3. Financial risk management (Continued)

3.2 Credit risk (Continued)

a) Credit related commitments (Continued)

Documentary and commercial letters of credit, which are written undertakings by the Group on behalf of a customer authorizing a third party to draw drafts on the Group up to a stipulated amount under specific terms and conditions, are collateralised by the underlying shipments of goods to which they relate and therefore carry less risk than loans and advances.

Commitments to extend credit represent un-utilised portions of authorised credit in the form of loans and advances, guarantees or letters of credit. With respect to credit risk on commitments to extend credit, the Group is potentially exposed to loss to the extent of the total un-utilised commitments. However, the likely amount of loss is less than the total unused commitments, as most commitments to extend credit are contingent upon customers maintaining specific credit standards.

The Group monitors the term to maturity of credit commitments because longer-term commitments generally have a greater degree of risk than shorter- term commitments.

The amount that best represents the Group's maximum exposure to credit risk is the carrying value in the statement financial position. Loans and advances to customers are secured by collateral in the form of charges over land and buildings and/or plant and machinery or corporate guarantees and other collaterals accepted by the laws of the land. However, there are loans and advances to major corporations and individuals that are unsecured. In these cases, the Group undertakes stringent credit risk assessments before any disbursements are made.

The directors are confident in its ability to continue to control exposure of credit risk to the Group resulting from both its loan and advances portfolio and debt securities based on the following:

- The Group exercises stringent controls over the granting of new loans.
- 82% (2022: 78%) of the loans and advances portfolio are neither past due nor impaired.
- 93% (2022: 96%) of the debt securities are government securities.

b) Loans and advances

The Group aligns the classification criteria for assets that are past due or impaired in line with regulatory guidelines. In the determination of the classification of accounts, performance is the primary consideration. The classification of an account reflects a judgment about risks of default and loss associated with the credit facility. The classification process establishes a consistent approach to problem recognition, problem labeling, remedial action and the initiation of credit write-offs.

i) Expected credit loss measurement

IFRS 9 outlines a 'three-Stage' model for impairment based on changes in credit quality since initial recognition as summarised below:

- Stage 1: Assets that are performing. If credit risk is low as of the reporting date or the credit risk has not increased significantly since initial recognition, The Group recognises a loss allowance at an amount equal to 12-month expected credit losses. This amount of credit losses is intended to represent lifetime expected credit losses that will result if a default occurs in the 12 months after the reporting date, weighted by the probability of that default occurring.
- Stage 2: Assets that have significant increases in credit risk. In instances where credit risk has increased significantly since initial recognition, the Group measures a loss allowance at an amount equal to full lifetime expected credit losses. That is, the expected credit losses that result from all possible default events over the life of the financial instrument. For these debt instruments, interest income recognition will be based on the EIR multiplied by the gross of carrying amounts.
- **Stage 3**: For debt instruments that have both a significant increase in credit risk plus observable evidence of impairment i.e. have defaulted.

Purchased or originated credit-impaired financial assets are those financial assets that are credit impaired on initial recognition. Their ECL is always measured on a lifetime basis (Stage 3).

A pervasive concept in measuring ECL in accordance with IFRS 9 is that it should consider forward looking information.

NOTES TO THE FINANCIAL STATEMENTS (Continued)

3. Financial risk management (continued)

3.2 Credit risk (continued)

b) Loans and advances (continued)

i) Expected credit loss measurement (continued)

The following diagram summarises the impairment requirements under IFRS 9 (other than purchased or originated credit-impaired financial assets):

Change in credit quality since initial recognition

Stage 1 Stage 2 Stage 3

(Initial recognition) (Significant increase in credit risk since initial recognition) (Credit-impaired assets)

Lifetime expected credit losses

Lifetime expected credit losses

The key judgments and assumptions adopted by the Group in addressing the requirements of the standard are discussed below:

ii) Significant Increase in credit risk (SICR)

12-month expected credit losses

The Group's decision on whether to recognize 12-month or lifetime expected credit losses depends on whether there has been a significant increase in credit risk since initial recognition. An assessment of whether credit risk has increased significantly is performed at each reporting date.

When making the assessment, the Group uses the change in the risk of a default occurring over the expected life of the financial instrument instead of the change in the amount of expected credit losses. This forms the basis of stage 1, 2 and 3 classification and subsequent migration.

The Group applies qualitative and quantitative criteria for stage classification and for its forward and backward credit risk migration.

Quantitative Criteria

The quantitative criteria is based on relative and not absolute changes in credit quality driven by counterparty ratings and days past due.

The Group considers that financial instruments for which default patterns are not concentrated at a specific point during the expected life of the financial instrument, changes in the risk of a default occurring over the next 12 months may be a reasonable approximation of the changes in the lifetime risk of a default occurring and could be used to determine whether credit risk has increased significantly since initial recognition.

The appropriateness of using changes in the risk of a default occurring over the next 12 months to determine whether lifetime expected credit losses should be recognised depends on the specific facts and circumstances. Risk of default occurring over the next 12 months is not a suitable basis for determining whether credit risk has increased on a financial instrument with a maturity of more than 12 months when:

NOTES TO THE FINANCIAL STATEMENTS (Continued)

3. Financial risk management (continued)

3.2 Credit risk (continued)

b) Loans and advances (continued)

ii) Significant Increase in credit risk (SICR) (continued)

- the financial instruments only have significant payment obligations beyond the next 12 months;
- changes in relevant macroeconomic or other credit-related factors occur that are not adequately reflected in the risk of a default occurring in the next 12 months; or
- changes in credit-related factors only have an impact on the credit risk of the financial instrument (or have a more pronounced effect) beyond 12 months.

The Group's quantitative credit grading, as compared to banking regulators' prudential guidelines credit grading is as per the table below:

IFRS 9 credit staging /	Regulator Guidelines	Days past due
grading		
Stage 1	Normal	Up to date and in line with contractual agreements or within 30 days' arrears
Stage 2	Watch	31 to 90 days overdue
	Substandard	91 to 180 days overdue
Stage 3	Doubtful	181 – 365 days overdue
	Loss	Over 365 days overdue

Qualitative Criteria

In addition to the above, the Group considers other qualitative factors in determining the classification above, and may accelerate the classification of credit facilities where deemed appropriate. They include but not limited to:

- Significant changes in the terms of the same instrument if it were issued at the reporting date that indicate a change in credit risk since initial recognition, e.g.: increase in credit spread; more stringent covenants; increased amounts of collateral or guarantees; or higher income coverage.
- Significant changes in external market indicators of credit risk for the same financial instrument (or similar instrument of the borrower), e.g.: credit spread; credit default swap prices; length of time or the extent to which the fair value of a financial asset has been less than its amortised cost; other market information related to the borrower, such as changes in the price of a borrower's debt and equity instruments; or external credit rating (actual or expected).
- Changes in the Group's credit management approach in relation to the financial instrument (e.g. based
 on emerging indicators of changes in the credit risk of the financial instrument, the Group's credit risk
 management practice is expected to become more active or focused on managing the instrument,
 including the instrument becoming more closely monitored or controlled, or the Group specifically
 intervening with the borrower).
- Actual or expected adverse changes in business, financial or economic conditions significantly affecting borrower's ability to meet its debt obligations (e.g. increase in interest rates or unemployment rates); operating results of the borrower e.g. declining revenues or margins, increasing operating risks, working capital deficiencies, decreasing asset quality, increased balance sheet leverage, liquidity, management problems or changes in the scope of business or organizational structure (such as the discontinuance of a segment of the business) that results in a significant change in the borrower's ability to meet its debt obligations; or regulatory, economic, or technological environment of the borrower that results in a significant change in the borrower's ability to meet its debt obligations (e.g. a decline in the demand for the borrower's sales product because of a shift in technology).

NOTES TO THE FINANCIAL STATEMENTS (Continued)

3. Financial risk management (continued)

3.2 Credit risk (continued)

b) Loans and advances (continued)

ii) Significant increase in credit risk (SICR) (continued)

- Significant changes in the value of collateral or in the quality of third-party guarantees or credit enhancements, which are expected to reduce the borrower's economic incentive to pay or otherwise affect the probability of default; or quality of a guarantee provided by a shareholder (or an individual's parents) if the shareholder (or parents) have an incentive and financial ability to prevent default by capital or cash infusion.
- Expected changes in the loan documentation (e.g. breach of contract leading to covenant waivers or amendments, interest payment holidays, interest rate step-ups, requiring additional collateral or guarantees).
- Significant changes in the expected performance and behavior of the borrower, including changes
 in the payment status of borrowers in the Group (e.g. increase in delayed contractual payments or
 number of credit card borrowers expected to approach or exceed their credit limit or who are
 expected to be paying the minimum monthly amount).

iii) Definition of default and credit-impaired assets

The Group defines a financial instrument as in default, which is fully aligned with the definition of creditimpaired, when it meets one or more of the following criteria:

Qualitative criteria

The borrower meets unlikeliness to pay criteria, which indicates the borrower is in significant financial difficulty. These are instances where:

- The borrower is in long-term forbearance
- The borrower is deceased
- The borrower is insolvent or becoming probable that the borrower will enter bankruptcy
- The borrower is in breach of financial covenants
- An active market for that financial asset has disappeared because of financial difficulties
- Concessions have been made by the lender relating to the borrower's financial difficulty
- Financial assets are purchased or originated at a deep discount that reflects the incurred credit losses

The group has not rebutted the 90 days past due (DPD) rule for identifying default.

The above criteria have been applied to all financial instruments held by the Group and are consistent with the definition of default used for internal credit risk management purposes. The default definition has been applied consistently to model the Probability of Default (PD), Exposure at Default (EAD) and Loss Given Default (LGD) throughout the Group's expected loss calculations.

An instrument is considered to no longer be in default (i.e. to have cured) when it no longer meets any of the default criteria for a consecutive period of six months. This period of six months has been determined based on an analysis which considers the likelihood of a financial instrument returning to default status after cure using different possible cure definitions.

NOTES TO THE FINANCIAL STATEMENTS (Continued)

3. Financial risk management (continued)

3.2 Credit risk (continued)

b) Loans and advances (continued)

iv) Measuring expected credit loss - inputs, assumptions and estimation techniques

"ECL" is defined as the amount on a probability-weighted basis as the difference between the cash flows that are due to the Group in accordance with the contractual terms of a financial instrument and the cash flows that the Group expects to receive.

ECL is formula driven, i.e. ECL= PD x LGD x EAD (discounted using the EIR) ECLs are the discounted product of the Probability of Default (PD), Exposure at Default (EAD), and Loss Given Default (LGD), defined as follows:

- The PD represents the likelihood of a borrower defaulting on its financial obligation, either over the next 12 months (12-month PD) or over the remaining lifetime (Lifetime PD) of the obligation.
- EAD is based on the amounts the Group expects to be owed at the time of default, over the next 12 months (12M EAD) or over the remaining lifetime (Lifetime EAD).

LGD refers to the loss that is expected to arise on default, incorporating the impact of forward-looking economic assumptions where relevant, which represents the difference between the contractual cash flows due and those that the Group expects to receive. The Group estimate LGD based on the history of recovery rates and consider the recovery of any collateral that is integral to the financial asset, taking into account forward-looking economic assumptions where relevant.

The ECL is determined by projecting the PD, LGD and EAD for each future month and for each individual exposure or collective segment. These three components are multiplied together and adjusted for the likelihood of survival (i.e. the exposure has not prepaid or defaulted in an earlier month). The discount rate used in the ECL calculation is the original effective interest rate or an approximation thereof.

The lifetime PD is developed by applying a maturity profile to the current 12M PD. The maturity profile looks at how defaults develop on a portfolio from the point of initial recognition throughout the lifetime of the loans.

The maturity profile is based on historical observed data and is assumed to be the same across all assets within a portfolio and a credit grade. This is supported by a historical analysis.

Where there is uncertainty in respect of the respective models' ability to address specific trends or conditions due to inherent limitations of modelling based on past performance, the timing of model updates, and macroeconomic events, additional provisions are made via management overlays. Significant judgement was made in determining the management overlays.

The 12-month and lifetime EADs are determined based on the expected payment profile, which varies by product type:

- For amortising products or bullet repayment loans, this is based on the contractual repayments owed by the borrower over a 12-month or lifetime basis. This will also be adjusted for any expected overpayments made by the borrower. Early repayments/refinance assumptions are also incorporated.
- For revolving products, the exposure at default is predicted by taking the current drawn-down balance and adding a "credit conversion factor" which allows for the expected drawdown of the remaining limit by the time of default. These assumptions vary by product type and current limit utilisation band, based on analysis of the Group's recent default data.

NOTES TO THE FINANCIAL STATEMENTS (Continued)

3. Financial risk management (continued)

3.2 Credit risk (continued)

b) Loans and advances (continued)

iv) Measuring expected credit loss - inputs, assumptions and estimation techniques (continued)

- The 12-month and lifetime LGDs are determined based on the factors which impact the recoverable amount post default. These vary by product type:
- For secured products, this is primarily based on collateral type and projected collateral values, historical discounts to market/book values due to forced sales, time to repossession and recovery costs observed.
- For unsecured products, LGDs are typically set at product level due to the limited differentiation in recoveries achieved across different borrowers. These LGDs are influenced by collection strategies, including contracted debt sales and prices.

Forward-looking economic information is also included in determining the 12-month and lifetime PD, EAD and LGD. These assumptions vary by the industry segmentation.

The assumptions underlying the ECL calculation – such as how the maturity profile of the PDs and how collateral values change – are monitored and reviewed on an annual basis.

v) Grouping of instruments for losses measured on a collective basis

For expected credit losses provisions modelled on a collective basis, a grouping of exposures is performed on the basis of shared risk characteristics, such that risk exposures within a group are homogenous. In performing this grouping, there must be sufficient information for the group to be statistically credible. In concluding on how to group its exposures, the Group considered its approach to credit risk management and how aspects such as regulatory compliance and internal concentration limits are managed. As such, the Group grouped its loans and advances at amortised cost based on industries such as Agriculture, Business Services, Mining and Quarrying, Manufacturing, Individuals, Building and construction, Tourism, Transport and Communication among others. The appropriateness of groupings is monitored and reviewed on a periodic basis.

In the year, there were some exposures deemed to be individually significant to merit individual assessment, other than those in Stage 3. These were assessed individually.

vi) Forward-looking information incorporated in the ECL models

The assessment of SICR and the calculation of ECL both incorporate forward-looking information. The Group has performed historical analysis and identified the key economic variables impacting credit risk and expected credit losses, segmented by portfolio and country. These economic variables and their associated impact on PD, EAD and LGD vary by industry/portfolio segmentation and in different countries.

vii) Forward-looking information incorporated in the ECL models

Forecasts of the base economic scenario and the possible bearish and bullish scenarios along with scenario weightings are prepared by an expert economic team. The impact of these economic variables on the PD, EAD and LGD is determined by performing statistical regression analysis to understand the impact changes in these variables have had historically on default rates and on the components of LGD and EAD.

As with any economic forecasts, the projections and likelihoods of occurrence are subject to an inherent uncertainty and therefore the actual outcomes may be significantly different to those projected. The Group considers these forecasts to represent its best estimate of the possible outcomes and has analysed the non-linearity's and asymmetries within the Group's different portfolios to establish that the chosen scenarios are appropriately representative of the range of possible outcomes.

NOTES TO THE FINANCIAL STATEMENTS (Continued)

3. Financial risk management (continued)

3.2 Credit risk (continued)

b) Loans and advances (continued)

vii) Forward-looking information incorporated in the ECL models (continued)

The key macro-economic factors that were evaluated by the Group and deemed to be most correlated to the historical and forecasted default statistics include interest and foreign exchange rates, Inflation, GDP growth and population statistics for different countries.

Other forward-looking considerations not otherwise incorporated within the above scenarios, such as the impact of any regulatory, legislative or political changes, have been considered, but are not deemed to have a material impact on therefore no adjustment has been made to the ECL for such factors. This is reviewed and monitored for appropriateness annually.

The table below summarises the principal macroeconomic indicators included in the economic scenarios used at 31 December 2023 for the years 2023 to 2029.

Predicted relationships between the key indicators and default and loss rates on various portfolios of financial assets have been developed based on analysing historical data over the past 20 years.

M	Base Forecast				Best Cas	se	Worst Case		
Macro- Economic Factors	2023	2024	Remaining Forecast Period	2023	2024	Remaining Forecast Period	2023	2024	Remaining Forecast Period
GDP									
Growth (YoY%)	7.34%	-3.88%	8.47%	8.07%	-4.27%	9.32%	6.61%	-3.50%	7.62%
GDP Per		:							
Capita (YoY%)	3.08%	2.86%	3.14%	3.39%	3.15%	3.45%	2.77%	2.58%	2.83%
FX Rate	1.750/	5 500/	2.200/	1.020/	6.050/	2.420/	1.500/	4.050/	1.000/
(YoY%) Lending	1.75%	5.50%	2.20%	1.93%	6.05%	2.42%	1.58%	4.95%	1.98%
Rate-Base Rate (%)	11.07%	16.33%	11.32%	12.18%	17.96%	12.46%	9.96%	14.70%	10.19%
Household Spending (YoY%)	11.40%	12.04%	10.67%	12.54%	13.25%	11.74%	10.26%	10.84%	9.60%
Foreign Reserves (YoY%)	13.99%	11.70%	11.00%	15.39%	12.87%	12.10%	12.59%	10.53%	9.90%
Consumer Price Index	10.55770	11.7070	11.0070	10.0770	12.0770	12.1070	12.5770	10.0070	
(YoY%)	5.50%	5.00%	5.68%	4.95%	4.50%	5.11%	6.05%	5.50%	6.25%

NOTES TO THE FINANCIAL STATEMENTS (Continued)

3. Financial risk management (continued)

3.2 Credit risk (continued)

b) Loans and advances (continued)

vii) Forward-looking information incorporated in the ECL models (continued)

Base Forecast			Best Case			Worst Case			
Macro- Economic Factors	2022	2023	Remaining Forecast Period	2022	2023	Remaining Forecast Period	2022	2023	Remaining Forecast Period
GDP									
Growth									
(YoY%)	4.09%	7.34%	9.95%	4.50%	8.07%	10.95%	3.68%	6.61%	8.96%
GDP Per									
Capita									
(YoY%)	2.69%	3.08%	3.15%	2.96%	3.38%	3.46%	2.42%	2.77%	2.83%
FX Rate									
(YoY%)	5.97%	1.75%	1.09%	5.38%	1.58%	0.98%	6.57%	1.93%	1.20%
Lending									
Rate-Base									
Rate (%)	11.07%	11.07%	11.16%	9.96%	9.96%	10.04%	12.18%	12.18%	12.28%
Household									
Spending									
(YoY%)	10.87%	11.40%	11.89%	9.78%	10.26%	10.70%	11.96%	12.54%	13.08%
Foreign									
Reserves									
(YoY%)	15.67%	13.99%	9.75%	-14.10%	15.39%	10.73%	-17.24%	12.60%	8.78%
Consumer									
Price Index									
(YoY%)	6.30%	5.50%	5.64%	5.67%	4.95%	5.07%	6.93%	6.05%	6.20%

viii) Write-off policy

The Group writes off financial assets, in whole or in part, when it has exhausted all practical recovery efforts and has concluded there is no reasonable expectation of recovery. Indicators that there is no reasonable expectation of recovery include (i) ceasing enforcement activity and (ii) where the Group's recovery methods foreclosing on collateral and the value of the collateral are such that there is no reasonable expectations of recovering in full.

Although the Group may write-off financial assets that are still subject to enforcement activity, it still seeks to recover amounts it is legally owed in full, but which have been partially written off due to no reasonable expectation of recovering in full.

ix) Restructured/renegotiated facilities

The Group monitors the subsequent performance of modified assets. The Group may determine that the credit risk has significantly improved after restructuring, so that the assets are moved from Stage 3 or Stage 2 (Lifetime ECL) to Stage 1 (12-month ECL). This is only the case for assets which have performed in accordance with the new terms for six consecutive months or more.

x) The breakdown of loans and advances based on their staging is summarised below:

The following tables set out information about credit quality of loans and advances. The breakdown of loans and advances based on their staging is summarised below;

The breakdown of loans and advances based on their staging is summarised below:

NOTES TO THE FINANCIAL STATEMENTS (Continued)

3. Financial risk management (continued)

3.2 Credit risk (continued)

b) Loans and advances (continued)

x) The breakdown of loans and advances based on their staging is summarised below:

Group At 31 December	2023 Shs' 000	2022 Shs' 000
Gross loans and advances		
Stage 1	283,598,769	228,669,234
Stage 2	26,954,101	31,497,403
Stage 3	36,253,433	32,869,198
Total gross loans advanced	346,806,303	293,035,835
	=======	=======
Impairment allowances		
Stage 1	2,372,860	2,327,097
Stage 2	2,437,697	2,740,074
Stage 3	15,877,191	16,079,525
Stage 3		
Impairment allowances	20,687,748	21,146,696
Fair-value		
Loan notes at FVTPL	4,095,870	4,144,045
Net loans and advances	330,214,425	276,033,184
	=======	=======
Coverage ratio of the individually impaired loans		
and advances	44%	49%
	=======	=======

Included in loans and advances above are loan notes valued at Shs 4.1 billion (2022: Shs 4.1 billion) which were held at fair value through profit or loss. All other loans and advances are classified at amortised cost.

Staging of loans and advances

Portfolio management is an integral part of the credit risk management process that enables the Group to limit concentrations, reduce volatility, increase liquidity and achieve optimum earnings. The responsibility for portfolio management lies primarily with business units, with oversight and review by credit risk management while the Board Credit Committee is responsible for credit approvals. The Group's portfolio management plan entails:

- The setting up of portfolio targets and concentrations.
- Establishing target market risk acceptance criteria and key success factors. These are subject to regular review to ensure their continued appropriateness.
- Monitoring the portfolio risk profile, risk-adjusted returns, risk concentrations, economic market and competitive data.
- Identifying and analysing trends and concentrations that could affect the risk and performance of the portfolio.
- Stress testing of the portfolio for the purpose of measuring potential losses.

NOTES TO THE FINANCIAL STATEMENTS (Continued)

3. Financial risk management (continued)

3.2 Credit risk (continued)

b) Loans and advances (continued)

x) The breakdown of loans and advances based on their staging is summarised below (Continued)

Credit quality of loans and advances

An analysis of the Group's credit risk exposure per class of financial asset, internal rating and "stage" without taking into account the effects of any collateral or other credit enhancements is provided in the following tables. Unless specifically indicated, for financial assets, the amounts in the table represent gross carrying amounts. For loan commitments and financial guarantee contracts, the amounts in the table represent the amounts committed or guaranteed, respectively.

Year ended 31 December 2023							
Loans and advances to customers	Stage 1	Stage 2	Stage 3	Total			
at amortised cost	12-month ECL	Lifetim	e ECL				
	Shs '000	Shs '000	Shs '000	Shs '000			
Grade 1: Normal	283,598,769	-	-	283,598,769			
Grade 2: Watch	-	26,954,101	-	26,954,101			
Grade 3: Substandard	-	-	4,714,621	4,714,621			
Grade 4: Doubtful	-	-	25,875,108	25,875,108			
Grade 5: Loss	-	-	5,663,704	5,663,704			
Total gross carrying amount	283,598,769	26,954,101	36,253,433	346,806,303			
Loss allowance	(2,304,904)	(2,401,998)	(15,843,220)	(20,550,122)			
Carrying amount	281,293,865	24,552,103	20,410,213	326,256,181			

Year ended 31 December 2023							
Letters of Credit Consentess and	Stage 1	Stage 2	Stage 3	Total			
Letters of Credit, Guarantees and Acceptances	12-month ECL	Lifetime	ECL				
Acceptances	Shs '000	Shs '000	Shs '000	Shs '000			
Grade 1: Normal	64,878,254	-	-	64,878,254			
Grade 2: Watch	-	6,820,906	-	6,820,906			
Grade 3: Substandard	-	-	1,000	1,000			
Grade 4: Doubtful	-	-	168,810	168,810			
Grade 5: Loss	-	-	3,983	3,983			
Total gross carrying amount	64,878,254	6,820,906	173,793	71,872,953			
Loss allowance	(67,956)	(35,699)	(33,971)	(137,626)			
Carrying amount	64,810,298	6,785,207	139,822	71,735,327			

Year ended 31 December 2022							
Loans and advances to customers	Stage 1 Stage 2		Stage 3	Total			
at amortised cost	12-month ECL	Lifetime	ECL				
at amortised cost	Shs '000	Shs '000	Shs '000	Shs '000			
Grade 1: Normal	228,669,234	-	-	228,669,234			
Grade 2: Watch	-	31,497,403	-	31,497,403			
Grade 3: Substandard	-	-	1,911,239	1,911,239			
Grade 4: Doubtful	-	-	28,656,625	28,656,625			
Grade 5: Loss	-	-	2,301,334	2,301,334			
Total gross carrying amount	228,669,234	31,497,403	32,869,198	293,035,835			
Loss allowance	(2,257,711)	(2,668,400)	(15,488,726)	(20,414,837)			
Carrying amount	226,411,523	28,829,003	17,380,472	272,620,998			

NOTES TO THE FINANCIAL STATEMENTS (Continued)

3. Financial risk management (continued)

3.2 Credit risk (continued)

b) Loans and advances (continued)

x) The breakdown of loans and advances based on their staging is summarised below (Continued)

Credit quality of loans and advances (Continued)

Year ended 31 December 2022								
Letters of Credit,	Stage 1	Stage 2	Stage 3	Total				
Guarantees and	12-month ECL	Lifetin	ne ECL					
Acceptances	Shs '000	Shs '000	Shs '000	Shs '000				
Grade 1: Normal	54,519,795	-	-	54,519,795				
Grade 2: Watch	-	5,052,491	-	5,052,491				
Grade 3: Substandard	-	-	4,679	4,679				
Grade 4: Doubtful	-	-	1,134,401	1,134,401				
Grade 5: Loss	-	-	1,000	1,000				
Total gross carrying								
amount	54,519,795	5,052,491	1,140,080	60,712,366				
Loss allowance	(69,386)	(71,674)	(590,799)	(731,859)				
Carrying amount	54,450,409	4,980,817	549,281	59,980,507				

c) Other non-loan financial assets

ECL on non-loan financial assets the Group uses simplified approach such is measured as follows:

- Use of external credit ratings as proxies to infer approximate PDs;
- Assigns equal 'loss' and 'no loss' scenarios based on expert judgment; and
- EADs are estimated based on the expected maturities of the instruments, most of which are less than 12 months.

The other financial assets mainly relate to government securities balances held with Central Banks and other financial institutions that are highly rated and therefore considered low risk.

Group

The summarised information on other financial instruments is tabulated below:

		2023				2022		
	Gross Balances Shs '000	Stage	ECL Shs '000	Net Shs '000	Gross Balance Shs '000	Stage	ECL Shs '000	Net Shs '000
Balances with the central banks Items in the course	28,887,822	1	2,317	28,885,505	23,858,627	1	9,636	23,848,991
of collection	381,443	1	-	381,443	401,661	1	-	401,661
Due from banking institutions Investment	66,761,090	1	12,025	66,749,065	25,712,002	1	19,160	25,692,842
securities Investment	15,934,709	1	2,360	15,932,349	8,951,702	1	9,727	8,941,975
securities Government	233,200	3	-	233,200	272,580	3	-	272,580
securities	228,987,908	1	126,935	228,860,973	222,567,826	1	117,166	222,450,660
Other assets	15,788,209	1	-	15,788,209	16,352,844	1	-	16,352,844
Gross maximum exposure	356,974,381		143,637	356,830,744	298,117,242 =======		155,689	297,961,553

NOTES TO THE FINANCIAL STATEMENTS (Continued)

3. Financial risk management (continued)

3.2 Credit risk (continued)

c) Other non-loan financial assets (continued)

The following table breaks down gross maximum credit exposure at carrying amounts (without taking into account any collateral held or other credit support). The ECL on items in the course of collection and investment securities is immaterial hence has not been recognised.

	2023 Shs '000	2022 Shs '000
Balances with central banks	28,885,505	23,848,991
Due from banking institutions	66,749,065	25,692,842
Items in the course of collection	381,443	401,661
Government securities	228,860,973	222,450,660
Investment securities	16,165,549	9,214,555
Derivatives	8,438	17,363
Customer loans and advances	330,214,425	276,033,184
Other assets (financial)*	15,788,209	16,352,844
	687,053,607 =======	574,012,100 ======
Credit risk exposures relating to off-balance sheet items are as follows:		
Letters of credit	15,100,932	20,087,009
Acceptances	27,568,527	10,035,685
Guarantees	29,203,494	30,589,672
	71,872,953	60,712,366
Total credit risk exposure	758,926,560 =======	634,724,466

^{*}Other assets relate to suspense accounts and funding for mobile initiated transactions.

Credit risk exposure for Company

The company's liquidity relates to balances due from group companies and other assets. These are classified under stage 1 and no provisions for ECL have been made. The gross carrying amount of financial assets with exposure to credit risk at the balance sheet date was as follows:

	2023			2022		
Credit exposure	Balance Shs '000	Stage	ECL Shs '000	Balance Shs '000	Stage	ECL Shs '000
Due from group companies	769,319 ======	1	769,319 	94,703	1	94,703

d) Concentrations of risk

To avoid excessive concentration in any one of several industrial sectors and, by extension, the overall safety of the Group, the lending portfolio is monitored and managed at all times. Equally, care is taken to avoid over-exposure to any one borrower. There are restrictions to the maximum exposure permitted with respect to any one name based on capital and these restrictions which are strictly adhered to, are laid down by regulation. Any changes made to the portfolio management plan are subject to the approval of the Board of Directors.

NOTES TO THE FINANCIAL STATEMENTS (Continued)

3. Financial risk management (continued)

3.2 Credit risk (continued)

d) Concentrations of risk (continued)

The economic sector risk concentrations within the customer loans and advances portfolios at the end of the year were as follows:

Group

	2023	2022
	%	%
Manufacturing	26.1%	20.9%
Trade	14.2%	19.2%
Personal and household	20.0%	20.9%
Transport and communications	12.0%	13.4%
Energy and water	3.5%	6.6%
Financial services	11.2%	5.4%
Mining and quarrying	3.4%	3.8%
Building and construction	3.2%	3.6%
Real estate	3.8%	3.8%
Tourism, restaurant and hotels	1.4%	1.3%
Agriculture	1.3%	1.1%
	100.0%	100.0%

NOTES TO THE FINANCIAL STATEMENTS (Continued)

3. Financial risk management (continued)

3.2 Credit risk (continued)

d) Concentrations of risk (continued)

	Stage 1	Gross carryi Stage 2	ing amount Stage 3		Stage 1	Allowance Stage 2	e for ECL Stage 3		Stage 1	ECL cove Stage 2	rage % Stage 3	
Analysis based on industry - 2023	12-month ECL Shs'000	Lifetime ECL Shs'000	Lifetime ECL Shs'000	Total Shs'000	12-month ECL Shs'000	Lifetime ECL Shs'000	Lifetime ECL Shs'000	Total Shs'000	month ECL Shs'000	Lifetime ECL Shs'000	Lifetime ECL Shs'000	Total Shs'000
Manufacturing	67,682,619	7,009,358	15,917,190	90,609,167	63,611	542,323	5,292,272	5,898,206	0.09%	7.74%	33.25%	6.51%
Trade	36,702,793	6,629,340	5,807,834	49,139,967	279,957	377,859	2,531,164	3,188,980	0.76%	5.70%	43.58%	6.49%
Personal and household	60,105,629	2,458,675	6,834,138	69,398,442	1,460,758	1,125,396	5,334,164	7,920,318	2.43%	45.77%	78.05%	11.41%
Transport and communications	34,558,526	4,408,252	2,563,939	41,530,717	180,041	36,247	766,032	982,320	0.52%	0.82%	29.88%	2.37%
Energy and water	10,024,761	1,655,236	427,341	12,107,338	25,343	1,721	217,891	244,955	0.25%	0.10%	50.99%	2.02%
Financial services	38,626,239	86,301	198,614	38,911,154	57,425	216	86,034	143,675	0.15%	0.25%	43.32%	0.37%
Mining and quarrying	11,065,616	525,696	220,003	11,811,315	25,082	30,726	102,428	158,236	0.23%	5.84%	46.56%	1.34%
Real estate	8,678,636	1,518,927	2,858,598	13,056,161	117,417	11,336	693,557	822,310	1.35%	0.75%	24.26%	6.30%
Building and Construction	9,255,539	892,660	789,218	10,937,417	123,267	193,110	486,110	802,487	1.33%	21.63%	61.59%	7.34%
Tourism, restaurant and hotels	2,889,609	1,627,835	175,851	4,693,295	21,113	110,690	130,618	262,421	0.73%	6.80%	74.28%	5.59%
Agriculture	4,008,802	141,821	460,707	4,611,330	18,846	8,073	236,921	263,840	0.47%	5.69%	51.43%	5.72%
Total	283,598,769 ======	26,954,101 ======	36,253,433	346,806,303	2,372,860 ======	2,437,697 ======	15,877,191	20,687,748	0.84%	9.04%	43.80%	5.97% =====
Analysis based on industry - 2022												
Manufacturing	28,906,449	5,773,836	14,590,955	49,271,240	917,431	152,865	6,546,830	7,617,126	3.17%	2.65%	44.87%	15.46%
Trade	26,605,651	4,958,784	9,969,598	41,534,033	317,363	236,300	4,458,844	5,012,507	1.19%	4.77%	44.72%	12.07%
Personal and household	60,294,926	3,315,057	2,752,491	66,362,474	504,125	1,300,075	2,141,172	3,945,372	0.84%	39.22%	77.79%	5.95%
Transport and communications	28,457,672	5,393,327	1,530,680	35,381,679	226,310	180,238	537,959	944,507	0.80%	3.34%	35.15%	2.67%
Energy and water	33,167,491	1,039,185	70,885	34,277,561	86,612	29,671	43,445	159,728	0.26%	2.86%	61.29%	0.47%
Financial services	16,396,976	3,530,561	80,982	20,008,519	55,231	505	36,804	92,540	0.34%	0.01%	45.45%	0.46%
Mining and quarrying	417,227	114,734	602	532,563	29,059	14,455	208	43,722	6.96%	12.60%	34.55%	8.21%
Real estate	9,472,036	2,864,480	1,369,254	13,705,770	40,472	16,354	897,123	953,949	0.43%	0.57%	65.52%	6.96%
Building and Construction	6,808,216	1,777,476	623,674	9,209,366	123,740	791,204	372,706	1,287,650	1.82%	44.51%	59.76%	13.98%
Tourism, restaurant and hotels	3,510,692	1,843,678	184,634	5,539,004	9,797	11,853	133,062	154,712	0.28%	0.64%	72.07%	2.79%
Agriculture	14,631,898	886,285	1,695,443	17,213,626	16,957	6,554	911,372	934,883	0.12%	0.74%	53.75%	5.43%
Total	228,669,234 ======	31,497,403	32,869,198	293,035,835 ======	2,327,097 ======	2,740,074	16,079,525	21,146,696 ======	1.02%	8.70% ======	48.92%	7.22%

NOTES TO THE FINANCIAL STATEMENTS (Continued)

3. Financial risk management (continued)

3.2 Credit risk (continued)

e) Collateral

The Group uses a range of policies and practices to mitigate credit risk. The most traditional of these is the taking of security for funds advanced, which is common practice. The acceptability of collateral for credit risk mitigation is guided by the Group's procedures and policies. The main types of collateral taken are:

Type of lending	Common collateral type
Mortgage lending	First ranking legal charge over the property financed.
Commercial loans	Debentures over the borrower's assets, cash cover in cash margin account, first ranking legal charge over both commercial and residential properties, directors' personal guarantees and Company guarantees.
Personal loans	Checkoffs and cash backed
Asset finance	Secured by motor vehicles and assets being financed and chattel registrations
Other loans and advances	Debentures over the Company's assets, cash cover in cash margin account, first ranking legal charge over both commercial and residential properties, directors' personal guarantees and Company guarantees.

The Group holds collateral against loans and advances to customers in the form of cash, residential, commercial and industrial property; fixed assets such as plant and machinery; marketable securities; bank guarantees and letters of credit.

Risk mitigation policies control the approval of collateral types. Collateral is valued in accordance with the Group's risk mitigation policy, which prescribes the frequency of valuation for different collateral types. The valuation frequency is driven by the level of price volatility of each type of collateral. Collateral held against impaired loans is maintained at fair value. The valuation of collateral is monitored regularly and is back tested at least annually.

Collateral generally is not held over loans and advances to banks, except when securities are held as part of reverse purchase and securities borrowing activity. Collateral usually is not held against investment securities, and no such collateral was held as at 31 December 2022 and 2023. The forced saale value of the collateral held is undiscounted.

An estimate of the forced sale value (FSV) of collaterals held against loans and advances to customers at the end of the year was as follows:

NOTES TO THE FINANCIAL STATEMENTS (Continued)

3. Financial risk management (continued)

3.3 Credit risk (continued)

e) Collateral (continued)

Group

Year ended 2023	Stage 1 Shs '000	Stage 2 Shs '000	Stage 3 Shs '000	Total Shs '000
Outstanding loans and advances Outstanding off balance sheet exposure	283,598,769 64,878,254	26,954,101 6,820,906	36,253,433 173,793	346,806,303 71,872,953
Total outstanding loans and advances	348,477,023	33,775,007	36,427,226	418,679,256
Collateral held (Forced Sale Value)				
Land and property	260,528,342	51,496,652	33,893,245	345,918,239
Debentures Motor vehicles and equipment	64,561,424 50,170,160	2,322,763 2,066,276	5,511,636 2,550,681	72,395,823 54,787,117
Others	31,189,226	7,005,757	172,590	38,367,573
Total Collateral Held	406,449,152	62,891,448	42,128,152	511,468,752
Net Exposure	(57,972,129)	(29,116,441)	(5,700,926)	(92,789,496)
Year ended 2022				
Outstanding loans and advances	228,669,234	31,497,403	32,869,198	293,035,835
Outstanding off balance sheet exposure	54,519,795	5,052,491	1,140,080	60,712,366
Total outstanding loans and advances	283,189,029	36,549,894	34,009,278	353,748,201
Collateral held (Forced Sale Value)				
Land and property	194,297,491	39,046,853	24,225,689	257,570,033
Debentures	43,003,911	5,535,157	2,830,323	51,369,391
Motor vehicles and equipment	41,748,343	3,420,659	3,659,180	48,828,182
Others	20,626,829	8,441,244	145,155	29,213,228
Total Collateral Held	299,676,574	56,443,913	30,860,347	386,980,834
Net Exposure	(16,487,545)	(19,894,019) ======	3,148,931	(33,232,633)

Repossession of collateral

In the normal credit management process, the Group may repossess collateral. The Group's policy is to dispose of repossessed collateral in the open market, at fair market value. The proceeds are used to reduce or repay the outstanding claim. In general, the Group does not occupy repossessed properties for business use.

Valuation of collateral

The Group has a panel of valuers who undertake valuation of property and other assets to be used as Collateral. The valuers in the panel are qualified professional valuers with adequate experience in the field of property and machinery valuation. Valuation of collateral are performed within 4 years.

Financial effect of collateral

As at 31 December 2023 the Group held collateral amounting to 116% (2022: 91%) of the value of impaired loans.

NOTES TO THE FINANCIAL STATEMENTS (Continued)

3. Financial risk management

3.1 Currency risk (Continued)

The Group takes deposits and lend in currencies other than the local currency and are therefore exposed to effects of fluctuations in the prevailing foreign currency exchange rates on their financial position and cash flows. The Board sets limits on the level of exposure by currency and in total for both overnight and intra-day positions, which are both monitored daily. The company's currency position and exposure is managed within the exposure guidelines relating to core capital stipulated by regulation. The Group's significant currency positions were:

Group	USD	GBP	EUR	Other	Total
At 31 December 2023	Shs '000	Shs '000	Shs '000	Shs '000	Shs '000
Assets					
Cash in hand	1,590,764	122,056	315,800	31,185	2,059,805
Central banks balances	4,045,673	1,588,111	1,068,965	48,296	6,751,045
Government securities	27,709,404	-	-	-	27,709,404
Due from banking institutions	50,795,389	5,643,377	10,228,849	941,856	67,609,471
Investment securities	4,913,100	-	-	-	4,913,100
Customer loans and advances	102,732,804	36,470	3,026,789	260,929	106,056,992
Other assets	1,055,225	18,936	190	108	1,074,459
Total assets	192,842,359 ======	7,408,950 ======	14,640,593	1,282,374	216,174,276 ======
Liabilities					
Customer deposits	184,414,731	7,265,197	12,835,612	1,002,575	205,518,115
Due to banking institutions	12,666,624	23,046	21,181	25,809	12,736,660
Other liabilities	379,695	-	752,129	37,982	1,169,806
Lease liability	352,811	-	-	-	352,811
Borrowings	2,703,526	-	644,623	-	3,348,149
Total liabilities	200,517,387	7,288,243	14,253,545	1,066,366	223,125,541
Net on-balance sheet position	(7,675,028)	120,707	387,048	216,008 ======	(6,951,265)

NOTES TO THE FINANCIAL STATEMENTS (Continued)

3. Financial risk management (Continued)

3.2 Currency risk (Continued)

The Group takes deposits and lends in currencies other than the local currency and is therefore exposed to effects of fluctuations in the prevailing foreign currency exchange rates on its financial position and cash flows. The Board sets limits on the level of exposure by currency and in total for both overnight and intra-day positions, which are both monitored daily. The company's currency position and exposure is managed within the exposure guidelines relating to core capital stipulated by regulation. The Group's significant currency positions were:

Shs '000		Shs '000	Shs '000	Shs '000
	Shs '000	SHS 000	SHS VVV	5115 000
1 706 086	107 672	3/10/501	2 241 582	4,405,831
				6,921,488
	111,705	373,303		38,219,257
, , ,	1 279 659	2 122 085	· · · · · · · · · · · · · · · · · · ·	22,299,809
)-	1,570,050	3,133,963		1,696,371
	10.200	1 672 920		114,634,829
		1,072,830		
1,047	2,480	- 	1,082,439	1,686,586
137,267,302	1,619,775	5,731,711	45,245,383	189,864,171
========	========	========	========	========
136,521,978	4,547,006	8,681,003	27,634,526	177,384,513
4,275,514	4,577	37,474	1,496,816	5,814,381
129,201	· =	· =		1,173,035
206,206	-	-	705,942	912,148
3,475,226	-	731,739	· -	4,206,965
144 608 125	4 551 592	0.450.216	20 001 110	190 401 042
144,000,125	4,551,565	9,450,210	30,881,118	189,491,042
(7,340,823)	(2,931,808)	(3,718,505)	14,364,265	373,129
	136,521,978 4,275,514 129,201 206,206 3,475,226	2,369,196 111,765 21,814,898 - 14,924,865 1,378,658 1,224,012 - 95,225,698 19,200 1,647 2,480	2,369,196 111,765 575,305 21,814,898 - - 14,924,865 1,378,658 3,133,985 1,224,012 - - 95,225,698 19,200 1,672,830 1,647 2,480 - - - - 137,267,302 1,619,775 5,731,711 ======== ========= 136,521,978 4,547,006 8,681,003 4,275,514 4,577 37,474 129,201 - - 206,206 - - 3,475,226 - 731,739 144,608,125 4,551,583 9,450,216	2,369,196 111,765 575,305 3,865,222 21,814,898 - - 16,404,359 14,924,865 1,378,658 3,133,985 2,862,301 1,224,012 - - 472,359 95,225,698 19,200 1,672,830 17,717,101 1,647 2,480 - 1,682,459

Company: Currency risk arises on financial instruments denominated in foreign currency. The Company assets and liabilities are denominated in local currency hence no foreign currency exposure.

NOTES TO THE FINANCIAL STATEMENTS (Continued)

3. FINANCIAL RISK MANAGEMENT (Continued)

3.2 Interest rate risk

The Group is exposed to various risks associated with the effects of fluctuations in prevailing levels of market interest rates on both fair values and cash flows. Interest margins may increase as a result of such changes but may reduce or create losses in the event that unexpected movements arise. The Assets and Liabilities Committee closely monitors interest rate trends to minimize the potential adverse impact of rate changes. The table below summarises the Group's exposure to interest rate risks. Included in the table are assets and liabilities at carrying amounts, categorised by the earlier of contractual repricing or maturity dates. The Group does not bear any interest rate risk on off-balance sheet items. Customer loans and advances and floating rate financial instruments reprice in response to changes in market interest rates.

Group As At 31 December 2023	Up to 1 month Shs '000	1 to 3 months Shs '000	3 to 12 months Shs '000	1 to 5 years Shs '000	Over 5 years Shs '000	Non - interest bearing Shs '000	Total Shs '000
Assets							
Cash in hand	-	-	-	-	-	14,691,059	14,691,059
Central bank balances	-	-	-	-	-	28,636,825	28,636,825
Government securities	3,803,999	10,841,556	17,615,081	56,865,622	139,734,715	-	228,860,973
Due from banking institutions	36,491,102	236,004	-	3,179,821	-	26,842,138	66,749,065
Investment securities	4,660,722	3,943,398	2,196,162	4,290,164	-	2,595,002	17,685,448
Customer loans and advances	330,214,425	-	-	-	-	-	330,214,425
Item in the course of collection	-	-	-	-	-	381,443	381,443
Derivative assets	-	-	-	-	-	8,438	8,438
Other assets	-	-	-	-	-	15,788,209	15,788,209
Total assets	375,170,248	15,020,958	19,811,243	64,335,607	139,734,715	88,943,114	703,015,885
Liabilities							
Customer deposits	269,901,521	98,412,832	79,376,111	145,116	424,385	131,141,953	579,401,918
Due to banking institutions	16,464,684	-	400,697	-	-	9,815,176	26,680,557
Other liabilities	-	-	-	-	-	13,006,386	13,006,386
Lease liability	428,414	130,208	420,443	2,354,953	263,114	188,162	3,785,294
Borrowings	1,890,587	834,813	700,463	1,047,854	1,938,254	-	6,411,971
Total liabilities	288,685,206	99,377,853	80,897,714	3,547,923	2,625,753	154,151,677	629,286,126
Interest sensitivity gap	86,485,042 ======	(84,356,895)	(61,086,471) ======	60,787,684	137,108,962 ======	(65,208,563) =======	73,729,759

NOTES TO THE FINANCIAL STATEMENTS (Continued)

3. FINANCIAL RISK MANAGEMENT (Continued)

3.3 Interest rate risk (Continued)

Group As At 31 December 2022	Up to 1 month Shs '000	1 to 3 months Shs '000	3 to 12 months Shs '000	1 to 5 years Shs '000	Over 5 years Shs '000	Non - interest bearing Shs '000	Total Shs '000
Assets							
Cash in hand	-	-	-	-	-	14,777,118	14,777,118
Central bank balances	964,414	-	-	=	-	22,884,577	23,848,991
Government securities	6,517,101	10,240,912	6,862,075	44,989,195	153,841,377	-	222,450,660
Due from banking institutions	20,048,583	69,669	284,227	1,758,335	2,140,884	1,391,144	25,692,842
Investment securities	8,386,347	-	-	-	-	1,782,137	10,168,484
Customer loans and advances	276,033,184	-	-	-	-	-	276,033,184
Item in the course of collection	-	-	-	-	-	401,661	401,661
Derivative assets	-	-	-	-	-	17,363	17,363
Other assets	-	-	-	-	-	16,352,844	16,352,844
Total assets	311,949,629	10,310,581	7,146,302	46,747,530	155,982,261	57,606,844	589,743,147
Liabilities							
Customer deposits	254,866,009	68,037,434	74,827,696	74,968	1,130,732	103,739,115	502,675,954
Due to banking institutions	2,097,492	-	1,426,866	67,840	-	2,321,929	5,914,127
Other liabilities	-	-	-	-	-	12,263,153	12,263,153
Lease liability	465,106	900,123	762,740	1,484,547	2,048	-	3,614,564
Borrowings	-	-	1,706,880	2,500,085	-	-	4,206,965
Total liabilities	257,428,607	68,937,557	78,724,182	4,127,440	1,132,780	118,324,197	528,674,763
Interest sensitivity gap	54,521,022	(58,626,976)	(71,577,880)	42,620,090	154,849,481	(60,717,353)	61,068,384

The Company did not have other interest earning assets or interest-bearing liabilities. The company exposure to interest rate risk is therefore nil.

NOTES TO THE FINANCIAL STATEMENTS (Continued)

3. FINANCIAL RISK MANAGEMENT (Continued)

3.4 Liquidity risk

The Group is exposed to daily calls on its available cash resources arising from overnight deposits, current accounts, maturing deposits, and calls on cash settled contingencies. The Group does not maintain cash resources to meet all of these needs as experience shows that a minimum level of reinvestment of maturing funds can be predicted with a high level of certainty. The Board sets limits on the minimum proportion of maturing funds available to meet such calls and on the minimum level of inter-bank and other borrowing facilities that should be in place to cover withdrawals at unexpected levels of demand. The maturity of assets and liabilities and the ability to replace, at an acceptable cost, interest-bearing liabilities as they mature, are important factors in assessing the liquidity of the Group. The Assets and Liabilities Committees of the Group's banking subsidiaries review the maturity profile of liabilities on a weekly basis and ensures that sufficient liquidity is maintained to meet maturing deposit obligations. The Group fully complies with regulatory minimum cash and liquidity ratio requirements. The following tables analyze assets and liabilities of the Group into relevant maturity groupings based on the remaining period to contractual maturity date as at the reporting date.

NOTES TO THE FINANCIAL STATEMENTS (Continued)

3. FINANCIAL RISK MANAGEMENT (Continued)

3.4 Liquidity risk (Continued)

Crown	Up to 1 month Shs'000	1 to 3 months Shs'000	3 to 12 months Shs'000	1 to 5 years Shs'000	Over 5 years Shs'000	Total Shs'000
Group At 31 December 2023	SIIS UUU	SIIS UUU	SIIS UUU	SIIS UUU	SIIS UUU	SIIS UUU
Financial assets						
Cash in hand	14,691,059					14,691,059
Central banks balances	28,636,825	-	63,240	-	-	28,700,065
Government securities	18,183,080	9,666,339	33,649,647	137,444,708	192,078,020	391,021,794
Derivative assets	8,438	9,000,339	33,049,047	137,444,706	192,076,020	8,438
Due from banking institutions	65,697,092	239.126	789,282	2.357.855	-	69,083,355
Investment securities	1,878,185	3,989,679	2,412,533	12,406,661	35,937	20,722,995
Customer loans and advances	90,612,443	20,085,267	40,789,645	147,399,269	124,714,492	423,601,116
Other financial assets	15,381,009	407,200	40,789,043	147,399,209	124,714,492	15,788,209
Total financial assets	235,088,131	34,387,611	77,704,347	299,608,493	316,828,449	963,617,031
T						
Financial liabilities	400 106 564	02.072.052	01 164 220	000 217	552 475	EDE ECC 530
Customer deposits	409,186,564	93,872,853	81,164,320	989,317	553,475	585,766,529
Due to banking institutions	37,684,093	-	416,930	24.541	-	38,101,023
Other financial liabilities	12,797,951	- 00.070	173,894	34,541	2 520 220	13,006,386
Lease liability	479,855	89,070	405,215	2,145,177	3,539,220	6,658,537
Borrowings	2,106,252	465,358	764,641	2,051,145	1,760,199	7,147,595
Total financial liabilities	462,254,715	94,427,281	82,925,000	5,220,180	5,852,894	650,680,070
Net on- balance sheet liquidity gap	(227,166,584)	(60,039,670)	(5,220,653)	294,388,313	310,975,555	312,936,961
Un-recognised financial instruments	========	========	=========	========	========	========
Letters of credit and bankers' acceptances	(12,249,064)	(15,210,890)	(22,392,420)	(6,708,727)	(8,677,851)	(65,238,952)
Irrevocable un-utilised facilities	(12,608,891)	-	-	-	-	(12,608,891)
Total off-balance sheet notional position	(24,857,955)	(15,210,890)	(22,392,420)	(6,708,727)	(8,677,851)	(77,847,843)
Total on and off-balance sheet net liquidity gap	(252,024,539)	(75,250,560)	(27,613,073)	287,679,586	302,297,704	235,089,118

NOTES TO THE FINANCIAL STATEMENTS (Continued)

3. FINANCIAL RISK MANAGEMENT (Continued)

3.4 Liquidity risk (Continued)

Up to 1 month	1 to 3 months	3 to 12 months	1 to 5 years	Over 5 years	Total
Shs'000	Shs'000	Shs'000	Shs'000	Sns'000	Shs'000
	-	-	-	-	13,227,115
	-	· ·	-	-	23,848,992
-,,	10,204,887	5,638,444	63,984,386	239,952,513	322,966,330
· · · · · · · · · · · · · · · · · · ·	-	-	-	-	17,363
, ,	,	, ,	,	, ,	27,318,506
					12,162,884
, ,	10,837,863	27,991,279	132,592,019	85,019,459	324,259,083
16,352,844	-				16,352,844
153,153,114	21,976,720	36,006,004	199,770,468	329,246,811	740,153,117
299,896,493	69,314,762	131,678,895	4,183,884	4,471,845	509,545,879
6,585,500	3,187,321	-	-	-	9,772,821
12,263,152	-	-	-	-	12,263,152
38,370	130,607	470,526	2,588,999	45,548	3,274,050
-	1,262,244	3,026,086	-	-	4,288,330
318,783,515	73,894,934	135,175,507	6,772,883	4,517,393	539,144,232
(165,630,401)	(51,918,214)	(99,169,503)	192,997,585	324,729,418	201,008,885
		========	========	=======	=======
				-	(2,339,543)
(3,337,446)	(16,614,459)	(21,866,117)	(4,850,463)	(8,219,464)	(54,887,949)
(3,871,378)	(17,076,531)	(22,804,466)	(5,255,653)	(8,219,464)	(57,227,492)
(169,501,779)	(68,994,745)	(121,973,969)	187,741,932	316,509,954	143,781,393
	\$\square\$ \text{Shs'000} \\ \begin{align*} a	Shs'000 Shs'000 13,227,115 - 23,799,254 - 3,186,100 10,204,887 17,363 - 20,713,098 315,708 8,038,877 618,262 67,818,463 10,837,863 16,352,844 - 299,896,493 69,314,762 6,585,500 3,187,321 12,263,152 - 38,370 130,607 - 1,262,244 - - (165,630,401) (51,918,214) ======= (533,932) (462,072) (3,337,446) (16,614,459) (3,871,378) (17,076,531) (169,501,779) (68,994,745)	Shs'000 Shs'000 Shs'000 13,227,115 - - 23,799,254 - 49,738 3,186,100 10,204,887 5,638,444 17,363 - - 20,713,098 315,708 2,251,300 8,038,877 618,262 75,243 67,818,463 10,837,863 27,991,279 16,352,844 - - - - - 299,896,493 69,314,762 131,678,895 6,585,500 3,187,321 - 12,263,152 - - - 1,262,244 3,026,086 - 1,262,244 3,026,086 - 1,262,244 3,026,086 - - - (165,630,401) (51,918,214) (99,169,503) - - - (533,932) (462,072) (938,349) (3,871,378) (17,076,531) (22,804,466) - - - (169,501,7	Shs'000 Shs'000 Shs'000 13,227,115 - - - 23,799,254 - 49,738 - 3,186,100 10,204,887 5,638,444 63,984,386 17,363 - - - 20,713,098 315,708 2,251,300 42,215 8,038,877 618,262 75,243 3,151,848 67,818,463 10,837,863 27,991,279 132,592,019 16,352,844 - - - - - - - 153,153,114 21,976,720 36,006,004 199,770,468 299,896,493 69,314,762 131,678,895 4,183,884 6,585,500 3,187,321 - - 12,263,152 - - - - 1,262,244 3,026,086 - - 1,262,244 3,026,086 - 318,783,515 73,894,934 135,175,507 6,772,883 (533,932) (462,072) (938,349)	Shs'000 Shs'000 Shs'000 Shs'000 13,227,115 - - - - 23,799,254 - 49,738 - - - 3,186,100 10,204,887 5,638,444 63,984,386 239,952,513 17,363 - - - - - - - - - - - 20,713,098 315,708 2,251,300 42,215 3,996,185 8,038,877 618,262 75,243 3,151,848 278,654 67,818,463 10,837,863 27,991,279 132,592,019 85,019,459 16,352,844 - <t< td=""></t<>

NOTES TO THE FINANCIAL STATEMENTS (Continued)

3. FINANCIAL RISK MANAGEMENT (Continued)

3.4 Liquidity risk (Continued)

Company At 31 December 2023	Up to 1 month Shs '000	1 to 12 months Shs '000	Over 1 year Shs '000	Total Shs '000
Assets Due from group companies Other assets	- -	528,000 241,319	- -	528,000 241,319
Total financial assets	-	769,319	-	769,319
Liabilities Due to group companies Other liabilities Unclaimed dividends	8,212,747 458,616	867,039 - 241,319	- - -	9,079,786 458,616 241,319
Total financial liabilities	8,671,363	1,108,358	-	9,779,721
Net on- balance sheet liquidity gap	(8,671,363)	(339,039)		(9,010,402)
At 31 December 2022 Assets Due from group companies		94,703		94,703
Total financial assets	-	94,703	-	94,703
Liabilities Due to group companies Other liabilities	8,211,747 370,185	748,053	- -	8,959,800 370,185
Total financial liabilities	8,581,932	748,053	<u> </u>	9,329,985
Net on- balance sheet liquidity gap	(8,581,932)	(653,350)		(9,235,282)

NOTES TO THE FINANCIAL STATEMENTS (Continued)

3. FINANCIAL RISK MANAGEMENT (Continued)

3.5 Market risk sensitivity analysis

Market risk is the risk that changes in market prices, which include currency exchange rates and interest rates, will affect the value or future cash flows of a financial instrument. Market risk arises from open positions in interest rates and foreign currencies, both of which are exposed to general and specific market movements and changes in the level of volatility. The objective of market risk management is to manage and control risk exposures within acceptable limits, while optimizing return. Overall responsibility for the management of market risk rests with the Assets and Liabilities Committees of the banking subsidiaries of the Group. The Group's Global Markets and Risk divisions are responsible for the development of detailed risk management policies.

The Group is exposed to risks associated with the effects of fluctuations in prevailing levels of market interest. Interest margins may increase as a result of such changes but may reduce or create losses in the event that unexpected movements arise. At 31 December 2023, the effect of a 100 basis points change in net interest margin would have resulted in an increase or decrease of Shs 463 million (2022 - Shs 530 million) on the profit after income tax expense.

The Group operates internationally and is exposed to foreign exchange risk arising from various currency exposures. Foreign exchange risk arises from future commercial transactions, recognised assets and liabilities and net investment in foreign operations. Foreign exchange risk arising from future commercial transactions and recognised assets and liabilities are managed through use of forward contracts. Currency exposure arising from the net assets of foreign operations is managed primarily through borrowings denominated in the relevant foreign currencies.

At 31 December 2023, if the functional currencies in the economic environment in which the Group operates i.e. the Kenya Shilling had weakened or strengthened by 10% against the world's major currencies, with all other variables held constant, consolidated profit before income tax expense would have been higher or lower as depicted in below table.

	2023	2022
	Shs '000	Shs '000
10% depreciation/appreciation		
USD	767,503	736,838
GBP	12,071	291,970
EUR	38,705	370,305
Total	818,278	1,399,113

3.6 Financial instruments subject to offsetting, enforceable master netting arrangements or similar agreements

IAS 32 Financial Instruments: Presentation (IAS 32) requires financial assets and financial liabilities to be offset and the net amount presented in the statement of financial position when, and only when, the Group has a current legally enforceable right to set off recognised amounts, as well as the intention to settle on a net basis or to realize the asset and settle the liability simultaneously.

The Group holds master netting agreements for derivative instruments only and has no further netting agreements on other financial instruments. The gross amount of derivative instruments subject to offsetting at 31 December 2023 were below 1% (2022: <1%) of Group total assets and have been measured at fair value in the statement of financial position. No netting has been applied.

NOTES TO THE FINANCIAL STATEMENTS (Continued)

3. FINANCIAL RISK MANAGEMENT (Continued)

3.7 Fair value hierarchy

Financial instruments measured at fair value

The fair value of financial instruments traded in active markets is based on quoted market prices at the reporting date. A market is regarded as active if quoted prices are readily and regularly available from an exchange, dealer, broker, industry group, pricing service, or regulatory agency, and those prices represent actual and regularly occurring market transactions on an arm's length basis. The quoted market price used for financial assets held by the Group is the current bid price. These instruments are included in level 1 above.

Specific valuation techniques used to value financial instruments include:

- Quoted market prices or dealer quotes for similar instruments
- The fair value of forward foreign exchange contracts is determined using forward exchange rates at the balance sheet date, with the resulting value discounted back to present value.
- Other techniques, such as discounted cash flow analysis, are used to determine fair value for the remaining financial instruments.

IFRS 7 requires the disclosure of fair value measurements by level of the following fair value measurement hierarchy:

- Level 1: Quoted prices (unadjusted) in active markets for identical assets or liabilities.
- Level 2: Valuation technique based on inputs other than quoted prices included within level 1 that are observable for the asset or liability, either directly (that is, as prices) or indirectly (that is, derived from prices)
- Level 3: Valuation technique based on inputs for the asset or liability that are not observable market data (that is, unobservable inputs).

The following tables present assets that are measured at fair value at year end.

Group	Level 1	Level 2	Level 3	Total
At 31 December 2023	Shs'000	Shs'000	Shs'000	Shs'000
Financial assets at fair value through				
profit or loss				
Equity securities – listed (note 23)	1,519,899	=	-	1,519,899
Loan notes	-	4,095,870	-	4,095,870
Derivative assets	=	8,438	-	8,438
Unit trusts and other investment				
securities (note 23)	183,699	-	-	183,699
Other assets	-	90,000	-	90,000
Financial assets at FVOCI				
Fixed rate Treasury bills - FVOCI –				
(note 22)	-	1,972,527	-	1,972,527
Fixed rate treasury bonds – FVOCI (note				
22)	=	82,494,116	-	82,494,116
Total assets	1,703,598	88,660,951	-	90,364,549
	======	=======	=======	=======

NOTES TO THE FINANCIAL STATEMENTS (Continued)

3. FINANCIAL RISK MANAGEMENT (Continued)

3.7 Fair value hierarchy (Continued)

Financial instruments measured at fair value (Continued)

Group At 31 December 2022	Level 1 Shs'000	Level 2 Shs'000	Level 3 Shs'000	Total Shs'000
Financial assets at fair value through profit				
or loss				
Equity securities – listed (note 23)	953,929	-	-	953,929
Loan notes	-	4,144,045	-	4,144,045
Derivative assets	-	17,363	-	17,363
Unit trusts and other investment securities				
(note 23)	121,541	-	-	121,541
Other assets	-	90,000	-	90,000
Financial assets at FVOCI				
Fixed rate Treasury bills FVOCI – (note 22)	-	1,146,307	-	1,146,307
Fixed rate Treasury bonds FVOCI – (note 22)	-	88,356,375	-	88,356,375
Total assets	1,075,470	93,754,090	-	94,829,560
	======	=======	======	=======

The Company does not have other assets measured at fair value.

Financial instruments not measured at fair value

i) Cash and balances with central banks

The carrying amount of cash and balances with central banks are reasonable approximation of fair value.

ii) Government securities

Government securities at amortised costs are non-derivative financial assets with fixed or determinable payments and fixed maturities that the directors have the positive intention and ability to hold to maturity. They are initially recognised at fair value and measured subsequently at amortised cost, using the effective interest met

iii) Due to banking institutions

Balances due from banking institutions include inter-bank placements and items in the course of collection. The carrying amount of floating rate placements and overnight advances is a reasonable approximation of fair value.

iv) Customer loans and advances

Loans and advances are net of charges for impairment. The estimated fair value of loans and advances represents the discounted amount of estimated future cash flows expected to be received. Expected cash flows are discounted at current market rates to determine fair value.

NOTES TO THE FINANCIAL STATEMENTS (Continued)

3. FINANCIAL RISK MANAGEMENT (Continued)

3.7 Fair value hierarchy (continued)

The fair value hierarchy for financial instruments not measured at fair value is as shown in the table below:

Group

		Level 1 Shs'000	Level 2 Shs'000	Level 3 Shs'000	Fair value Shs'000	Carrying value Shs'000
At 31 December 2023						
Assets						
Cash and balances with CBK	18	-	-	43,327,884	43,327,884	43,327,884
Items in course of collection	19	-	-	381,443	381,443	381,443
Loans and advances to Customers	24	-	-	326,118,555	326,118,555	326,118,555
Balances due from banking institutions	20	-	-	66,749,065	66,749,065	66,749,065
Government securities – Amortised cost		-	127,459,852	-	127,459,852	127,459,852
Investment securities	23	-	-	16,165,549	16,165,549	16,165,549
Other assets		-		16,988,474	16,988,474	16,988,474
Total		_	127,459,852	469,730,970	597,190,822	597,190,822
		======	=======	=======	=======	=======
Liabilities						
Customer deposits	34	-	-	579,401,918	579,401,918	579,401,918
Due to banking institutions	35	-	-	26,680,557	26,680,557	26,680,557
Borrowings	37	-	-	6,411,971	6,411,971	6,411,971
Other Liabilities	36	-	-	21,229,439	21,229,439	21,229,439
Total		<u>-</u>	-	633,723,885	633,723,885	633,723,885
At 31 December 2022		======	=======	=======	=======	=======
Assets Cash and balances with CBK	18			38,626,109	38,626,109	38,626,109
Items in course of collection	19	-	-	401,661	401,661	401,661
Loans and advances to Customers	24	_	_	271,889,139	271,889,139	271,889,139
Balances due from banking institutions	20	_	_	25,692,842	25,692,842	25,692,842
Government securities – Amortised cost	20	_	139,400,834	-	139,400,834	139,400,834
Investment securities	23	_	-	9,214,555	9,214,555	9,214,555
Other assets		-	-	17,915,531	17,915,531	17,915,531
Total			120 400 924	262 720 927	503,140,671	502 140 671
1 otai		======	139,400,834 =======	363,739,837 =======	503,140,071	503,140,671 =======
Liabilities						
Customer deposits	34	_	_	502,675,954	502,675,954	502,675,954
Due to banking institutions	35	-	_	5,914,127	5,914,127	5,914,127
Borrowings	37	-	_	4,206,965	4,206,965	4,206,965
Other Liabilities	36	-	-	20,201,833	20,201,833	20,201,833
Total				532,998,879	532,998,879	532,998,879
1 Otal		======	=======	========	=======	=======

NOTES TO THE FINANCIAL STATEMENTS (Continued)

3. FINANCIAL RISK MANAGEMENT (Continued)

3.7 Fair value hierarchy (continued)

Financial instruments not measured at fair value

Level 3 Shs' 000	Fair Value Shs'000	Carrying value Shs'000
15-12	3-22 000	
528,000 241,319	528,000 241,319	528,000 241,319
<u>769,319</u>	<u>769,319</u>	<u>769,319</u>
9,079,786	9,079,786	9,079,786
699,935	699,935	699,935
9,779,721	9,779,721	9,779,721
94,703	94,703	94,703
8,959,800	8,959,800	8,959,800
370,185	370,185	370,185
9,329,985	9,329,985	9,329,985
	\$\frac{528,000}{241,319}\$ \tag{769,319}{3079,786}\$ \text{699,935} \tag{9,779,721}{3079,721}\$ \tag{94,703}{370,185} \tag{9,329,985}	Shs' 000 Shs'000 528,000 528,000 241,319 241,319 769,319 769,319 9,079,786 9,079,786 699,935 699,935 9,779,721 9,779,721 94,703 94,703 8,959,800 370,185 9,329,985 9,329,985

4. CAPITAL MANAGEMENT

The Group's objectives when managing capital, which is a broader concept than the 'equity' on the face of the statement of financial position, are to comply with the capital requirements set by the regulators and safeguard the Group's ability to continue as a going concern so that it can continue to provide returns for shareholders and benefits for other stakeholders as well as maintain a strong capital base to support the development of its business.

Capital adequacy and the use of regulatory capital for the banking subsidiaries are monitored regularly by the directors, employing techniques based on guidelines developed by the Basel Committee, as implemented by the regulatory authorities for supervisory purposes. Returns on capital adequacy are filed with the regulators on a regular basis.

The level of capital is reviewed on an annual basis and is determined principally by the level of business growth realised during the period. This informs the directors' decision on dividend payout while ensuring stability and sustainability of business.

In Kenya, the Central Bank (CBK) requires each banking institution to:

- hold a minimum level of regulatory capital of Shs 1 billion;
- maintain a ratio of core capital to the risk-weighted assets at a minimum of 10.5%;
- maintain a ratio of core capital to total deposit liabilities at a minimum of 8%; and
- maintain a ratio of total capital to risk-weighted assets at a minimum of 14.5%.

NOTES TO THE FINANCIAL STATEMENTS (Continued)

4. CAPITAL MANAGEMENT (Continued)

During the year under review, the Group maintained capital adequacy ratios at levels above the stipulated minimum regulatory benchmarks. In line with Basel and local regulatory guidelines, total capital is divided into two tiers as follows:

- Tier 1 capital (core capital): comprises share capital, share premium and retained earnings.
- Tier 2 capital (supplementary capital): comprises 25% (subject to regulatory approval) of property revaluation reserves, statutory credit risk reserve, subordinated debt not exceeding 50% of tier I capital and hybrid capital instruments. Qualifying tier II capital is limited to 100% of tier I capital.
- Statutory credit risk reserve qualifying as tier II capital cannot exceed 1.25% of risk weighted assets total
 value.

Risk weighted assets are measured by means of a hierarchy of four risk weights classified according to the nature of (and reflecting an estimate of the credit risk associated with) each asset and counterparty. A similar treatment is adopted for off-balance sheet exposure, with some adjustments to reflect the more contingent nature of the potential losses.

The table below summarises the composition of regulatory capital and capital adequacy ratios of the Group's Banking subsidiaries as at 31 December 2023.

As at 31 December 2023	Kenya Shs '000	Tanzania Shs '000	Uganda Shs '000	Rwanda Shs '000
Tier I capital Tier II capital	82,120,807	3,963,850	5,397,362 111,928	3,264,866 203,235
Total capital	82,120,807 ======	3,963,850 ======	5,509,290 =====	3,468,101 ======
Risk-weighted assets				
Credit risk weighted assets	347,184,707	13,959,038	15,665,952	16,817,147
Market risk weighted assets equivalent	35,736,789	569,858	1,691,542	537,607
Operational risk equivalent assets	85,915,722	1,608,847	, , , <u>-</u>	3,214,096
Total risk-weighted assets (TRWA)	468,837,218 ======	16,137,743 ======	17,357,494 ======	20,568,850 =====
	Kenya	Tanzania	Uganda	Rwanda
Core capital/TRWA	17.52%	24.56%	31.10%	15.87%
Regulator minimum requirement	10.50%	10.00%	10.00%	10.00%
Total capital/TRWA	17.52%	24.56%	31.74%	16.86%
Regulator minimum requirement	14.50%	12.00%	12.00%	12.00%
-	======	======	======	=====

NOTES TO THE FINANCIAL STATEMENTS (Continued)

4. CAPITAL MANAGEMENT (Continued)

As at 31 December 2022	Kenya Shs '000	Tanzania Shs '000	Uganda Shs '000	Rwanda Shs '000
Tier I capital Tier II capital	72,475,434	2,363,853	4,125,594 73,996	2,702,998 191,770
Total capital	72,475,434 ======	2,363,853 ======	4,199,590 =====	2,894,768 =====
Risk-weighted assets				
Credit risk weighted assets	294,721,938	10,008,867	12,413,747	13,517,278
Market risk weighted assets equivalent	40,162,602	423,273	676,724	131,339
Operational risk equivalent assets	69,155,661	1,052,360	803,032	1,692,980
Total risk-weighted assets (TRWA)	404,040,201	11,484,500 ======	13,893,503	15,341,597 ======
	Kenya	Tanzania	Uganda	Rwanda
Core capital/TRWA	17.94%	20.58%	29.69%	17.62%
Regulator minimum requirement	10.50%	10.00%	10.00%	10.00%
Total capital/TRWA	17.94%	20.58%	30.23%	18.87%
Regulator minimum requirement	14.50% =====	12.00%	12.00%	12.00%

5. CRITICAL ACCOUNTING ESTIMATES AND JUDGEMENTS IN APPLYING ACCOUNTING POLICIES

The Group makes estimates and assumptions that affect the reported amounts of assets and liabilities within the next financial year. All estimates and assumptions required in conformity with IFRS are best estimates undertaken in accordance with the applicable standard. Estimates and judgements are continually evaluated and are based on past experience and other factors, including expectations of future events that are believed to be reasonable under the circumstances.

a) Impairment losses on financial assets at amortised cost and FVOCI

The Group reviews its financial assets especially the loan and receivables portfolio to assess impairment on a continuous basis. The measurement of the expected credit loss allowance for financial assets measured at amortised cost and FVOCI is an area where the Group requires the use of complex models and significant assumptions about future economic conditions and credit behaviour (e.g. the likelihood of customers defaulting and the resulting losses).

A number of significant judgements are also required in applying the accounting requirement for measuring ECL, such as:

- Determining the qualitative and quantitative criteria for identifying financial instruments that experience significant increase in credit risk and/or default;
- Choosing the appropriate models and assumptions for the measurement of ECL;
- Establishing groups of similar financial assets (credit segmentation) for the purposes of measuring ECL;
- Establishing the number and relative weightings of forward-looking scenarios for various financial assets' segmentation and the associated ECL;
- Determining the relevant period of exposure to credit risk when measuring ECL for credit cards and revolving credit facilities; and
- For instrument in default, the methodology and assumptions used for estimating both the amount and timing of future cash flows.

NOTES TO THE FINANCIAL STATEMENTS (Continued)

5. CRITICAL ACCOUNTING ESTIMATES AND JUDGEMENTS IN APPLYING ACCOUNTING POLICIES (Continued)

a) Impairment losses on financial assets at amortised cost and FVOCI (continued)

The above assumptions are reviewed regularly to reduce any differences between loss estimates and actual loss experience. As at 31 December 2023, were the net present value of estimated cash flows to differ by +/-1%, the impairment loss is estimated to be Shs 290 million higher or lower (2022: Shs 137.0 million).

The most significant period-end assumptions used for the ECL estimate as at 31 December 2023 was cost of recovery.

b) Amortised cost investments

The Group follows the guidance of IFRS 9 on classifying non-derivative financial assets with fixed or determinable payments and fixed maturities as financial investments at amortised cost. The Group evaluates its business model and the cashflow characteristics of the instruments, including its intention and ability to hold such investments to collect contractual cashflows. If the Group fails to keep these investments to collect contractual cashflows other than for the specific circumstances - for example, selling insignificant portions thereof, infrequently - it is required to classify the entire class as FVOCI.

The investments would therefore be measured at fair value and not at amortised cost. If all financial investments at amortised cost were to be so reclassified, the carrying value would increase by Shs 16,927 million (2022: increase by Shs 7,340 million), with a corresponding entry in the fair value reserves in shareholders' equity.

c) Income taxes

The Group is subject to taxation laws and regulations. There may be transactions and calculations, during the normal course of business, whose ultimate tax impact determination has an element of uncertainty. In determining the interpretation and/or application of the various tax rules, disputes may arise with the relevant tax authorities, of which the outcome may not be favourable to the Group. In such cases, the Group relies on internal management expertise and where relevant, seeks expert advice to determine whether the unfavourable outcome is probable or possible.

Where objective estimates of the potential tax liabilities that may crystallize from such tax disputes are determinable, the Group recognises provision in line with IAS 37 - *Provisions, Contingent Liabilities and Contingent Assets* principles. In such cases, if the final tax determination is different from the amounts that were initially recorded, the difference will impact the current income tax and deferred income tax provisions in the period in which such determination is made.

Where payment is determined to be possible but not probable, the tax exposure is disclosed as a contingent liability.

d) Valuation of loan notes held at fair value

As per IFRS 13, where the Group measures a financial instrument at fair value, the fair value should represent the price that would be received to sell an asset in an orderly transaction in the principal (or most advantageous) market between market participants at the measurement date. Fair value is a market-based measurement, which uses the assumptions that market participants would use when pricing an asset or liability under current market conditions

The Group holds loan notes that are measured at fair value through profit or loss. For these, fair value is composed of two key cashflow components, being the interest receivable on the loan notes and valuation of the shares upon whose sale the principal debt amount will be realised. Any shortfall from the above cashflow streams is covered, albeit partially, by a government guarantee.

NOTES TO THE FINANCIAL STATEMENTS (Continued)

5. CRITICAL ACCOUNTING ESTIMATES AND JUDGEMENTS IN APPLYING ACCOUNTING POLICIES (Continued)

d) Valuation of loan notes held at fair value (continued)

To determine the value of the shares, the Group utilises valuation models that incorporate both observable and unobservable inputs such as quoted prices and/or suitable proxies. These prices are then subjected to different sensitivity assessments. The selection and application of these models and the related inputs is judgmental.

Changes in assumptions about these factors could affect the reported fair value of loan notes. As at 31 December 2023, the fair value of the loan notes would have been estimated at Shs 145 million higher / lower if the determined share price was assumed to be 25% higher /lower (2022 – Shs 193 million).

6. INTEREST INCOME

		Group		Company	
		2023 Shs '000	2022 Shs '000	2023 Shs '000	2022 Shs '000
	Government securities:				
	- Amortised cost	15,288,545	14,407,993	-	-
	- Fair value through OCI	11,127,404	10,154,633	-	-
	Customer loans and advances	37,290,051	24,909,331	-	-
	Credit related fees	11,755,622	13,636,252	-	-
	Due from banking institutions	1,640,967	642,800	85,228	33,214
	Investment securities	823,439	361,315		
		77,926,028	64,112,324	85,228	33,214
7	INTEREST EXPENSE				
,					
	Customer deposits	27,965,001	20,408,135	-	-
	Deposit from other banking institutions	1,797,212	738,738	-	-
	Borrowings – note 37	442,232	159,743	-	-
	Lease liability – note 38	433,528	419,078		
		30,637,973	21,725,694	-	-
		=======	=======	=======	=======
8	IMPAIRMENT LOSSES				
	Impairment charge for loans and advances				
	Stage 1	388,482	347,969	-	-
	Stage 2	584,994	(1,276,107)	-	-
	Stage 3	9,154,797	16,542,825	-	-
	Subtotal (note 24)	10,128,273	15,614,687	_	_
	Bad debts recoveries	(2,699,095)	(3,105,951)	-	-
	Other impairment charges				
	Impairment charge / (release) on other assets	12,052	(42,993)	-	-
	Total impairment charges	7,441,230	12,465,743		_
	•	=======	=======	======	=======
	Total impairment charges, may be analysed as follows:				
	Loans and advances to customers	7,429,178	12,508,736	_	_
	Other impairment charges	12,052	(42,993)	-	-
		7,441,230	12,465,743		
		=======	=======	=======	=======

NOTES TO THE FINANCIAL STATEMENTS (Continued)

9. NET FEES AND COMMISSION INCOME

	Group		Company	
	2023 Shs '000	2022 Shs '000	2023 Shs '000	2022 Shs '000
Fees and commission income				
Service and transaction fees	4,586,919	3,572,929	-	-
Fees and commission on bills, letters of credit and guarantees	1,093,257	825,302		-
Gross fees and commission income	5,680,176	4,398,231	-	-
Fees and commission expense	(599,072)	(464,214)	-	-
Net fees and commission income	5,081,104 ======	3,934,017	-	- ======
10. FOREIGN EXCHANGE INCOME				
Realised gains	8,770,648	12,178,753	-	-
Unrealised (loss)/gain	(393,707)	316,834	-	-
	8,376,941	12,495,587		-

11. GAINS ON DISPOSAL OF FINANCIAL ASSETS

	Group		Company	
	2023 Shs '000	2022 Shs '000	2023 Shs '000	2022 Shs '000
Gain on disposal of financial instruments	78,176	134,295	-	-
	=======	=======	=======	======

Gain on disposal of financial instruments relates to sale of government securities measured at FVOCI.

12 OTHER INCOME

		Group		Company	
		2023 Shs '000	2022 Shs '000	2023 Shs '000	2022 Shs '000
(a)	Fair value loss of financial assets Fair value loss of loan note through profit and loss*(note 24)	(1,730,879)	(554,651)	-	-
(b)	Other income				
	Dividend income (note 26)	-	-	7,086,744	11,859,000
	Wealth management fees	567,435	514,156	-	-
	Insurance commissions	354,777	257,793	-	-
	Fair value gain on equity securities at				
	fair value through profit or loss (note 23)	565,970	42,066	-	-
	Management fees (Group recharges)	-	-	488,902	273,054
	Operating lease rentals	587,138	331,140	-	=
	Gain on disposal of property and				
	equipment	8,464	14,551	-	-
	Corporate finance/advisory income	63,568	74,243	-	=
	Other**	336,406	244,339	-	-
		2,483,758	1,478,288	7,575,646	12,132,054
		=======	=======	=======	=======

NOTES TO THE FINANCIAL STATEMENTS (Continued)

12 OTHER INCOME (CONTINUED)

*Fair value loss of financial assets relates to loans notes with guarantee by Government of Kenya for an advance to the national airline (Kenya Airways). The value of the loan note is impacted by qualitative, judgmental analysis of developments at the original borrower company and in the airline industry, and the future actions of the Government of Kenya and other Shareholders. The valuation is based on discounted value of expected future cash flows.

13 OPERATING EXPENSES

		Group		Company	
		2023	2022	2023	2022
		Shs '000	Shs '000	Shs '000	Shs '000
Employee benefits (Note 14)		12,535,693	10,184,151	566,489	322,636
Premises and maintenance expenses		1,158,469	1,037,271	-	-
Equipment and motor vehicle expenses		436,831	456,485	-	-
Marketing and business development expenses		1,457,095	1,172,342	-	-
Security and insurance expenses		1,139,402	1,078,255	-	-
Staff restructure costs		-	193,440	-	-
Information technology expenses		3,225,840	2,781,174	-	-
Communication and stationery		854,587	591,487	-	-
Professional fees		1,512,643	797,054	_	-
Depreciation of property and equipment	29	745,889	698,350	_	-
Amortisation of intangible assets (software)	28	1,174,139	1,152,997	_	-
Amortisation of intangible assets (others)	31	-	531,125	_	-
Amortisation of operating lease	31	125	125	_	_
Regulatory deposits insurance		779,450	738,567	_	_
Auditors' remuneration (inclusive of VAT)		55,370	36,519	_	-
Depreciation on right of use assets	32	1,152,705	1,006,903	_	-
Other expenses *		2,467,485	2,663,852	161,971	128,298
		28,695,723	25,120,097	728,460	450,934
		======			======

^{*}Other expenses mainly includes operational expenses and credit card expenses.

14 EMPLOYEE BENEFITS

	Group 2023 Shs '000	Group 2022 Shs '000	Company 2023 Shs '000	Company 2022 Shs '000
Salaries and allowances	9,741,134	8,369,385	334,032	260,231
Contributions to defined contribution scheme	781,894	601,411	230,922	81,134
Medical	537,248	420,295	1,535	(18,729)
Training	251,057	165,752	-	-
Staff benefits	311,169	244,186	-	-
Other staff costs	913,191	383,122	-	-
	12,535,693	10,184,151	566,489	322,636

^{**}Other income includes loan discount amortisation.

NOTES TO THE FINANCIAL STATEMENTS (Continued)

15 INCOME TAX EXPENSE

INCOME TAX EXI ENGE	Group		Company	
	2023	2022	2023	2022
	Shs '000	Shs '000	Shs '000	Shs '000
Current tax				
Income tax based on taxable profit for the year	4,913,884	5,038,754	125,444	78,418
Prior year (over)/under provision of current tax	(344,186)	883,337	320	4,055
Deferred tax:				
Deferred income tax (credit)/charge (note 30)	(480,218)	2,807,461	(33,233)	(41,520)
(Over)/under provision of deferred tax in prior year	(71,250)	(16,051)	<u>-</u>	6,791
Effect of change in tax rate	7,043	-	-	-
	4,025,273	8,713,501	92,531	47,744
Profit before tax	25,481,906	22,491,526	6,932,414	11,714,336
Income tax at statutory rates*	7,638,347	6,747,458	2,079,724	3,514,301
Expenses not deductible for tax purposes	2,533,623	4,612,580	138,510	80,297
Income not assessable for tax purposes	(5,529,891)	(3,983,862)	(2,126,023)	(3,557,700)
(Over)/under provision of current tax in prior year	(344,186)	883,337	320	4,055
(Over)/under provision of deferred tax in prior year	(71,250)	(16,051)	-	6,791
Effect of change in tax rate	7,043	-	-	-
Deferred income tax not recognised	(208,413)	470,039	-	-
	4 025 272	0.712.501	02.521	47.744
	4,025,273	8,713,501	92,531	47,744
Current income tax payable/ (recoverable)				
At 1 January	(1,604,931)	2,371,131	(11,093)	(36,212)
Exchange difference on translation	34,169	69,872	_	-
Tax charge - current year	4,913,884	5,038,754	125,444	78,418
Prior year (over)/under provision of current tax	(344,187)	883,337	320	4,055
Income tax paid	(2,850,491)	(9,968,025)	(117,457)	(57,354)
At 31 December	148,444	(1,604,931)	(2,786)	(11,093)
Comprising:		=======	=======	
Current income tax recoverable	(59,291)	(2,231,441)	(2,786)	(11,093)
Current income tax payable	207,735	626,510	(2,700)	(11,055)
F-9, 1000				
At 31 December	148,444	(1,604,931)	(2,786)	(11,093)
	=======	=======	=======	=======

^{*}Income tax for the Group has been computed based on a 30% rate with prorated adjustments for NCBA Bank Rwanda PLC whose statutory rate changed from 30% to 28% in September 2023.

16 DIVIDENDS PER SHARE

Dividend per share is based on the dividends paid and proposed for the year and the number of ordinary shares at year end. Proposed dividends are accounted for as a separate component of equity until they have been ratified at an Annual General Meeting.

At the Annual General Meeting to be held on 29 May 2024, a final dividend in respect of the year ended 31 December 2023 of Shs 3.00 per share is to be proposed (2022: Shs 2.25 per share). During the year, the interim dividend paid for 2023 was Shs 1.75 per share (2022: Shs 2.00 per share).

Dividends paid are subject to withholding tax at the rate of 5% and 15% for residents and non-residents respectively where applicable.

NOTES TO THE FINANCIAL STATEMENTS (Continued)

17 EARNINGS PER SHARE (EPS)

Earnings per share (EPS) is calculated by dividing the profit for the year after taxation by the weighted average number of ordinary shares in issue during the year. There were no potentially dilutive shares outstanding at 31 December 2022 or 2023. Diluted earnings per share are therefore equal to basic earnings per share.

	Group		Company	
	2023 Shs '000	2022 Shs '000	2023 Shs '000	2022 Shs '000
Group net profit	21,456,633	13,778,025	6,839,883	11,666,592
Weighted average number of ordinary shares Number of shares issued/deemed to be outstanding 1 January ('000)	1,647,519	1,647,519	1,647,519	1,647,519
Weighted average number of shares ('000) 31 December	1,647,519	1,647,519	1,647,519	1,647,519
Basic EPS (Shs)	13.02	8.36	4.15	7.08

18 CASH AND BALANCES WITH CENTRAL BANK

	Group		Company	
	2023	2022	2023	2022
	Shs '000	Shs '000	Shs '000	Shs '000
Cash in hand	14,442,379	14,777,118	-	-
Balances with central banks	3,939,673	2,059,059	-	
Included in cash and cash equivalent	18,382,052	16,836,177	-	<u>-</u>
Mandatory reserve deposits	24,948,149	21,799,568	-	-
Less: Impairment loss allowance	(2,317)	(9,636)	-	
	43,327,884	38,626,109	- -	- -

The restricted funds with the central banks in Kenya, Uganda, Tanzania and Rwanda are not interest earning and are based on the value of deposits as adjusted by central banks' requirements from time to time. These funds (restricted balances with central banks), as per prudential guidelines, are not available for use by the Banks in day-to-day operations.

19 ITEMS IN THE COURSE OF COLLECTION

	Gr	Group		npany
	2023 Shs '000	2022 Shs '000	2023 Shs '000	2022 Shs '000
Clearing account balances	381,443	401,661	-	-

These are clearing instruments, which included issued cheques and payments instructions that are payable on presentation.

NOTES TO THE FINANCIAL STATEMENTS (Continued)

20. DUE FROM BANKING INSTITUTIONS

	Group		Company	
	2023	2023 2022	2023	2022
	Shs '000	Shs '000	Shs '000	Shs '000
Current accounts, overnight and call deposits	38,504,221	15,944,968	-	-
Time deposits	28,256,869	9,767,034	-	-
Impairment	(12,025)	(19,160)	-	-
	66,749,065	25,692,842	-	-
	=======	=======	=======	=======

All the balances due from banking institutions had maturities of less than 91 days from date of placement, and are classified as current assets.

21 DERIVATIVE ASSETS

	Group		Company	
	2023	2022	2023	2022
	Shs '000	Shs '000	Shs '000	Shs '000
Derivative assets	8,438	17,363	-	-
	=======	======	======	======

The amount represents the fair value of forward foreign exchange contracts. These derivative assets and liabilities are measured at fair value through profit or loss.

22. GOVERNMENT SECURITIES

	Group		Company	
	2023	2022	2023	2022
	Shs '000	Shs '000	Shs '000	Shs '000
Treasury bills – amortised cost	2,011,346	1,149,188	-	-
Treasury bills – FVOCI	12,726,061	10,691,529	-	-
Fixed rate Treasury bonds - FVOCI	82,552,380	88,403,421	-	-
Fixed rate Treasury bonds – amortised cost	131,698,121	122,323,688	-	_
Impairment	(126,935)	(117,166)	-	-
	228,860,973	222,450,660		
	=======	=======	=======	=======
Treasury bills and bonds maturing within 91 days				
from date of acquisition Treasury bills and bonds maturing after 91 days	9,098,231	4,352,060	-	-
but within 360 days from date of acquisition	8,028,659	8,079,471	-	-
Treasury bills and bonds maturing after 360 days from date of acquisition	211,861,018	210,136,295	-	-
Impairment	(126,935)	(117,166)	-	-
	228,860,973	222,450,660	-	-
	=======	=======	=======	=======

NOTES TO THE FINANCIAL STATEMENTS (Continued)

22. GOVERNMENT SECURITIES (CONTINUED)

	Gr	oup	Com	pany
	2023 Shs '000	2022 Shs '000	2023 Shs '000	2022 Shs '000
The movement in Treasury bonds at amortised cost was as follows:				
At start of year	100 000 004	100 050 515	-	-
•	122,262,834	108,859,715		
Additions during the year Maturities and disposals	14,121,761 (4,702,388)	23,865,247 (10,447,651)	_	-
Impairment	(6,676)	(14,477)	-	-
At end of year	131,675,531	122,262,834	-	-
	=======	=======	======	======
The movement in Treasury bonds – FVOCI was as follows:				
At start of year	88,356,374	76,978,334	-	-
Additions during the year	22,080,597	38,377,783	-	-
Maturities and disposals	(24,145,011)	(23,420,010)	-	-
Changes in fair value	(3,795,414)	(3,565,126)	-	-
Impairment	(2,430)	(14,607)	-	-
At end of year	82,494,116 ======	88,356,374 =======	<u>-</u>	<u>-</u>
The movement in Treasury bills at amortised cost was as follows: At start of year Additions during the year Maturities and disposals Impairment	10,685,145 31,493,551 (29,459,000) (897)	22,976,297 21,282,248 (33,576,027) 2,627	- - - -	- - - -
At end of year	12,718,799	10,685,145		-
The movement in Treasury bills at FVOCI was as follows: At start of year Additions during the year Maturities and disposals Changes in fair value Impairment	1,146,307 6,212,545 (5,381,836) (4,722) 233	636,501 1,488,770 (981,985) 5,902 (2,881)	- - - -	 - - - -
At end of year	1,972,527	1,146,307	-	
ECL Movement was as follows: At start of year Impairment	(117,165) (9,770)	(87,827) (29,338)	 -	
At end of year	(126,935)	(117,165)	-	-

NOTES TO THE FINANCIAL STATEMENTS (Continued)

23. INVESTMENT SECURITIES

	Group		Company	
	2023	2022	2023	2022
	Shs '000	Shs '000	Shs '000	Shs '000
Listed equity securities at FVTPL	1,519,899	953,929		
Unit trusts at FVTPL	59,097	50,769	_	_
Other investment securities at FVTPL	73,995	70,772	_	_
Other investment securities at FVTOCI	50,607	70,772	_	
Other investment securities at a wrotised cost	651,003	254,311	_	_
Financial assets at amortised cost	15,333,207	8,848,430	_	_
ECL on financial assets at amortised cost	(2,360)	(9,727)	_	_
Deb on intaletal assets at amortised cost	(2,500)			
	17 605 110	10 160 404		
	17,685,448 ======	10,168,484 ======	=======	=======
ECL Movement was as follows:	(0.727)	(01.075)		
At start of year	(9,727)	(81,875)	-	_
ECL writeback	7,367	72,148	-	-
				-
At end of year	(2,360)	(9,727)	-	-
	=======	=======	=======	=======
The movement in financial assets held at				
amortised cost was as follows:				
At start of year	8,838,703	11,571,960	-	-
Transfer from loans and advances (note 24b)	1,482,021	-	-	-
Additions	5,002,756	612,453	-	-
Disposals	-	(3,417,858)	-	-
ECL writeback	7,367	72,148	-	-
At end of year	15,330,847	8,838,703	_	_
• • • • •	=======	======	======	=======
The measurement in equity grounding was as				
The movement in equity securities was as follows:				
At start of year	953,929	911,863	_	_
Fair value gain on equity securities at fair value	755,727	711,003		
through profit or loss (note 12)	565,970	42,066	_	_
through profit of 1055 (note 12)				
	4 = 40 000	0.52.020		
At end of year	1,519,899	953,929		
The movement in unit trusts at fair value				
through profit or loss was as follows:	E0 = <0	10.50		
At start of year	50,769	49,526	-	-
Fair value gain on equity securities at fair value	0.220	1 242		
through profit or loss	8,328	1,243	-	-
At end of year	59,097	50,769	-	-
	=======	=======	=======	=======

NOTES TO THE FINANCIAL STATEMENTS (Continued)

23. INVESTMENT SECURITIES (continued)

Gro	up	Company	
2023 Shs '000	2022 Shs '000	2023 Shs '000	2022 Shs '000
70,772	77,834	-	-
3,223	(7,062)	-	
73,995	70,772 ======	-	=======
254,311	233,057	-	-
(254,311)	-	-	-
651,003	21,254	-	-
651,003	254,311	-	-
-	-	-	-
50,607	-	-	<u>-</u>
50,607	-	<u>.</u>	<u>.</u>
	0.465.55		
		-	-
	1,4/4,339	-	
17,685,448	10,168,484 ======	<u>-</u>	-
	2023 Shs '000 70,772 3,223 73,995 254,311 (254,311) 651,003 651,003	Shs '000 Shs '000 70,772 77,834 3,223 (7,062) 73,995 70,772 254,311 233,057 (254,311) - 651,003 21,254 651,003 254,311 ====================================	2023 Shs '000 Shs '000 70,772 77,834 - 3,223 (7,062) - 73,995 70,772 - 254,311 233,057 - (254,311) - 651,003 21,254 - 651,003 254,311 - 50,607 - 50,607 - 16,058,993 8,693,925 - 1,626,455 1,474,559 -

Equity securities comprise of shares quoted in the New York Stock Exchange ("NYSE"), "listed shares" and are stated at their fair value on the last day of business in the year. These values are subject to frequent variations due to changes in their market prices.

At 31 December 2023, if the prices at the NYSE had appreciated/depreciated by 5% with all other variables held constant, the impact on the statement of profit or loss, and shareholders' equity would have been Shs 76 million higher or lower (2022: Shs 47.7 million).

NOTES TO THE FINANCIAL STATEMENTS (Continued)

24. CUSTOMER LOANS AND ADVANCES - GROUP

i) Summary of customer loans and advances

	2023 Shs '000	2022 Shs '000
Loans and advances classified as:		
a) Loans and receivables (amortised cost) net of ECL	326,118,555	271,889,139
b) Loan notes at FVTPL	4,095,870	4,144,045
	330,214,425	276,033,184
(a) Loans and advances at amortised cost		
Overdrafts	38,108,208	29,930,226
Term loans	289,478,995	255,483,086
Credit cards	1,198,050	992,391
Bills discounted	18,021,050	6,630,132
	346,806,303	293,035,835
	=======	=======
Provisions for impairment		
Stage 3	(15,877,191)	(16,079,525)
Stage 2	(2,437,697)	(2,740,074)
Stage 1	(2,372,860)	(2,327,097)
	(20,687,748)	(21,146,696)
Net loans and advances at amortised cost	326,118,555	271,889,139
(b) Loan notes at fair value through profit or loss		
Loans notes	4,095,870	4,144,045
		-
At start of year	4,144,045	4,223,436
Fair value loss	(1,730,879)	(554,651)
Foreign currency exchange movements	1,682,704	475,260
At end of year	4,095,870	4,144,045
	=======	=======
(c) Current and non-current analysis		
Current	136,917,734	106,647,605
Non-current	193,296,691	169,385,579
	330,214,425	276,033,184

NOTES TO THE FINANCIAL STATEMENTS (Continued)

24. CUSTOMER LOANS AND ADVANCES - GROUP (Continued)

Significant changes in the gross carrying amounts of loans and advances to customers that contributed to movements in loss allowances were new loans advanced in the year, as well as write off of impaired loans.

The table below shows the movement in gross loans and advances between the various credit quality stages in the year.

Stage 1 12-month ECL Shs '000	Stage 2 Lifetime ECL Shs '000	Stage 3 Lifetime ECL Shs '000	Total Shs '000
228,669,234	31,497,403	32,869,198	293,035,835
		, ,	-
(6,321,392)	6,799,682	(478,290)	-
(3,280,336)	(8,626,039)	11,906,375	-
55,252,608	3,160,990	5,005,509	63,419,107
(1,482,021)	-	-	(1,482,021)
30,629,951	75,938	(1,420,449)	29,285,440
(21,660,794)	(4,740,088)	(11,051,176)	(37,452,058)
283,598,769 ======	26,954,101 ======	36,253,433 =======	346,806,303
187,490,137	44,907,700	35,650,015	268,047,852
9,485,129	(8,451,834)	(1,033,295)	-
(13,653,375			
)	14,826,424	(1,173,049)	-
(2,024,905)	(14,670,863)	16,695,768	=
41,653,596	(2,633,141)	8,300,470	47,320,925
6,954,285	(842,217)	(66,341)	6,045,727
(1,235,633)	(1,638,666)	(25,504,370)	(28,378,669)
228,669,234	31,497,403	32,869,198	293,035,835
	12-month	12-month ECL Shs '000 Lifetime ECL Shs '000 228,669,234 31,497,403 1,791,519 (1,213,785) (6,321,392) 6,799,682 (3,280,336) (8,626,039) 55,252,608 3,160,990 (1,482,021) - 30,629,951 75,938 (21,660,794) (4,740,088)	12-month ECL Shs '000 Lifetime ECL ECL Shs '000 Lifetime ECL Shs '000 Lifetime ECL Shs '000 Shs '

Impairment of financial assets

The loss allowance recognised in the period is impacted by a variety of factors as follows:

- Transfers between Stage 1 and Stage 2 or stage 3 due to financial instruments experiencing significant increases (or decreases) of credit risk or becoming credit impaired in the period, and the consequent "step up" or "step down" between 12-month and lifetime ECL;
- Additional allowance for new financial instruments recognised during the period, as well as releases for financial
 instruments de-recognised in the period;
- Impact on the measurement of ECL due to changes in PDs, EADs and LGDs in the period, arising from regular refreshing of inputs to models;
- Impacts on the measurement of ECL due to changes made to models and assumptions;
- Discount unwind within ECL due to the passage of time, as ECL is measured on a present value basis; and
- Financial assets derecognised during the period and write-offs of allowances related to assets that were written off during the period.

NOTES TO THE FINANCIAL STATEMENTS (Continued)

24. CUSTOMER LOANS AND ADVANCES – GROUP (CONTINUED)

The following tables provide details of the changes in the loss allowance in the year due to these factors:

	12-month ECL Shs '000	Lifetime ECL Shs '000	Lifetime ECL Shs '000	Total Shs '000
At start of year	2,327,097	2,740,074	16,079,525	21,146,696
Transfer to stage 1	(17,330)	(86,658)	103,988	-
Transfer to stage 2	(8,207)	(157,119)	165,326	-
Transfer to stage 3	(6,708)	(154,055)	160,763	-
Net new impairments created/(released)	483,165	813,241	4,679,408	5,975,814
Transfer from Investment Securities	(209)	=	-	(209)
Foreign exchange and other movements	(62,229)	169,585	4,045,312	4,152,668
Total charge to profit or loss	388,482	584,994	9,154,797	10,128,273
Financial assets derecognized	(342,719)	(887,371)	(9,357,131)	(10,587,221)
At 31 December 2023	2,372,860	2,437,697 ======	15,877,191	20,687,748
At start of year	2,151,861	5,928,181	22,727,225	30,807,267
Transfer to stage 1	(13,475)	(66,393)	79,868	-
Transfer to stage 2	(647,758)	980,903	(333,145)	-
Transfer to stage 3	(201,623)	(3,680,365)	3,881,988	-
Net new impairments created/(released)	1,147,937	904,914	13,160,140	15,212,991
Changes in models/risk parameters	77,867	616,509	(251,743)	442,633
Foreign exchange and other movements	(14,979)	(31,675)	5,717	(40,937)
Total charge to profit or loss	347,969	(1,276,107)	16,542,825	15,614,687
Financial assets derecognized	(172,733)	(1,912,000)	(23,190,525)	(25,275,258)
At 31 December 2022	2,327,097	2,740,074	16,079,525	21,146,696

25 OTHER ASSETS

	Group		Comp	any
	2023	2022	2023	2022
	Shs '000	Shs '000	Shs '000	Shs '000
Deposits and prepayments	1,200,265	1,652,687	-	-
Receivables from mobile banking				
operators*	11,165,404	12,673,066	-	-
Other receivables	4,622,805	3,679,778	-	-
	16,988,474	18,005,531	-	-
	=======	=======	=======	=======

^{*}Receivables from mobile banking relates to funding for mobile initiated transactions and other mobile banking funding accounts.

Other receivables mainly relates to suspense accounts across the Group.

NOTES TO THE FINANCIAL STATEMENTS (Continued)

26. INVESTMENT IN ASSOCIATES

	Country of incorporation	Effective interest	2023 Shs 000	2022 Shs 000
CBA Mutuya Property Group Limited	Kenya	23.34%		
As start of the year Share of profits			2,997,946	2,964,327
Share of associates profits prior year adjustment			(4,011)	(40,845)
Share of associate's profits current year Total share of profits			637 (3,374)	74,464 33,619
At end of year			2,994,572	2,997,946
AIG Kenya Insurance Company Limited	Kenya	33.33%		
At start of the year Share of profits			1,028,041	987,290
Share of associates profits prior year adjustment			(3,134)	4,843
Share of associate's profits current year			12,996	125,908
Total share of profits Dividends received			9,862	130,751
Dividends received			(116,666)	(90,000)
At end of year			921,237	1,028,041
Bridge MicroFinance	Cote d'Ivoire	35.00%		
As start of the year Additional investment Share of profits			43,673 228,976	4,843
of associates profits prior year adjustment			35	7,099
Share of associate's profits current year			35,181	31,731
Total share of profits			35,216	38,830
At end of year			307,865	43,673
Total investment in associates			4,223,674 ======	4,069,660 ======

NOTES TO THE FINANCIAL STATEMENTS (Continued)

26. INVESTMENT IN ASSOCIATES (Continued)

Summarised statement of financial position

	CBA Mutuy Group I		AIG Kenya Limi		Bridge Mic	roFinance
	2023 Shs '000	2022 Shs '000	2023 Shs '000	2022 Shs '000	2023 Shs '000	2022 Shs '000
Current						
Assets	2,093,879	1,885,068	2,030,356	1,269,330	791,370	914,425
Liabilities	(298,702)	(123,344)	(1,775,292)	(944,893)	(546,695)	(406,610)
Net current assets	1,795,177	1,761,724	255,064	324,437	244,675	507,815
Non-current						
Assets	13,345,744	16,456,968	5,203,697	5,056,599	7,782,982	3,289,076
Liabilities	(877,624)	(2,887,445)	(3,482,354)	(3,035,372)	(7,597,545)	(3,595,424)
Net non- current assets	12,468,120	13,569,523	1,721,343	2,021,227	185,437	(306,348)
Net assets	14,263,297 ======	15,331,247 ======	1,976,407 ======	2,345,664 ======	430,112	201,467 ======
Summarised sta	tement of comp	rehensive incom	ne			
	CBA Mutuy Group I		AIG Kenya Limi		Brid MicroF	
	2023	2022	2023	2022	2023	2022
	Shs '000	Shs '000	Shs '000	Shs '000	Shs '000	Shs '000
Revenue	453,656	438,776	1,988,384	2,202,563	543,262	449,019
Profit for the						
year	2,731	319,040	38,993	392,289	100,517	90,661
Total Share of associate's (loss)/profit	(2.27.1)	22 (10	0.00	120 771	25.214	20.020
for the year	(3,374) ======	33,619 =====	9,862 ======	130,751 ======	35,216 ======	38,830 ======
Share of associa	ates (loss)/profit	for the year				
					2023	2022
					Shs '000	Shs '000
CBA Mutuya Pr	operty Group Li	mited			(3,374)	33,619
AIG Kenya Insu					9,862	130,751
Bridge Microfin					35,216	38,830
					41,704	203,200
					======	======

NOTES TO THE FINANCIAL STATEMENTS (Continued)

26. INVESTMENT IN ASSOCIATES (Continued)

The associates are unlisted.

- AIG Kenya Insurance Company Limited is an insurance company which underwrites all classes of general insurance risks as defined by the Insurance Act.
- CBA Mutuya Property Group Limited is a property holding company which invests in investment property for rental income.
- Bridge Microfinance, a company registered in the Republic of Cote d'Ivoire. The company is mainly involved
 in collection of savings and the financing of micro, small and medium enterprises; and provision of financial
 services to micro-entrepreneurs or small and medium-sized enterprises

Investments in associates are classified as non-current assets.

There are no material contingent liabilities that may affect the financial position of the associate investments companies.

27. INVESTMENT IN SUBSIDIARIES

NCBA Group PLC is the parent to the subsidiaries listed below:

Company name	Country of incorporation	Principal activity	Percentage of ownership interest (%)	2023 Shs '000	2022 Shs '000
NCBA Bank Kenya PLC	Kenya	Banking	100	57,247,745	57,247,745
NCBA Bank Tanzania Limited	Tanzania	Banking	100	7,085,647	7,085,647
NCBA Bank Uganda Limited	Uganda	Banking	100	4,946,083	4,946,083
NCBA Bank Rwanda PLC	Rwanda	Banking	100	3,300,113	3,300,113
NIC Properties Limited	Kenya	Property	100	550,000	550,000
NCBA Investment Bank Limited	Kenya	Financial advisory	100	500,000	500,000
NCBA Leasing LLP	Kenya	Leasing	100	200,000	200,000
Mercantile Finance Company					
Limited	Kenya	Dormant	100	50,000	50,000
NCBA Bancassurance					
Intermediary Limited	Kenya	Insurance Agency	100	1,000	1,000
National Industrial Credit	17	Damman	100	500	500
Trustees	Kenya	Dormant	100	500	500
LOOP DFS Limited	Kenya	Financial Innovation	100	200,001	200,001
NIC Bank Kenya PLC	Kenya	Dormant	100	-	-
Commercial Bank of Africa			400		
(Tanzania) Limited	Tanzania	Dormant	100	-	-
Commercial Bank of Africa	II 1.	Dammad	100		
(Uganda) Limited	Uganda	Dormant	100	-	-

74,081,089 74,081,089 =======

NOTES TO THE FINANCIAL STATEMENTS (Continued)

27. INVESTMENT IN SUBSIDIARIES (CONTINUED)

Year 2023	NCBA Bank Kenya Shs'000	NCBA Bank Tanzania Shs'000	NCBA Bank Uganda Shs'000	NCBA Bank Rwanda Shs'000	Others	Total Shs'000
Balance as at 1 January and 31 December 2023	57,247,745	7,085,647	4,946,083	3,300,113	1,501,501	74,081,089
	======	======	======	======	======	======
Year 2022 Balance as at 1 January 2022 Additional capital injection during the year	57,247,745	5,083,890 2,001,757	4,132,587 813,496	2,842,845 457,268	1,301,501 200,000	70,608,568 3,472,521
Balance at end of year	57,247,745	7,085,647	4,946,083	3,300,113	1,501,501	74,081,089
	======	======	======	======	======	======

Others includes NIC Properties Limited, NCBA Investment Bank Limited, NCBA Leasing LLP, Mercantile Finance Company Limited, NCBA Bancassurance Intermediary Limited, National Industrial Credit Trustees and LOOP DFS Limited.

NOTES TO THE FINANCIAL STATEMENTS (Continued)

27. INVESTMENT IN SUBSIDIARIES (Continued)

The list of subsidiaries owned indirectly by NCBA Group PLC through NCBA Bank Kenya PLC are listed below:

Company name	Country of incorporation	Principal activity	Percentage of ownership interest (%)	2023 Shs '000	2022 Shs '000
CBA Capital Limited	Kenya	Dormant	100	-	-
Syndicate Nominees Limited CBA Insurance Agency	Kenya	Nominee	100	2	2
Limited First American Bank of Kenya	Kenya	Insurance agency	100	-	-
Limited First American Finance	Kenya	Dormant	100	-	-
Company Limited	Kenya	Dormant	100	_	-
First Investment Limited	Kenya	Dormant	100	23,000	23,000
				23,002	23,002

The subsidiaries below are owned indirectly by NCBA Group PLC through LOOP DFS Limited.

Country of incorporation	Principal activity	Percentage of ownership interest (%)	2023 Shs '000	2022 Shs '000
	Digital Financial			
Kenya	Services	100.00%	6,000	6,000
Kenya	Digital Credit Provider	100.00%	-	-
Kenya	Trustee services Digital Financial	100.00%	-	-
Uganda	Services Payment Service	100.00%	-	-
Uganda	Provider	100.00%	-	-
Uganda	Digital Credit Provider Digital Financial	100.00%	-	-
Rwanda	Services Payment Service	100.00%	-	-
Rwanda	Provider	100.00%	-	-
Rwanda	Digital Credit Provider Digital Financial	100.00%	-	-
Ghana	Services	77.91%	25,550	25,550
			31,550	31,550
	incorporation Kenya Kenya Kenya Uganda Uganda Uganda Rwanda Rwanda	incorporation Digital Financial Kenya Services Kenya Digital Credit Provider Kenya Trustee services Digital Financial Uganda Services Payment Service Uganda Provider Uganda Digital Credit Provider Digital Financial Rwanda Services Payment Service Rwanda Digital Credit Provider Digital Financial Rwanda Digital Credit Provider Digital Financial	Country of incorporationPrincipal activityownership interest (%)bigital FinancialServices100.00%KenyaDigital Credit Provider100.00%KenyaTrustee services100.00%Digital Financial100.00%UgandaServices100.00%Payment Service100.00%UgandaDigital Credit Provider Digital Financial100.00%RwandaServices Payment Service100.00%RwandaProvider100.00%RwandaDigital Credit Provider Digital Financial100.00%	Country of incorporationPrincipal activityownership interest (%)2023BincorporationDigital FinancialShs '000KenyaServices100.00%6,000KenyaDigital Credit Provider100.00%-KenyaTrustee services100.00%-Digital FinancialDigital FinancialUgandaProvider100.00%-UgandaDigital Credit Provider Digital Financial100.00%-RwandaServices Payment Service100.00%-RwandaProvider100.00%-RwandaDigital Credit Provider Digital Financial100.00%-GhanaServices77.91%25,550

Loop DFS Ghana Limited was incorporated in 2022 as a private limited liability company in Ghana for the provision of digital financial services to merchants and consumers.

LOOP Payco Limited was incorporated in 2022 as a private limited liability company in Kenya for the provision of digital financial services.

Investment in subsidiaries is classified as non-current asset.

^{*}The subsidiaries are yet to commence operations.

NOTES TO THE FINANCIAL STATEMENTS (Continued)

28. INTANGIBLE ASSETS - GROUP

	ftware ork In Progress	Shs '000 7,755,928 23,079	Shs '000 5,810,137
		7,779,007 =====	5,810,137 ======
Inta	angible assets are classified as noncurrent.		
a)	Software		
		2023 Shs '000	2022 Shs '000
	At start of year	5,810,137	5,551,514
	Additions during the year	3,092,421	1,393,174
	Amortisation charge for the year (note 13) Writeoff	(1,174,139)	(1,152,997)
	Foreign currency exchange movements on consolidation	(10,737) 61,325	18,446
	Toleigh currency exchange movements on consolidation		
	At end of year	7,779,007 ======	5,810,137 ======
	Cost	18,145,738	14,868,080
	Accumulated amortisation	(10,428,056)	(9,062,166)
	Foreign currency exchange movements on consolidation	61,325	4,223
		7,779,007	5,810,137
b)	Other intangible assets	=======	======
	Year ended 31 December 2023		Total Shs' 000
	At the start and end of year		-
	Year ended 31 December 2022		======
	At start of year		531,125
	Amortisation		(531,125)
	At end of year		

2023

2022

Software comprises capitalised computer software costs, mainly relating to business software developments, generated internally with the support of external vendors. The capitalised costs are amortised over the estimated useful lives of three to ten years. Remaining useful lives of these intangible assets vary but do not exceed ten years.

NOTES TO THE FINANCIAL STATEMENTS (Continued)

29. PROPERTY AND EQUIPMENT – GROUP

	Improvements on leased properties	Equipment, furniture and fittings	Motor vehicles	Work in progress	Total
	Shs '000'	Shs '000	Shs '000	Shs '000	Shs '000
At 1 January 2023					
Cost	3,003,166	6,742,948	194,621	263,241	10,203,976
Accumulated depreciation	(1,954,587)	(5,733,499)	(158,513)	-	(7,846,599)
Net book amount	1,048,579	1,009,449	36,108	263,241	2,357,377
	=======	=======	=======	======	=======
Year ended 31 December 2023					
Opening net book amount	1,048,579	1,009,449	36,108	263,241	2,357,377
Asset additions - at cost	152,313	397,346	54,986	201,842	806,487
Exchange rate movements	19,124	46,278	837	2,159	68,398
Capitalisation of work in progress	138,851	104,122	-	(242,973)	-
Asset disposals	(16,190)	(131,220)	(21,252)	-	(168,662)
Depreciation eliminated on disposals	16,190	128,968	21,252	-	166,410
Depreciation charge	(266,535)	(455,463)	(23,891)	-	(745,889)
	1,092,332	1,099,480	68,040	224,269	2,484,121
	=======================================	=======	=======	======	2,404,121 =======
At 31 December 2023					
Cost	3,297,264	7,159,474	229,192	224,269	10,910,199
Accumulated depreciation	(2,204,932)	(6,059,994)	(161,152)	-	(8,426,078)
Net book amount	1,092,332	1,099,480	68,040	224,269	2,484,121
	=======	=======	======	======	======

NOTES TO THE FINANCIAL STATEMENTS (Continued)

29. PROPERTY AND EQUIPMENT – GROUP (CONTINUED)

	Improvements on leased properties Shs '000'	Equipment, furniture and fittings Shs '000	Motor vehicles Shs '000	Work in progress Shs '000	Total Shs '000
At 1 January 2022					
Cost	2,641,312	6,395,145	186,129	442,130	9,664,716
Accumulated depreciation	(1,682,359)	(5,350,342)	(150,011)	-	(7,182,712)
Net book amount	958,953	1,044,803	36,118	442,130	2,482,004
Year ended 31 December 2022					
Opening net book amount	958,953	1,044,803	36,118	442,130	2,482,004
Asset additions - at cost	5,033	233,249	23,918	272,245	534,445
Exchange rate movements	13,757	20,168	4,283	2,698	40,906
Capitalisation of work in progress	302,557	151,275	-	(453,832)	-
Asset disposals Depreciation eliminated on	(3,714)	(131,057)	(29,616)	-	(164,387)
disposals	3,714	129,429	29,616	_	162,759
Depreciation charge	(231,721)	(438,418)	(28,211)	-	(698,350)
	1,048,579	1,009,449	36,108	263,241 ======	2,357,377 ======
At 31 December 2022					
Cost	3,003,166	6,742,948	194,621	263,241	10,203,976
Accumulated depreciation	(1,954,587)	(5,733,499)	(158,513)	-	(7,846,599)
Net book amount	1,048,579	1,009,449	36,108	263,241	2,357,377

Work in progress comprise improvements on leased properties, equipment and fittings which are capitalised upon completion and commissioning of respective projects and depreciated over estimated useful lives of three to eight years.

Property and equipment with a cost of Shs 7.2 billion were fully depreciated as at 31 December 2023 (2022 - Shs 6.2 billion). All property plant and equipment are classified as non-current assets.

30. DEFERRED INCOME TAX

Deferred income tax is calculated using the enacted income tax rate of 30% (2022 - 30%) with the exception of Rwanda whose tax rate changed to 28% from 30% in September 2023. The movements in the deferred income tax account were as follows:

	Group		Company	
	2023 Shs '000	2022 Shs '000	2023 Shs '000	2022 Shs '000
At start of year	10,300,722	11,832,708	59,220	24,491
Profit or loss credit (note 15)	480,218	(2,807,461)	33,233	41,520
Prior year under (over) provision	71,250	16,051	-	(6,791)
Effect of change in tax rate	(7,043)	-	-	-
Income tax on changes in value of FVOCI financial instruments	1,429,517	1.259.424		
1 VOCI Illianciai instruments	1,429,317	1,239,424		
At end of year	12,274,664 ======	10,300,722 ======	92,453	59,220 ======

NOTES TO THE FINANCIAL STATEMENTS (Continued)

30. DEFERRED INCOME TAX (Continued)

Group	At start of year Shs '000	Prior year over/under provision Shs '000	Recognised in profit and loss account Shs '000	Recognised in other comprehensive income Shs '000	At end of year Shs '000
Year ended 31 December 2023					
Property and equipment	698,617	4,871	(186,225)	_	517,263
Accelerated depreciation	3,610	, -	-	-	3,610
Exchange rate difference on					
consolidation	78,277	(2,123)	(73,681)	289,476	291,949
IFRS 16 right of use and lease liability	184,618	(3,770)	12,508	-	193,356
Leave pay provision	18,346	-	6,958	-	25,304
Loan loss provision	6,013,217	(80,426)	767,758	-	6,700,549
Changes in fair value of FVOCI					
financial instruments (note 41)	2,115,884	-	-	1,140,041	3,255,925
Changes in fair value of assets carried	44.505				44.505
at FVTPL	11,507	152 600	- (47.100)	-	11,507
Tax losses	2,519,095	152,698	(47,100)	-	2,624,693
Effect of change in tax rate Deferred income tax not recognised	(1,342,449)	-	(7,043)	-	(7,043)
Deferred income tax not recognised	(1,342,449)				(1,342,449)
Net deferred income tax asset	10,300,722	71,250	473,175 ======	1,429,517	12,274,664
Year ended 31 December 2022					
Property and equipment	664,349	(68)	34,336	_	698,617
Intangible assets recognised on merger	(159,338)	(00)	159,338	_	-
Accelerated depreciation	3,610	_	-	_	3,610
Exchange rate difference on consolidation	(91,963)	-	(21,417)	191,657	78,277
IFRS 16 right of use and lease liability	163,215	-	21,403	-	184,618
Leave pay provision	10,784	-	7,562	_	18,346
Loan loss provision	8,861,579	16,119	(2,864,481)	-	6,013,217
Changes in fair value of FVOCI					
financial instruments	1,048,117	-	-	1,067,767	2,115,884
Changes in fair value of assets carried					
at FVTPL	11,507	-	-	-	11,507
Tax losses	2,663,297	-	(144,202)	-	2,519,095
Deferred income tax not recognised	(1,342,449)				(1,342,449)
Net deferred income tax asset	11,832,708	16,051	(2,807,461)	1,259,424	10,300,722

NOTES TO THE FINANCIAL STATEMENTS (Continued)

30. DEFERRED INCOME TAX (Continued)

y	pan	m	o	(
y	pan	m	o	(

		At start of year Shs 000	(Debited) / Credited to profit and loss account Shs 000	Debited to revaluation reserve Shs 000	At end of year Shs 000
	Year ended 31 December 2023				
	Deferred income tax asset Provisions for staff bonus accrual and				
	other general accruals	59,220 =====	33,233 ======	=====	92,453
	Year ended 31 December 2022				
	Deferred income tax asset Provisions for staff bonus accrual and	24.401	24.700		50 220
	other general accruals	24,491 ======	34,729 =====	=====	59,220 =====
31.	LEASE PREPAYMENTS – LEASEHOL	LD LAND			
	Group				
				2023 Shs '000	2022 Shs '000
	Cost				
	At start of year and end of year			526,000 ======	526,000 ======
	Amortisation				
	At start of year			3,875	3,750
	Charge for the year			125	125
	At end of year			4,000	3,875
	Net book value			522,000	522,125
	Operating lease prepayments - leasehold land	l is classified as n	on-current assets	======	======
32.	RIGHT OF USE ASSET – GROUP	i is classified as if	on carrent assets.		
	At 1 January			2,940,348	2,979,464
	Additions during the year			765,518	1,044,513
	Prior period lease amendment			(1,949)	5,142
	Derecognition of right of use asset on termin Depreciation charge for the year	ated leases		(50,002) (1,152,705)	(100,856) (1,006,903)
	Foreign currency exchange movements			527,291	18,988
	Net book value			3,028,501	2,940,348
					=

Right of use assets are classified as non-current assets.

NOTES TO THE FINANCIAL STATEMENTS (Continued)

33. GOODWILL - GROUP

	2023 Shs '000	2022 Shs '000
At start of year and end of year	34,000	34,000

Goodwill arises on the acquisition of subsidiaries and represents the excess of the consideration transferred over the Group's interest in net fair value of the net identifiable assets, liabilities and contingent liabilities of the acquiree and the fair value of the non-controlling interest in the acquirer. For the purpose of impairment testing, goodwill acquired in a business combination is allocated to each of the Cash Generating Units (CGUs), or groups of CGUs, that is expected to benefit from the synergies of the combination. Each unit or group of units to which the goodwill is allocated represents the lowest level within the entity at which the goodwill is monitored for internal management purposes. Goodwill is monitored at the operating segment level.

Ordinarily goodwill is recognised upon consolidation of interest in subsidiaries.

Goodwill impairment reviews are undertaken annually or more frequently if events or changes in circumstances indicate a potential impairment. The carrying value of goodwill is compared to the recoverable amount, which is the higher of value in use and the fair value less costs of disposals. Any impairment is recognised immediately as an expense and is not subsequently reversed. The assessment of goodwill for impairment has been carried out in respect of the respective entities considered to be the cash generating units by computing the value in use based on projected cash flows discounted using a weighted average rate.

34. CUSTOMER DEPOSITS - GROUP

	2023 Shs '000	2022 Shs '000
	Siis 000	SIIS UUU
Current accounts	257,323,349	243,646,974
Call deposits	54,975,608	27,421,081
Time deposits	241,175,497	210,964,353
Savings accounts	24,025,314	19,276,780
Others	1,902,150	1,366,766
		
	579,401,918	502,675,954
	=======	========
Current and non-current analysis		
Current	551,880,141	501,486,427
Non-current	27,521,777	1,189,527
		
	579,401,918	502,675,954
	=======	========

The maturity analysis is based on the remaining period to contractual maturity from year-end.

NOTES TO THE FINANCIAL STATEMENTS (Continued)

35. DUE TO BANKING INSTITUTIONS – GROUP

	2023 Shs '000	2022 Shs '000
Maturing within 3 months		
Time deposits	15,585,974	2,100,568
Current account balances	11,094,583	3,813,559
Total due to banking institutions	26,680,557	5,914,127
	=======	=======

All the balances due to banking institutions had maturities of less than 91 days and are classified as current.

36. OTHER LIABILITIES

	Gro	oup	Compa	ny
	2023	2022	2023	2022
	Shs '000	Shs '000	Shs '000	Shs '000
Accrued expenses	8,223,053	7,938,680	699,935	370,185
Other settlement items	6,904,863	6,703,083	-	-
Other liabilities	6,342,839	5,560,070	-	-
	21,470,755	20,201,833	699,935	370,185

Other liabilities include pending obligations and items in suspense that are yet to reversed.

The other liabilities are all classified as current liabilities.

NOTES TO THE FINANCIAL STATEMENTS (Continued)

37. BORROWINGS – GROUP

2022 Shs '000	2023 Shs '000	Summary of borrowings
Sh5 VVC	SHS 000	Kenya
1 224 000	705.000	African Development Bank (ADB)
1,234,800 17,532	785,000 32,617	Principal amount Accrued interest
1,252,332	817,617	
		Kenya Mortgage Refinance Company (KMRC)
	856,102 4,072	Principal amount Accrued interest
		Accided interest
	860,174	
======	=======	European Investment Bank (EIB)
2,215,437	1,877,894	Principal amount Accrued interest
7,457	8,015	Accrued interest
2,222,894	1,885,909	
======	======	Agence Française de Developpement (AFD)
728,818	640,258	Principal amount
2,921	4,365	Accrued interest
731,739	644,623	
======	======	Rwanda
		Rwanda Development Bank (RDB)
	2,012,040	Principal amount
	1,331	Accrued interest
	2,013,371	
=======	======	Tanzania
		Tanzania Mortgage Refinance Company (TMRC)
	187,200 3,077	Principal amount Accrued interest
		rectace interest
	190,277 ======	
4,206,965	6,411,971	
	======	Maturity Profile:
1,706,467	3,353,233	Current
	3,058,738	Non-current
2,500,498		

NOTES TO THE FINANCIAL STATEMENTS (Continued)

37. BORROWINGS – GROUP (Continued)

Shs '000	2022 Shs '000
4,206,965	6,096,755
3,055,342	· · · · -
442,232	159,743
(1,619,445)	(2,189,459)
(371,255)	(171,062)
698,132	310,988
6,411,971	4,206,965
	4,206,965 3,055,342 442,232 (1,619,445) (371,255) 698,132

Borrowings are financial instruments classified as a liability at amortised cost. The terms of the borrowings are as follows:

NCBA Group PLC had six long-term senior loans as below:

- US\$ 54 million unsecured facility raised from European Investment Bank (EIB) in December 2016, with a tenure of 7 years. Outstanding principal balance as at 31 December 2023 was US\$ 12 million (2022: US\$ 17.9 million);
- EUR 7.8 million unsecured facility raised from Agence Francaise de Developpement (AFD) in November 2015, with a tenor of 8 years. Outstanding principal balance as at 31 December 2023 was EUR 3.7 million (2022: EUR 5.5 million);
- US\$ 65 million unsecured facility raised from African Development Bank (ADB) in 2020. The facility is payable over a period of 7 years, including a two (2) year moratorium. Outstanding principal balance as at 31 December 2023 was US\$ 5.2 million (2022: US\$ 10 million)
- KES 860.5 million unsecured facility raised from Kenya Mortgage Refinance Company (KMRC) in October 2023. The facility is payable over a period of 12 years and had an outstanding principal balance as at 31 December 2023 of KES 860.1 million.
- RWF 16.2 billion unsecured facilities raised from Rwanda Development Bank (RDB) in three tranches in 2022 and 2023. The facilities are payable within a period of 15 years and had cumulatively an outstanding principal balance as at 31 December 2023 of RWF 16.2 billion.
- TZS 3 billion unsecured facility raised from Tanzania Mortgage Refinance Company (TMRC) in April 2020. The facility is payable over a period of 5 years and had an outstanding principal balance as at 31 December 2023 of TZS 3 billion.

The borrowings from lenders require compliance with various specified financial ratios / covenants as per respective contractual agreements. The Group was compliant with all covenants except one from European Investment Bank (EIB) on non-performing loans ratio (Computed as non- performing loans plus all restructured loans as a percentage of Gross Loans). On a regular basis, the Group reports the status of its compliance with these covenants to EIB. It is expected that a revised loan agreement will be in place in the second quarter of 2024.

The facilities bearing interest at rates referenced to six months Libor, transited to Secured Overnight Financing Rate (SOFR) with the cessation of LIBOR from 30 June 2023.

NOTES TO THE FINANCIAL STATEMENTS (Continued)

38. LEASE LIABILITY

				2023 Shs '000	2022 Shs '000
	At start of year 2022			3,614,564	3,599,681
	Additions during the year			765,518	715,854
	Prior period lease amendment			1,776	839
	Derecognition on lease termination			· -	(10,670)
	Interest expense accruals (lease liab	oility) during the year (no	ote 7)	433,528	419,078
	Lease liability debits (rent paid) in	the year		(896,016)	(1,118,868)
	Interest on lease paid during the year	ar		(290,661)	_
	Foreign currency exchange movem	ents		156,585	8,650
	At end of year			3,785,294	3,614,564
	Current and non-current analysi	s		======	=======
	Current			595,482	2,872,205
	Non-Current			3,189,812	742,359
				3,785,294	3,614,564
				======	=======
39.	SHARE CAPITAL – GROUP AN	ND COMPANY			
		2023	2023	2022	2022
		Number of shares	Value	Number of shares	Value
		(thousands)	Shs '000	(thousands)	Shs '000
	Issued and fully paid	()		()	2-2 111
	At start of year	1,647,519	8,237,598	1,647,519	8,237,598
	At close of year	1,647,519	8,237,598	1,647,519	8,237,598
	•	======	======	======	=======
40.	SHARE PREMIUM – GROUP A	AND COMPANY			
				2023	2022
				Shs '000	Shs '000
	At start of year			21,424,322	21,424,322
	At end of year			21,424,322	21,424,322
	- V			========	=======

NOTES TO THE FINANCIAL STATEMENTS (Continued)

41. REVALUATION RESERVE

	2023 Shs '000	2022 Shs '000
Changes in fair value of financial Instruments at FVOCI At start of year	(2,121,494)	369,963
Changes in fair value of FVOCI		
Financial instruments	(3,800,136)	(3,559,224)
Deferred income tax (note 30b)	1,140,041	1,067,767
		
Fair value gains on financial assets measured at FVOCI, net of tax	(2,660,095)	(2,491,457)
At end of year	(4,781,589)	(2,121,494)
	=======	=======

The revaluation reserves, which is non-distributable, arises from changes to fair value of Government securities held at FVOCI.

The fair value gains on financial assets measured at FVOCI net of taxes amounted to Shs 2,660,095,000 (2022: Shs 2,491,457,000).

42. STATUTORY LOAN LOSS RESERVE

The reserve represents an appropriation from retained earnings to comply with regional Central Banks' prudential guidelines on loan loss provisions. The balance represents excess of impairment provisions determined in accordance with the prudential guidelines over the impairment provisions recognised in accordance with the International Financial Reporting Standards. The reserve is non- distributable.

43. RELATED PARTIES

Parties are considered related if one party has the ability to control the other party or exercise significant influence over that party's financial or operational decisions. In the normal course of business, current accounts are operated, and placements made between the Group companies at interest rates in line with the market. Included in customer loans and advances are amounts advanced to directors, companies controlled by directors or their associates and loans to key management personnel as follows:

Due from group companies - Company

	2023 Shs '000	2022 Shs '000
Deposits with NCBA Bank Kenya PLC Other receivables from NCBA Group companies	418,622 109,378	84,875 9,828
	528,000 =====	94,703
Due to group companies - Company		
Due to NCBA Bank Kenya PLC	9,079,786 ======	8,959,800 =====

The balance due to NCBA Bank Kenya PLC includes Shs 8.2 billion (2022 – Shs 8.2 billion) on transfer of investments in regional subsidiaries from NCBA Bank Kenya PLC to NCBA Group PLC.

NOTES TO THE FINANCIAL STATEMENTS (Continued)

43. RELATED PARTIES (Continued)

Loans and advances to directors - Group

	2023 Shs '000	2022 Shs '000
At start of year Advanced during the year	260,086 37,515	267,422 27,919
Repaid during the year	(19,263)	(35,255)
At end of year	278,338 ======	260,086 ======
Loans and advances to other key management personnel - Group		
Loans and advances to other key management personnel	504,941 ======	530,351

Loans and advances / facilities to companies controlled by directors, common shareholders or their associates - Group

,621,311
,737,158 ======
,515,857 =====
102,127
26,076
10,457
36,533

All facilities and arrangements relating to the above loans and advances have been made in the normal course of business and on terms similar to those applicable to third parties. The loans and advances are to companies on whose Boards the directors serve and to companies with common shareholders as those of the Group

Related party deposits - Group

	2023 Shs '000	2022 Shs '000
Related party deposits	36,528,974	20,943,511
Interest expense incurred on related party deposits during the year	2,345,749 ======	1,260,310

The above deposits are from directors, companies on whose Boards the directors serve and from companies with common shareholders as the Group.

NOTES TO THE FINANCIAL STATEMENTS (Continued)

43. RELATED PARTIES (Continued)

Key management personnel compensation

	Group		Company	
	2023	2022	2023	2022
	Shs '000	Shs '000	Shs '000	Shs '000
Salaries and other short term employment				
benefits	1,327,700	1,024,767	322,246	260,231
Post-employment benefits	136,490	62,577	21,238	19,683
	1,464,190	1,087,344	343,484	279,914
	=======	=======	=======	=======

Key management personnel are described as those persons having authority and responsibility for planning, directing and controlling the activities of the Group, directly or indirectly, including any director.

Directors' Remuneration

	Group		Company	
	2023 Shs '000	2022 Shs '000	2023 Shs '000	2022 Shs '000
Fees for services as directors Other emoluments (included in key management	72,891	62,496	34,940	41,530
compensation above)	354,641	301,994	221,428	183,434
	427,532 ======	364,490 =====	256,368 ======	224,964 ======

44. CASH AND CASH EQUIVALENTS

For the purposes of the cash flow statement, cash equivalents comprise short-term highly liquid investments, which are readily convertible into known amounts of cash without notice, with less than 91 days to maturity from the date of acquisition including balances with Central Banks, Treasury bills and bonds and amounts due from and / or to banking institutions.

	Group		Company	
	2023	2022	2023	2022
	Shs '000	Shs '000	Shs '000	Shs '000
Cash and balances with Central Banks (note 18)	43,327,884	38,626,109	_	-
Less: Cash reserve requirement*	(23,452,483)	(21,799,568)	-	-
	19,875,401	16,826,541	-	-
Due from banking institutions (note 20)	66,749,065	25,692,842	418,622	84,875
Due to banking institutions (note 35)	(26,680,557)	(5,914,127)	, -	-
Government securities (note 22)	9,098,231	4,352,060	-	-
			-	
	69,042,140	40,957,316	418,622	84,875
	=======	=======	======	=======

^{*}The restricted funds with the central banks in Kenya, Uganda, Tanzania and Rwanda are not interest earning and are based on the value of deposits as adjusted by central banks' requirements from time to time. These funds (restricted balances with central banks) as per prudential guidelines, are not available for use by the Banks in day-to-day operations.

NOTES TO THE FINANCIAL STATEMENTS (Continued)

45. NOTES TO THE STATEMENT OF CASH FLOWS

CASH GENERATED FROM OPERATIONS

	Notes	Gro	_	Com	
		2023	2022	2023	2022
Additional cash flow information		Shs '000	Shs '000	Shs '000	Shs '000
Other non cash items included in profit before tax					
Share of profit from associates	26	(41,704)	(203,200)		
Fair value loss on loan note		1,730,879	554,651	-	-
Fair value gain on equity securities		-	(42,066)	-	-
Unrealised foreign exchange income		(2,245,497)	(316,834)	-	-
Gain on disposal property and equipment		(8,464)	(14,984)	-	-
Credit impairment charge	8	7,441,230	12,465,743	-	-
Amortisation of intangible assets	28	1,174,139	1,152,997	-	-
Amortisation of other intangible assets	28	-	531,125	-	-
Depreciation charge on property and	•		****		
equipment	29	745,889	698,350	-	-
Depreciation of right of use asset	32	1,152,705	1,006,903	-	-
Fair value gain on investment securities	21	(565,970)	105	-	-
Amortisation of lease prepayments	31 38	125	125 419,078	-	-
Interest expense on lease liability Interest expense on borrowings	38 37	433,528 442,232	159,743	-	-
Interest expense on borrowings Interest income	31	(77,926,028)	(64,112,324)	-	-
Interest income Interest expense		29,762,213	21,725,694	_	_
interest expense					
Total non-cash items		(37,904,723)	(25,974,999)	-	_
Changes in operating assets and liabilities					
Increase in balances held with Central					
Banks- mandatory reserves		(1,652,915)	(1,726,039)	-	-
Increase in loans and advances		(64,906,881)	(47,661,067)	-	-
Decrease/(increase)/ in other assets		1,117,133	(8,164,563)	241,319	-
Increase in derivative assets		8,925	-	-	-
(Decrease)/ increase due from group					
companies		-	-	(426,095)	2,126,962
(Increase)/decrease due to group companies		-	-	119,986	(1,337,891)
Increase in customer deposits		76,725,964	32,785,871	- 00 422	- (1.000.750)
Increase/(decrease) in other liabilities		2,765,646	4,613,703	88,430	(1,929,562)
Total changes in operating assets and					
liabilities		14,057,872	(20,152,095) ======	23,640	(1,140,491) ======

NOTES TO THE FINANCIAL STATEMENTS (Continued)

46. OFF-BALANCE SHEET FINANCIAL INSTRUMENTS, CONTINGENT LIABILITIES, COMMITMENTS AND OPERATING LEASES

In common with banking entities, the Group conducts business involving acceptances, guarantees, performance bonds and indemnities. These facilities are obligations on behalf of customers, in the normal course of business, matched and with recourse. In addition, there are other off-balance sheet financial instruments including foreign exchange forward contracts for the purchase and sale of foreign currencies, the nominal amounts of which are not reflected in the consolidated balance sheet.

	2023 Shs '000	2022 Shs '000
Letters of credit	15,100,932	20,087,009
Acceptances	27,568,527	10,035,685
Guarantees	29,203,494	30,589,672
	71,872,953 ======	60,712,366

Nature of off-balance sheet financial instruments

Letters of credit commit the Group to make payments to third parties, on production of documents, which are subsequently reimbursed by customers.

An acceptance is an undertaking by a Group to pay a bill of exchange drawn on a customer. The Group expects most acceptances to be presented and reimbursement by the customer is normally immediate.

Guarantees are generally written by the Group to support performance by a customer to a third party. The Group would only be required to meet these obligations in the event of default by a customer.

	2023	2022	
	Shs '000	Shs '000	
Commitments			
Un-drawn formal standby facilities, credit lines and other commitments			
to lend	12,725,543	11,384,035	
Foreign exchange forward contracts	1,206,311	5,409,360	
Purchase of property, equipment and software	602,267	558,947	
	=======	=======	

Commitments to lend are agreements to lend to a customer in future, subject to certain conditions, and are normally for a fixed period. The Group may withdraw from its contractual obligation for the un-drawn portion of agreed overdraft limits by giving reasonable notice to a customer.

Foreign exchange forward contracts are agreements to buy or sell a specified quantity of foreign currency, usually on a specified future date at an agreed price.

Legal claims contingency

The Company is a defendant in a number of legal proceedings arising in the normal course of business, mostly relating to the realisation of collateral on lending.

Tax authorities' assessments

The Group has received tax assessments from Revenue Authorities in the markets it operates in, which it has challenged on various principles and continues to engage the relevant authorities to resolve the matters. Management is confident that no material liabilities will crystallise from these assessments, beyond the provisions already recorded.

NOTES TO THE FINANCIAL STATEMENTS (Continued)

47. FIDUCIARY ACTIVITIES

The Group provides safekeeping, safe deposit, advisory, custody and nominee and investment management services to third parties. Safekeeping and safe deposit services involve providing secure and confidential storage for valuables and documents. Custodial and nominee services entail the holding of customers' assets and securities and collection of income on their behalf based on express instructions.

Advisory services involve the provision of a range of financial advice to clients either as independent advisors or as tied agents. Investment management involves advising customers on allocation and purchase and sale decisions in relation to a range of financial instruments, assets that are held in fiduciary capacity and which are not included in these financial statements. These arrangements involve the Group in an advisory capacity only, acting on specific instructions from clients and not in a discretionary manner. Consequently, the Group is not exposed to risks associated with mal-administration or underperformance of assets under its care.

At the balance sheet date, the Group had funds under investment management and securities held under nominee arrangements amounting to Shs 278 billion (2022 – Shs 233 billion). Other risks that may arise from these fiduciary activities are of operational and reputational nature. These risks are managed and mitigated through the existence and continuing application of sound governance and internal control policies and procedures that ensure the proper discharge of fiduciary duties.

48. EVENTS AFTER REPORTING PERIOD

There are no significant events after the reporting period to report in these financial statements. (2022: none)

49. OPERATING SEGMENTS

The Group operates within various geographical segments, Kenya, Uganda, Tanzania and Rwanda. Further to the geographical segmentation and this is the basis of allocation of resources by Chief Operating Decision Maker.

i) Corporate and Institutional banking

Targets medium to large corporate clientele and institutions, with a focus on liability mobilization and asset growth. The Bank uses the following distribution channels.

ii) Retail banking (SME and Consumer banking)

Targets the mass to affluent and high net worth and business banking clientele, with a focus on becoming the customers' core deposit, transactional banker and financier. This also includes the Group's asset finance products.

iii) Treasury dealing

Treasury dealing targets corporate customers and institutions, with a focus on customers having a foreign exchange component in their business.

iv) Digital Bank

This segment focuses on mobile savings and lending products at a micro level.

v) Investment banking

Investment banking targets large and medium sized companies for research, advisory, capital restructuring and stock brokerage requirements.

There is no single customer within the Group who accounts for more than 10% of the interest revenue.

The table below analyses the breakdown of segmental assets, liabilities, income and expenses by geographical segments.

NOTES TO THE FINANCIAL STATEMENTS (Continued)

50. SEGMENTAL REPORTING

Statement of profit or loss – Year ended 31 December 2023

Amount in Shs 000	Kenya	Tanzania	Uganda	Rwanda	Group
Interest income and other credit-related fees Interest expense	67,765,506 (27,760,253)	3,293,967 (964,162)	3,741,854 (1,102,173)	3,124,701 (811,385)	77,926,028 (30,637,973)
Net interest income Non – interest revenue	40,005,253 12,779,548	2,329,805 587,970	2,639,681 498,147	2,313,316 423,435	47,288,055 14,289,100
Operating and other income Impairment charges Depreciation and amortization Operating expenses	52,784,801 (6,706,751) (1,581,748) (22,072,394)	2,917,775 (158,287) (230,386) (1,779,950)	3,137,828 (167,553) (172,257) (1,573,055)	2,736,751 (408,639) (158,883) (1,127,050)	61,577,155 (7,441,230) (2,143,274) (26,552,449)
Profit before share of associate's profit Share of associates profit	22,423,908 41,704	749,152	1,224,963	1,042,179	25,440,202 41,704
Profit before income tax Income tax (expense)/credit	22,465,612 (3,907,051)	749,152 416,345	1,224,963 (210,286)	1,042,179 (324,281)	25,481,906 (4,025,273)
Profit for the year	18,558,561	1,165,497 ======	1,014,677 ======	717,898	21,456,633

NOTES TO THE FINANCIAL STATEMENTS (Continued)

50. SEGMENTAL REPORTING (Continued)

Statement of profit or loss – Year ended 31 December 2022

Amount in Shs 000	Kenya	Tanzania	Uganda	Rwanda	Group
Interest income and other credit-related fees Interest expense	56,856,063 (19,351,433)	2,430,532 (947,098)	2,857,017 (857,919)	1,968,712 (569,244)	64,112,324 (21,725,694)
	<u> </u>			<u></u>	<u></u>
Net interest income Non – interest revenue	37,504,630 16,389,566	1,483,434 407,432	1,999,098 406,887	1,399,468 283,651	42,386,630 17,487,536
Operating and other income	53,894,196	1,890,866	2,405,985	1,683,119	59,874,166
Impairment charges Depreciation and amortization Operating expenses	(10,423,857) (2,907,523) (17,986,172)	(1,643,835) (217,569) (1,595,612)	(217,679) (136,920) (1,326,045)	(180,372) (127,363) (822,893)	(12,465,743) (3,389,375) (21,730,722)
			<u></u>		<u></u>
Profit before share of associate's profit Share of associates profit	22,576,644 203,200	(1,566,150)	725,341	552,491	22,288,326 203,200
Profit before income tax	22,779,844 (8,456,596)	(1,566,150) (213,769)	725,341 42,239	552,491 (85,375)	22,491,526 (8,713,501)
Income tax expense	(8,430,390)	(213,709)	42,239	(65,575)	(8,713,301)
Profit for the year	14,323,248 ======	(1,779,919) ======	767,580 ======	467,116 ======	13,778,025 ======

NOTES TO THE FINANCIAL STATEMENTS (Continued)

50. SEGMENTAL REPORTING (Continued)

Statement of financial position – As at 31 December 2023

	Kenya	Tanzania	Uganda	Rwanda	Group
Amount in Shs '000					
Assets					
Cash and balances with Central banks	35,855,822	3,142,565	3,164,970	1,164,527	43,327,884
Government securities	203,416,172	5,782,246	15,410,873	4,251,682	228,860,973
Due from banking institutions	53,344,725	5,099,495	3,033,169	5,271,676	66,749,065
Customer loans and advances	289,684,361	17,187,861	10,497,398	12,844,805	330,214,425
Investment securities	17,634,842	50,607	-	-	17,685,449
Other assets	41,648,239	904,619	3,333,426	1,897,328	47,783,612
Total assets	641,584,161	32,167,393	35,439,836	25,430,018	734,621,408
Total assets	041,304,101	32,107,373	33,437,030	23,430,010	734,021,400
Liabilities					
Customer deposits	514,607,655	23,897,670	23,534,495	17,362,098	579,401,918
Due to banking institutions	22,169,222	2,404,040	472,776	1,634,519	26,680,557
Borrowings	4,208,323	190,277	-	2,013,371	6,411,971
Other liabilities	19,301,977	1,599,135	3,944,618	618,054	25,463,784
Total liabilities	560,287,177	28,091,122	27,951,889	21,628,042	637,958,230
Shareholders' funds	81,296,984	4,076,271	7,487,947	3,801,976	96,663,178
Total liabilities and shareholders' funds	641,584,161	32,167,393	35,439,836	25,430,018	734,621,408
	=======	=======	=======	=======	========

NOTES TO THE FINANCIAL STATEMENTS (Continued)

50. SEGMENTAL REPORTING (Continued)

Statement of financial position – As at 31 December 2022

	Kenya	Tanzania	Uganda	Rwanda	Group
Amount in Shs '000					_
Assets					
Cash and balances with Central banks	30,870,881	2,875,399	3,495,314	1,384,515	38,626,109
Government securities	205,373,018	4,265,677	9,712,724	3,099,241	222,450,660
Due from banking institutions	18,671,505	2,960,308	2,515,374	1,545,655	25,692,842
Customer loans and advances	247,011,015	11,971,813	6,992,342	10,058,014	276,033,184
Investment securities	10,168,484	-	-	-	10,168,484
Other assets	42,656,406	878,763	1,877,005	1,278,191	46,690,365
Total assets	554,751,309	22,951,960	24,592,759	17,365,616	619,661,644
Liabilities					
Customer deposits	458,619,230	17,114,437	16,310,149	10,632,138	502,675,954
Due to banking institutions	172,213	1,579,341	1,606,446	2,556,127	5,914,127
Borrowings	4,206,965	-	-	-	4,206,965
Other liabilities	19,489,777	1,826,391	1,762,119	1,364,620	24,442,907
					
Total liabilities	482,488,185	20,520,169	19,678,714	14,552,885	537,239,953
Shareholders' funds	72,263,124	2,431,791	4,914,045	2,812,731	82,421,691
Total liabilities and shareholders' funds	554,751,309	22,951,960	24,592,759	17,365,616	619,661,644
	=======	=======	=======	=======	=======